

| <i>KITTITAS COUNTY EMERGENCY MEDICAL SERVICES</i> | | | | |
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| OPERATING PROCEDURE | EFFECTIVE DATE: May 18, 2015 | NUMBER: 1 | SUPERSEDES DATE: April 4, 2012 | PAGE: 1 |
| SUBJECT: DISPATCH (RESPONSE AREAS) | | | | |
| RECOMMENDED BY KC EMS/TC COUNCIL: | | RECOMMENDED BY MEDICAL DIRECTOR: | | |
| Signature: <u> Signed copy on file. _____</u> | | Signature: <u> Signed copy on file. _____</u> | | |
| Name: Lee Hadden, Vice Chairman Joshua DeHerrera, Vice Chairman | | Name: Jackson S. Horsley, MD | | |

I. STANDARD

- A. Licensed aid and/or ambulance services shall be dispatched to all emergency medical incidents by the primary County Public Safety Answering Point (PSAP) per the response maps developed by local EMS & Trauma Care Councils and the South Central Region. Detailed maps of service areas are available through Department of Health EMS & Trauma website (www.doh.wa.gov).
- B. Trauma verified aid and/or ambulance services shall be dispatched by the County PSAP to all known injury incidents, as well as unknown injury incidents requiring an emergency response per the response maps developed by local EMS & Trauma Care Councils and the South Central Region. Detailed maps of service areas are available through Department of Health EMS & Trauma website (ww4.doh.wa.gov/gis/ems.htm).
- C. Licensed and verified EMS agencies should update DOH and Regional Council to service area changes as soon as possible.
- D. Dispatchers should be trained in an Emergency Medical (EMD) Program.
- E. KITTCOM is the primary PSAP for Kittitas County. Washington State Patrol can act as a secondary PSAP in Kittitas County.

II. PURPOSE

- A. To minimize “dispatch interval” and provide timely care by certified EMS personnel to all emergency medical and trauma patients.
- B. To comply with the South Central Region Patient Care Procedure #1 guidelines and the Washington Administrative Code for EMS and Trauma Systems.

Most recent amendments are in ***bold***.
 Recommended: 6/6/96
 Recent amendment: 5/18/15 (DOH approved)

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III. PROCEDURES

911 calls go to the KITTCOM dispatch center or the WSP dispatch center in Wenatchee. The criteria used to dispatch the nearest “appropriate” aid and/or ambulance service per the above standards are:

- A. Emergency Medical Dispatch Guidelines; and
- B. Agency Service Description & Response Area (primary):

1. **Kittitas County Hospital District #1 (EMS & Trauma Response Area #1):**

Kittitas County Fire District #2 / Kittitas Valley Fire & Rescue (KVFR) - 19D02 is a career/volunteer verified ALS Ambulance Service dispatched as part of a primary/tiered response with the following volunteer agencies; Kittitas Fire Department, KC Fire District #1, KC Fire District #4, and KC Fire District #7. KVFR provides an internal tiered response when logistically feasible within the boundaries of KCFD#2 and the areas not identified as currently having primary tiered response within EMS & trauma response areas #1. KVFR is dispatched to all medical and trauma incidents (known injury only for all motor vehicle incidents) within Hospital District #1, except for the section of Highway 10 from Milepost (MP) 93 (E. end of Bristol Flats) to the junction of Highway 970 to the end of Hwy. 970 at MP 10.3 which turns into Highway 97 (MP 149.5 - Lauderdale Junction). Per mutual aid agreement, KCHD#2 ALS ambulance responds to these areas due to shorter response time. However, KVFR must respond to these areas if specifically requested by a patient. KVFR will respond and provide mutual aid in Hospital District #2 when requested.

Response area: Hospital District #1 (HD#1)-boundaries (w/ exceptions to MAA)
 I90 east to MP 136.5 (Middle of Vantage Bridge)
 I90 west to Exit 93 (Elk Heights OP/MP 93.5)-per MAA (including Sunlight Waters Development)
 I82 east to MP 20
 SR 10 west to MP 93 (E. end of Bristol Flats)-per MAA
 SR 97 north to MP 163.7 (Blewett Pass Summit)
 SR 821 south to MP 4.5
 West of Lauderdale on SR 97

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Kittitas Fire Department (KFD) - 19M05 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents

within Kittitas city limits with Kittitas Valley Fire & Rescue ALS ambulance. KFD will provide mutual aid when requested to HD#1.

