

The astute leader appreciates the value and the challenges of Facility Management and has questions about how to affect continuous improvements and lower costs.

A² can provide the answers.

FM-adviso can help your organization advance and be recognized for professional and cost-effective operations.

Contact us to schedule discussion and learn more information on this exciting tool.

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- How do my Facility Management services compare to global best practices?
- What options can the organization employ to guide toward the future of facility management?
- How can I measure how effective the FM services are being provided?
- How can I organize operations and show the capacity of the FM organization?
- I have just assumed the leadership role. How can I better understand the true FM position?
- What changes are needed and how should they be prioritized?
- Costs must be contained or reduced. How can I accomplish this and still achieve improvements?

FM-adviso is a founding partner of the **Global Facility Management Alliance**, a consortium of some of the premier subject matter experts in the FM industry. With experiences and partner offices around the world, we are well positioned to think locally and act globally to benefit our valued clients.



www.globalfma.net

Metrology analysis of capability and maturity in Facility Management

A²

A squared = Analytics x Advice

A program and consultancy service developed by the partner members of Global Facility Management Alliance.

What is A²?

- ✓ A scientific questionnaire-driven analysis of the current standards, activities, and processes that exist within the corporate Facility Management (FM) unit.
- ✓ An assessment of the results delivered by the FM organization.
- ✓ A review of FM operations capabilities.
- ✓ An evaluation of the FM operations maturity.

Why do YOU need A²?

- ✓ Gives enhanced and professional credibility and confirmation of the FM activities.
- ✓ Analyzes FM activities with review against recognized FM best practices, International Facility Management Association (IFMA) Core Competencies, and Quality and Organizational Maturity models.
- ✓ Provides critical data to become the basis for the future FM Organization Strategy.

What benefits are derived from A²?

- ✓ Confirms which FM services are delivered well and where improvements can be realized.
- ✓ Justifies your call for resources, for change, and for optimizing FM business practices.
- ✓ Guides strategy development, giving direction for the most efficient and cost-effective facility management.

A
precision
tool for the
FM organization to
systematically review the
capabilities and maturity of
the organization.

The ideal first step before defining or modifying
facility management strategy.

- ✓ A² defines where services improvements can be realized and costs can be reduced.

What are the deliverables of A²?

- ✓ Initially provides a dash-board rating of essential FM business service outputs.
- ✓ A more detailed report that contains summary proposals for actions to advance the FM unit to higher performance in support of the corporate mission is delivered within a few weeks.



Broadly stated, the data of your facility operations will be gathered, input to the program and assessed. This information is then compiled, categorized and reported.

FM-*adviso* has found that most organizations have many significant opportunities for improvement in this realm... improvements that pay real dividends in asset management, cost avoidance, and delivering more robust and reliable systems.

FM-*adviso* has been instrumental to define and advance A² for the FM market with our professional partners in the Global Facility Management Alliance (GFMA).

Developed by recognized leaders in the FM industry, this scientific and systematic approach is rooted in industry best practices, benchmarks, and standards published by the International Facility Management Association (IFMA), Association of Higher Education Facilities Officers (APPA), National Aeronautics and Space Administration (NASA), and the Capability Maturity Model Integration (CMMI) developed by Carnegie Mellon University.

The leadership assessment utilizes the principles of a Balanced Scorecard and the approach is designed in a globally recognized quality measurement system-based framework for precise results. Regardless of the type(s) and scale of facilities you manage, FM-*adviso* / GFMA has the flexibility to assess the specific organizational requirements of most every industry and environment.

A² has been developed to be relevant for a diverse assortment of global facilities – from academic, government, mercantile, industrial, production / fabrication, and general offices.

Corporate FM leadership is able to gain outside verification to confirm their positions. With this corroboration, they prove the reasoning in support of changes, budget requests, and other strategic actions that better support the broader mission and vision of the parent organization.

Review of FM
operations capabilities

A²

Evaluation of
FM operations maturity