



Client Information Sheet

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|--|---------------|--------------------------------|-----------------|
| Owner Name(s): | | | |
| Street Address: | | City/State/Zip: | |
| Mailing Address: | | City/State/Zip: | |
| Home Phone: | | Fax: | |
| Cell Phone(s): | | Work Phone(s): | |
| Email(s): | | | |
| Emergency Contact/Phone: | | | |
| Veterinary Office/Vet: | | Phone: | |
| People Authorized to Pick Up Your Dog: | | | |
| Dog Name: | | Breed/Color/Description: | |
| Date of Birth: | | Gender: | |
| Spayed/Neutered Yes No | | Weight: | |
| Brand of Dog food? | Qty per meal? | # meals/day | Time(s) of day? |
| Treats OK? | | Types of treats given at home? | |
| Health History (illnesses, allergies, injuries, medications, special treatment required, etc.): | | | |
| Temperament (dominant/submissive, energy level, attitude toward food, attitude toward other dogs: | | | |
| Behavior Issues (circle all applicable) running away jumping fences digging jumping on people dog aggression leash aggression people aggression separation anxiety food or toy aggression chewing counter surfing other: _____ | | | |
| Socialization Experience: (circle all applicable) Doggie Day Care Dog Park Dog Beaches Neighborhood Multiple Dog Family Socialized Boarding Facility Other _____ | | | |
| Frequency of Socialization: Daily Once a week Once or twice a month Less than once a month | | | |
| Has your dog ever bitten a dog or human? If yes, describe the circumstances: | | | |
| Has your dog ever been bitten by another dog? If yes, describe the circumstances: | | | |
| Where does your dog usually sleep at night? | | | |
| Is your dog reliably housebroken? | | | |
| Does your dog like to swim or play in the water? | | | |
| Anything else you would like us to know about your dog? | | | |
| How did you hear about Two Paws Up? | | | |

Two Paws Up requires all dogs over the age of 6 months to be spayed or neutered.
Two Paws Up requires all dogs over 4 months to have current immunizations for Rabies, DHPP and Bordatella

Requirements & Conditions

Dogs must be at least 12 weeks old to attend day camp or board overnight.

Dogs over the age of 6 months must be spayed or neutered.

Dogs must present proof of current Rabies (over 4 months), DHPP and Bordatella, or titer equivalent, and keep Two Paws Up files current with updated copies of all shot records on arrival at Two Paws Up.

Before a reservation is confirmed for Day Camp or Overnight Boarding, all dogs must pass a sociability screening. There is no charge for this evaluation. Owner must complete Client Information sheet and sign our Client Consent Form prior to dog(s) arrival at Two Paws Up for day camp or boarding.

Reservations & Cancellations: All reservations must be accompanied by a \$100 deposit or a valid credit or debit card on file. This deposit is not refundable, but may be credited toward another stay if the initial reservation is cancelled with more than 48 hours' notice. For no shows and cancellations with less than 48 hours' notice, your deposit is forfeited or you will be charged a \$100 cancellation charge. For Thanksgiving and Christmas, you will be responsible for the nights you reserve, even if you choose to pick your dog up earlier than scheduled.

Discount Packages are available for day and overnight stays. If you choose to use one, it must be purchased in advance of your dog's stay at Two Paws Up. Discount packages are good for 6 months and are non-refundable.

Half Day Camp is up to 5 hours from 9am to 2pm. More than 5 hours or staying past 2 pm is considered Full Day Camp. We are open for day camp on Saturday and Sunday from 9am to 4pm. However, there is no van service available on the weekends

Overnight rates based on a 24 hour period. Add a half day for 1-5 hours past the 24 hour period. Add a full day for 5+ hours past the 24 hour period, up to the next overnight.

Dog food is included in all overnight prices. Most medications are dispensed free of charge. You are welcome to bring your dog's regular food to camp if you prefer, but there is no price discount for doing so.

Baths

We like to send your dog home to you clean. All dogs spending more than 5 nights at camp will be bathed on departure unless you specify otherwise at drop off. For stays of 5 nights or more, your dog will receive a \$20 credit towards a camp bath/towel dry, camp bath/blow dry (required for long haired dogs) or a \$20 credit towards a full-service grooming. For stays of less than 5 nights, there is a \$23 charge for a camp bath/towel dry or a \$28 charge for a camp bath/blow dry. Long haired dogs must be blown dry and/or brushed out after bathing to avoid matting or excessive shedding. If that is the case with your dog, please discuss the grooming options when your drop your dog off for boarding, or we will use our best judgment regarding your dog's exit bath.

Holiday Premiums

There is a holiday premium charge of \$5 per dog per night for Thanksgiving (Weds -Sun), Christmas/New Year's (Christmas Eve - New Year's Eve), Memorial Day Weekend (Friday-Monday), July 4th Weekend, and Labor Day Weekend (Friday-Monday). Premiums go directly to the employees who give up their own holidays to help make yours special.

Check In/Check Out

Overnight Check-In Time is 2 pm. Late arrivals and departures are subject to a \$20 late fee.

