Transferring AHIP Scores

PURPOSE: This job aid will help Agents to transfer your AHIP scores to Humana for your Certification or Recertification.

How to Transfer Your AHIP Score to Humana

For a video on the transferring process, click HERE

- 1. Access Humana MarketPoint University via the Humana Vantage Agent Portal
 - a. Once you enter Humana MarketPoint University, you can access your certification or recertification course through the top homepage alert or in "Certifications & Courses"



2. Make your way through the list of modules

Level	Title	Score	Weight	
	Introduction to Humana's MAPD Certification			
	Introduction to the AHIP Medicare Course			
	How to Navigate the AHIP Medicare Course			
	Please Do Not Forget			
-	AHIP Course		100	
Total Score			100.0	

3. When you click "AHIP Course," a new window will open (make sure your pop-up blockers are turned OFF). *NOTE: Make sure you are logged out of AHIP before clicking the "AHIP Course" link*

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4. Login OR register on the CMP site in order to connect to AHIP



- a. Click "AHIP MEDICARE TRAINING"
 - b. Note: All new users to the CMP will need to REGISTER.

5. You will now be at the AHIP website

- a. If you have not yet started AHIP, you may be prompted to pay \$125. [Note: Career Agents employed by Humana and certain other noncareer agents will not see the ecommerce site.] Once you complete the course and exam, you will be able to transmit your score to Humana and continue with the Cert/Re-cert course in the Humana MarketPoint University.
- b. If you have already taken the AHIP, you will see a list of your completed AHIP coursework and Final Exam with a GREEN checkmark next to it. Below that, you will see a TRANSMIT (or Re-Transmit) link next to "HUMANA." Click it!



VOILA! Once we have your score, you can continue with the rest of your online Humana (re)certification coursework!

Level	Title	Score Weight
completed	MAPD Recertification Course Introduction	N/A
Part	AHIP Training Course	
completed	Introduction to AHIP	N/A
completed	How to Navigate the AHIP Medicare Course	
completed	A Friendly Reminder	
completed	AHIP Course	<u>100.00</u>

WINNING TIPS:

- AHIP's passing score is **90%** within 3 attempts
- If you've been logged into the Humana MarketPoint University for too long, it **may time out**. Start from the beginning by logging into Humana MarketPoint University.
- If you are not able to transfer your score after following these steps, or need any other assistance, please contact Humana Agent Support at 1-800-309-3163.



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