

MARK TANGO

Windham, NH 03087

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603-305-2930

An incredibly talented hands on Information Technology leader. Experienced in managing and migrating Cloud, Infrastructure and Network Storage. Performed extensive consulting in Data Center Operations, infrastructure refreshes, change management, project management, and disaster recovery. A hands-on detail-oriented individual that builds successful teams of diverse individuals by creating the optimal team-building environment while surpassing expectations and continually beating deadlines. A keen ability to reduce overhead and increase productivity without impacting morale. Skilled in servers, SD-WAN, networking, firewalls, SaaS, Cloud, monitoring, VMware, BCP, DR, CAPA, Outsourcing. Experienced globally managing multiple teams and projects.

- Direct operational and technical teams responsible for delivering reliable core IT services that include life cycle management to improve reliability and quality for co-location and cloud migrations in the enterprise.
- Managed an enterprise private cloud project which resulted in a storage consolidation that reduced annual CapEx costs by \$3.2 Million and was featured by Gartner in both whitepapers and presentation at the data center summit in Las Vegas
- Received recognition award for on time flawless corporate headquarter move with zero downtime for users.
- Developed cloudSMART to assess readiness to the business prior to movement to a cloud platform.

CORE COMPETENCIES

Project Management

ITIL Infrastructure Management

Data Center Infrastructure

Data Governance/Security

Vendor Management / Budget

Change Management

Bio/Pharma Experience

HIPPA/PCI/ITIL

Disaster Recovery

PROFESSIONAL EXPERIENCE

Haemonetics, Boston, MA

2018 - Present

Sr EIT Management, Acting Sr Director of IT

- Work closely with the Vice President of Information Technology to turn around the IT department by providing an overall IT strategy and infrastructure direction.
- Control the annual budget and capital expenditure for the infrastructure to ensure it aligns with strategic goals and remains consistently within overall objectives.
- Oversee all aspects of the data centers and move activity related to the corporate headquarters office relocation. Manage multiple remote teams globally to meet all project needs and day to day operations.
- Build high performing teams to accomplish a wide array of projects under short timelines.
- Key player in the turnaround of an underperforming department to align with executive leaderships core values. Establish KPI's and SLA's to monitor the overall progress weekly.
- Support the IT sourcing strategy and provide oversight for vendor and IT business partners

CohnReznick, Boston, MA

2017 - 2018

Sr Management, Technology and Digital Practice

- Develop and create "cloudSMART" technology to enable organizations the ability to migrate to the cloud intelligently using a unique three phased process.
- Provide consulting to C level executives regarding cloud and infrastructure projects.
- Development of business case studies to illustrate feasibility vs cost savings per project initiatives.
- Travel to client sites to perform assessments while leading a team expert to compile data points.

ZENSAR TECHNOLOGIES, Westborough, MA

2015 - 2017

Associate Vice President, Infrastructure Management

- Analyze and resolve inefficiencies in technology platforms; identify and capitalize on opportunities to develop and integrate transformative system improvements aligned with business needs. Improve SLA targets.
- Ensure KPI and SLA's are met daily to ensure predictable service levels within the client base.
- Collaborate with cross-functional teams to plan and implement technical strategies, roadmaps, change management, and define the deliverables for teams, including Development, QA, and subject-matter experts.
- Managed P&L for a 10M USD portfolio of professional services.
- Lead the development of global Data Center and Cloud infrastructures practice while aligning all IT initiatives with technical and operational requirements. Utilize hands-on expertise combined with operational leadership experience to ensure the success of all project initiatives.
- Negotiate with Sr managers, cross functional managers, customers, consulting partners, and overall teams to accomplish the delivery of all aspects of the project in various environments and settings.

BAE SYSTEMS, Nashua, NH

2011 - 2015

Data Center Storage Director/Program Manager

- Managed the data center infrastructure team responsible for procuring, implementing, and supporting data center storage devices, including infrastructures built on NetApp and Dell platforms.
- Managed the co-location of 90 branch sites to 4 domestic data centers creating one shared service model.
- Coordinated the allocation and ongoing management of a \$6 Million budget used to develop and implement enterprise data storage solutions.
- Developed a process methodology to ensure application mapping and application baseline points were documented prior to movement to the private cloud.
- Lead Oracle development teams to tune applications post cloud migration to obtain same of better performance of applications.
- Developed infrastructure mapping and chargeback system to achieve accurate cost results per sector were obtained.
- Lead team for development of private cloud for classified data segmented with multi-tenancy and Vlan's.

EDUCATION & CERTIFICATIONS

Bachelor of Computer Science, Graduating 2021- AMERICAN PUBLIC UNIVERSITY, Charlestown, WV

Master's Certificate, Project Management, 2009 - VILLANOVA UNIVERSITY, Villanova, PA

Associate of Science, Electro-Mechanical Technology, 1991 - NORTH SHORE COMMUNITY COLLEGE, Beverly, MA

Microsoft Certified Systems Engineer (MCSE)

Microsoft Certified Technology Specialist (MCTS)

Citrix Certified Administrator (CCA)

Certified ISO 9000 Internal Auditor (CIA)

VMware Sales Professional (VSP)

NetApp NCD A

AWARDS & PRESENTATIONS

Bronze Chairman's Award for saving millions through data center consolidations – BAE Systems

Gartner Guest Speaker - DATA CENTER SUMMIT IN LAS VEGAS on behalf of BAE Systems