Pick up and drop off times at our facility are Monday through Friday 7:00am to 6:00pm, and 9:00am to 4:00pm on Saturdays and Sundays. After hours pick up is available by special arrangement only. After hours pickups or drop offs are subject to a \$20 late fee.

Camp is closed for pick up or drop off on New Year's Day, July 4th, Memorial Day, Labor Day, Thanksgiving and Christmas. Holiday pick up may be available by special arrangement only and is subject to a \$20 fee.

We accept Cash, Check, Visa, MasterCard, American Express and Discover. Payment is due when your dog is dropped off or picked up unless other arrangements have been made or unless one of our discount packages has been purchased.

Name _____ Signature _____ Date _____

Two Paws Up Happy Camp for Dogs Client Contract

This contract is between Two Paws Up Happy Camp for Dogs or its representatives ("TPU") and the dog owner whose signature is below.

1. I certify that my dog(s) is in good health, has not been ill with any communicable diseases or parasites in the last 30 days, and has not harmed or shown aggressive or threatening behavior towards any person or any other dog.
2. I understand and acknowledge that TPU is an open play environment and because of that there are inherent risks to my dog(s), which, even when monitored, may result in the following:
 - a. Transfer of a communicable illness such as, but not limited to bordatella (canine cough), parasites, conjunctivitis, or puppy warts.
 - b. Injuries, usually benign, such as broken nails, sore pads, minor puncture wounds, lacerations, abrasions and cuts, particularly in shorter coated breeds.
3. I assume the risk of any injury to my dog resulting from any of the inherent dangers and risks of the natural physical surroundings here at TPU, including but not limited to; snakes, weather conditions, rocks, stumps, trees, gopher holes, collisions with natural objects and/or other dogs.
4. I acknowledge that TPU will act in the best interest of me and my dog(s). TPU will exercise all due and reasonable care to prevent injury or illness to my dog(s) and agrees to exercise due diligence and reasonable care to keep the premises safe, sanitary and properly enclosed.
5. In the event of injury or illness, I authorize TPU to act in my behalf to obtain veterinary care, or other services, as necessary, and I agree to accept full financial responsibility for any and all expenses involved in such services.
6. I understand that I am solely responsible for any harm, including to other dogs, to the employees and invited guests of TPU, caused by my dog(s) while attending TPU, and agree to accept full financial responsibility for any and all expenses involved.
7. I agree to reimburse TPU for destruction of TPU facilities or TPU equipment that TPU considers above and beyond normal wear and tear.
8. I certify that each of my dog(s) is free of fleas and when brought to TPU. If fleas or ticks are found on my dog, I agree to pay for appropriate flea and tick treatment for my dog.
9. I certify that my dog(s) is current on all required vaccinations when brought to TPU for each visit. I understand it is my responsibility to keep all vaccination records updated with Two Paws Up. If the vaccinations for my dog(s) are not current upon arrival at camp, I authorize Two Paws Up to contact my vet of record for an updated shot record. If this record shows vaccinations have expired, I hereby authorize Two Paws Up to update all deficient vaccinations at my expense.
10. I certify that each of my dogs over the age of 6 months has been spayed or neutered prior to visiting TPU.
11. I understand that each of my dogs will be screened before being allowed into TPU. If my dog(s) becomes too difficult to handle or too aggressive, creating the potential for harm to other dogs or people, I understand that TPU maintains the right to refuse service or to discharge my dog(s) at any time.
12. If my dog(s) arrives at TPU with long nails that cause difficulty in walking or are deemed by TPU staff to be a potential hazard to my dog, other dogs or the staff at TPU, I give TPU permission to cut or grind the my dog's nails at my expense.

13. I agree to pay TPU by cash, check, Visa, MasterCard or Discover at the end of my dog's stay. If the stay is greater than 30 days, I agree to make monthly progress payments in advance, by cash, check, or credit card.
14. I give consent for TPU to transport dog(s) to or from TPU Happy Camp for Dogs, and agree to pay any and all fees set forth by TPU for transportation services.
15. I give consent for my dog(s) to participate in activities in or around the swimming pool at the TPU facility.
16. I give Two Paws Up permission to photograph my dog while at Two Paws Up. In doing so, I give Two Paws Up permission to use such photos in their social media and website, brochures and other promotional material.
17. I have read this contract and agree to abide by all of the above.
18. I agree that any dispute arising under this contract or any interpretation required of or the enforcement of rights and duties under this contract shall be subject to final and binding arbitration pursuant to the American Arbitration Association ("AAA"). The award of the arbitrator(s) shall be enforceable according to the applicable provisions of the California Code of Civil Procedure. The arbitrator(s) may award damages and/or permanent injunctive relief, but in no event shall the arbitrator(s) have the authority to award punitive or exemplary damages.

By signing this document, I acknowledge that TPU, its owners and employees, will take every precaution to insure the safety and health of my dog while it is in their care. However, all dogs are left at TPU entirely at my own risk. I agree to hold TPU, its owners and employees harmless and free from any liability should my dog incur any injury or illness during his or her stay at TPU.

Date _____

Name _____ Dog's Name(s) _____

Address _____

City, State and Zip _____

Contact Phone _____

Signature _____