



Acknowledgement of Cold Nose Companions' Policies & Registration Terms

Registration & Participation:

- Cold Nose Companions may ask you and your dog to come in for an evaluation prior to starting a group class. There is no charge for this evaluation, scheduled during normal operating hours.
- Your registration for a class is not guaranteed unless paid in advance. Payment can be made online at the time of registration, or mailed to Cold Nose Companions at PO Box 132, Chardon, OH 44024.
- We encourage all members of the family to participate in training classes. All children brought to class must be under your supervision at all times.
- Cold Nose Companions reserves the right to remove a dog and handler from class for any reason. If possible, the dog will be placed in a class that may be more suitable to the dog's behavior and temperament. If not, Cold Nose Companions will refund registration fees, pro-rated for the number of classes not taken.
- No refunds are given for withdrawal after the class starts. No refunds are given for missed classes. You may be able to make up a missed class at an alternate time/date, at our discretion.
- If you have not pre-paid your registration and do not participate in the class without informing us prior to the start of the class, any future registration must be pre-paid and is non-refundable.
- In the event a class or event is cancelled due to severe weather or other unforeseen circumstance, Cold Nose Companions will reschedule the class.
- Registration fees are 100% refundable if Cold Nose Companions cancels the class or event.
- All participants in any Cold Nose Companions class or event must agree to these policies and sign the waiver of liability (hard copy or online).
- No dog that represents a threat to another dog or human will be allowed to remain in class. Limited exceptions are applied to dogs in one of the Chill! classes only.

Vaccinations

- When you register your dog, you will be asked to provide current vaccination information. Cold Nose Companions requires all dogs to be current on vaccinations (age appropriate) for Distemper, Adenovirus/Hepatitis, Parvovirus, Parainfluenza, Rabies and Bordetella. You must also have proof of a stool check with a negative parasite result within 6 months of beginning class.
- You will receive an email from Cold Nose Companions when it is time to update your dog's vaccination records with us.
- Cold Nose Companions will consider accepting alternatives to conventional vaccination regimens with advance notice and veterinarian documentation.

Equipment

- All dogs are to be on flat buckle or martingale-style collar, head halter or harness. No choke, prong or shock collars will be permitted in the building.
- All dogs are to be leashed at all times, unless otherwise instructed by the Trainer.
- Leashes are to be 4' to 6' in length. No retractable leashes while at Cold Nose Companions Training Center, please.
- Bring lots of yummy dog treats and/or toy, as well as your dog's bed/mat with you to all classes.

Payment

- We accept cash, checks and credit cards for payment of class fees and merchandise.
- Any payments returned to Cold Nose Companions by your bank or credit card company will result in a \$35 service charge, in addition to the balance due through a guaranteed payment instrument.



Privacy

- Your personal and pet information that you share with us is confidential. We will not share it with anyone else without your prior approval.

Acknowledgement

Cold Nose Companions, LLC will endeavor to create as safe an environment as possible for the training of my dog and will endeavor to offer only sound, safe, and responsible training and training instructions. However, I recognize that Cold Nose Companions, LLC is not responsible for any unintentional errors, omissions, or incorrect assertions. I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service. Further, I am and will remain responsible for the actions of my dog at all times. I hereby agree to abide by the rules and policies of Cold Nose Companions, LLC training classes as set forth in this document. I understand that attendance of dog training classes is not without risk to me, members of my family, guests who may attend, or to my dog. In consideration of the acceptance of my application for training membership in this training class, I hereby agree to indemnify and hold harmless Cold Nose Companions, LLC, its officers, directors, instructors, agents, employees and/or representatives of any and all claims, or claims by any member of my family, or accompanying guests of mine of injury, expense, costs or damages to myself, my dog or any handler sponsored by me both in class and out of class. In addition, I agree that I will defend and indemnify Cold Nose Companions, LLC for any injury, expense, costs or damages to any dog handlers or dogs, whether sponsored by me or not, or to third parties arising out of my own actions or the actions of my dog. I have read the above-stated provisions, and agree to accept those responsibilities.

Signature

Date

Print Name