



San Joaquin Cares...



IHSS Public Authority

Public Authority Care Communications

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IHSS PA Registry

The IHSS Public Authority is currently looking for potential care providers to join our registry! If accepted to the registry we would refer you to clients who are in need of a provider based on how your profile matches the clients needs. The clients will make all interviewing and hiring decisions. There is no guarantee of referrals to IHSS Recipients, to interviews, or to hiring.

If interested please visit our [website](#) to access the registry application or email registryservices@sjgov.org.

Who to Call

The IHSS Public Authority has been noticing an influx of calls that unfortunately we are unable to answer and belong to a different department. Please click [here](#) view our "who to call" document to ensure you are contacting the correct office. Calling the correct department will help you get answers to your questions and or problems faster.

HomeBridge Training— Coming Soon!

Starting soon the IHSS PA will be partnering with HomeBridge to bring a variety of training options to providers. Trainings will include in person, online (self paced) and live online instruction. These trainings are not mandatory and are not paid. More information to follow via email, website and or Facebook page.

HomeBridge trainings are separate from our current online training platform, Care Academy.



Provider Enrollment Options

We understand that sometimes it can be confusing to know which enrollment packet the provider should be completing and with who. Hopefully this will help clear up any confusion.

IHSS Provider Enrollment (Working for someone you know)

- Handled by IHSS; 209-468-1119
- For new providers the client can request a SOC 426A to be mailed by their IHSS social worker and once that form is returned and processed the IHSS enrollment department will mail a provider enrollment packet, please read cover letter thoroughly.
- Depending on eligibility clients might be able to hire a provider via online timesheet portal
- The Public Authority is ONLY able to check on DOJ and orientation status in regards to provider enrollment.

PA Registry (looking for work)

- Handled by the Public Authority; 1-800-491-1996
- Applicants must start by completing a [registry application](#)
- Details on references, DOJ live scan, orientation and registry meeting will be sent via email
- IHSS is not able to answer any questions regarding registry status
- Applicants who are waiting to complete the IHSS recipient application process in order to enroll a provider must wait until they receive their notice of action stating they have been approved. Providers applying for the registry in this case are not advised to do so as you will still need to go through IHSS to get enrolled once the recipient is approved for service.

Staff Contact Information

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