Response area: Kittitas City limits

Kittitas County Fire District #1 (FD#1) - 19D01 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within FD#1 with Kittitas Valley Fire & Rescue or KC Hospital District #2 ALS ambulances. FD#1 provides standby mutual aid to the City of Ellensburg when all of KVFR ambulances are out of service

Response area: Fire District #1 boundaries

Elk Heights area on I90 (West bound to MP 92.5) – HD#2

Elk Heights off Exit 93 remote areas (approximate 1/2 mile radius to include Sunlight Waters) – HD#1

SR10: MP 93 - MP 101

SR97: MP 145 - MP 141 (+ access roads up to 2 miles)

I90 W. to MP89 (Indian John Rest Area)

Jo Watt Canyon, Taneum Canyon, Robinson Canyon, Elk Heights (+5 miles Wilderness access)

Kittitas County Fire District #4 (FD#4) - 19D04 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within FD#4 with Kittitas Valley Fire & Rescue ALS ambulance.

Response area: Fire District #4 boundaries

I90 east to MP 136.5

I90 west to MP 130 (Ryegrass Summit/Rest Area)

South on Huntzinger Road to Getty's Cove (Wanapum Dam)

West on Vantage Hwy to MP 12 (KITTCOM: 6 miles west of Vantage)

Wind farm MP 22

2. Kittitas County Hospital District #2 (EMS & Trauma Response Area #2):

Hospital District #2 Ambulance (HD#2) – 19X01 is a career verified ALS ambulance service dispatched as part of a primary/tiered response with the following

Most recent amendments are in *bold*.

Recommended: 6/6/96

Recent amendment: 5/18/15 (DOH approved)

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volunteer agencies, Cle Elum Fire Department, Roslyn Fire Department, S. Cle Elum Fire Department, KC Fire District #1, KC Fire District #3, *KC Fire District #6*, KC Fire District #7, KC Fire District #8, and King County FD #51 (KCFD#5). HD#2

Ambulance is dispatched to all medical and trauma incidents (***known injury only for all motor vehicle incidents***) in Hospital District #2 and parts of HD#1 per mutual aid agreement.

Response area: Hospital District #2 boundaries (w /exceptions to MAA)
I90 east to MP 93.5 (Elk Heights OP, Exit 93)-per MAA
I90 west to MP 52.6 (*Exit 52/West summit, Alpentel Rd.*)
SR 10 to MP 93 (E. end of Bristol Flats-HD#1)-per MAA
SR 970 north to MP 149.5 (Lauderdale Junction/SR 97, MP 10.3-HD#1)-per MAA
W. of Lauderdale Junction on SR 97 (including area around junction and residences accessed from SR 97)-per MAA
SR 970 from Teanaway Junction (MP 2.6) east to Lauderdale Junction (end of SR 970, MP 10.3) - per MAA

Cle Elum Fire Department (CEFD) – 19M01 is a volunteer verified BLS ambulance/aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within the Cle Elum city limits with HD#2 ALS ambulance. When HD#2 is unavailable, CEFD provides primary BLS ambulance response to all incorporated areas within HD#2. CEFD provides secondary BLS ambulance response to the unincorporated area of Hospital District #2 when HD#2 ALS and FD#7 BLS ambulances are unavailable or additional resources are needed.

Response area: Cle Elum city limits

Roslyn Fire Department (RFD) – 19M04 is a volunteer licensed BLS aid service dispatched as part of a primary/tiered response to all incidents within the City of Roslyn with HD#2 ALS ambulances.

Response area: Roslyn city limits

South Cle Elum Fire Department (SCEFD) – 19M06 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within the Town of S. Cle Elum with HD#2 ALS ambulances. SCEFD will provide automatic aid to areas of KCFD#7 per agreement. SCEFD will provide mutual aid with KCHD#2 ALS ambulance when requested anywhere within HD#2.

Most recent amendments are in ***bold***.

Recommended: 6/6/96

Recent amendment: 5/18/15 (DOH approved)

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Response area: Town of S. Cle Elum city limits
KCFD#7 per mutual aid agreement

Kittitas County Fire District #3 (FD#3) – 19D03 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents (*known injury only for all motor vehicle incidents*) within the boundaries of FD#3 with HD#2 ALS ambulance. FD#3 will also provide secondary response outside their fire district boundaries for motor vehicle incidents on I90 to the defined area.

Response area: Fire District #3 boundaries
I90 east to MP 74 (West Nelson Siding OP, Exit 74)
I90 west to MP 67 (Top of Easton Hill)

Kittitas County Fire District #6 (FD#6) – 19D06 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within the boundaries of FD#6 with HD#2 ALS ambulance.

Response area: Fire District #6 boundaries

Kittitas County Fire District #7 (FD#7) – 19D07 is a volunteer verified BLS ambulance/aid service dispatched as part of a primary/tiered response to all medical and trauma incidents (known injury only for all motor vehicle incidents) within the boundaries of FD#7 and the Town of S. Cle Elum with HD#2 ALS ambulance. When HD#2 ALS ambulance is unavailable, FD#7 provides primary BLS ambulance response to all unincorporated areas within HD#2 boundaries per HD#2 MAA and the Town of S. Cle Elum. When HD#2 ALS and CEFD BLS ambulances are unavailable or additional resources are needed, FD#7 provides secondary response to the incorporated areas of Hospital District #2 service area as the back up BLS ambulance. When responding as backup ambulance, FD#7 provides an internal tiered response when logistically feasible within the boundaries of KCFD#7, and the areas not identified as currently having primary tiered response within EMS & trauma response area #2.

Response area: Fire District #7 boundaries
I90 WB/EB MP 74 (Easton Hill)
I90 WB/EB MP 92.5 (Elk Heights)
SR 97 to Summit (Blewitt Pass w/KVFR)

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SR10 to MP 93
Area between SR 10 and SR 970
SR 903 between Cle Elum and Roslyn
Town of S. Cle Elum

Kittitas County Fire District #8 (FD#8) – 19D08 is a volunteer verified BLS aid service dispatched as part of a primary/tiered response to all medical and trauma incidents within the boundaries of FD#8 and the surrounding Lake Kachess recreational area with HD#2 ALS ambulance. FD#8 will provide primary/tiered response with HD#2 ambulance outside their fire district boundaries on I90 to the defined area.

Response area: Fire District #8 boundaries

- I90 east to MP 65.5 (W. of chain up area)
 - I90 west to MP 55.8 (MP 56 Gold Creek U-turn)
- I90 west to MP 53 (Hyak exit) (mutual aid)
I90 east to MP 67 (Top of Easton hill) (mutual aid)

Kittitas County Fire District #5 / King County Fire District #51 (Snoqualmie Pass Fire & Rescue-SPFR) is a volunteer and part-time staffed verified BLS ambulance service dispatched as part of a primary/tiered response to all medical and trauma incidents within the boundaries of Kittitas County Fire District #5 and *Fire District #8* with HD#2 ALS ambulance. SPFR is verified in King County but the service area includes the identified area of Kittitas County either as their primary area or for automatic mutual aid.

Response Area: Kittitas County FD#5 boundaries

- Kittitas County FD#8 boundaries (Automatic Aid)
- Kittitas County I90 MP 56 to MP 60 (automatic mutual aid)

C. *General Guidelines*

1. Agencies interested in serving as a secondary PSAP in Kittitas County for EMS should contact KITTCOM and the Kittitas County EMS & Trauma Care Council.
2. Trauma verified and licensed EMS services should proceed in an emergency response mode until they have been advised of non-emergent status, per agency SOP.

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3. BLS aid services are encouraged to respond to unknown injury or medical, and/or unknown specific locations within their agency’s capabilities and internal policies in order to reduce response times for emergency medical care to incidents potentially requiring an emergent response. Upon verification of patient status, request for appropriate level of service should be made.
4. Signature agencies of the County wide mutual aid agreement, agree to render assistance to each other in mass casualty incidents, multiple emergencies, fire suppression or medical responses beyond the capabilities of local agencies.
5. Response areas noted reflect primary response areas, areas identified for automatic mutual aid, or areas per mutual aid agreements.
6. MCI Response Areas -- See Kittitas County Mass Casualty Incident (MCI) Plan, MCI Response Area Key and MCI Response Cards for MCI response areas.
Addendums:
 - a. MCI Response Area Key
 - b. MCI Response Cards
 - i. MCI HD#1-A
 - ii. MCI HD#1-B
 - iii. MCI HD#1-C
 - iv. MCI HD#2-A
 - v. MCI HD#2-B

IV. DEFINITIONS

Appropriate – Defined as the trauma verified or licensed EMS service that responds within an identified service area that can meet the patient care needs. Appropriate agency may be part of a tiered response.

Emergency Response – Defined as a response using warning devices such as lights, sirens, and use of Opticom devices where available.

Public Safety Answering Point (PSAP) – is a call center regulated by the FCC that is responsible for answering calls to an emergency telephone number for police, firefighting, and ambulance services. Trained telephone operators are also usually responsible for dispatching these emergency services.

Dispatch Interval – Defined as the time the call is received by the dispatcher to the time the first unit is dispatched.