

Ministry Name: Centennial Barn

Overview: Describe what you do and who you serve

The Centennial Barn is an event space that can serve small groups or up to 300 people. We host wedding receptions, milestone events, fundraisers, corporate meetings, and other community events. Based on work of a Board task force, we added a liquor license in order to provide bar service. This began in early 2018 and has increased revenue that supports our FM's work.

History: briefly describe program's history

Fun Facts—The Centennial Barn was originally built in 1899 as a real working barn and used as a horse and dairy barn. In 1962, a section of the Barn was renovated and used as a "guest house" for out of town family and friends. In 1971, the Barn was used by the Friars of St. John. In 1973, it became the space for youth who were at risk of drugs and those recovering from addiction. From 1980 until 2009 the Barn was used mainly as a storage place.

By 2010 the Barn was completely renovated and set for use by the community for gathering and celebration. Over time, the focus changed and the Barn now serves as an entity that gives back to the ministries through the revenue from events. It also is the base for the administrative offices of FM.

Clients Served

2016	21,296
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2017	25,200
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2018	11,922
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Staff and Volunteers

Number of FTE	4.24
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List staff positions	1 Program Director 8 Support Staff/Bartenders 2 Housekeeping
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Number of Volunteers	1
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What do volunteers do?	Answer phones in main office, 1 day a week for 3 hours
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Revenue and Expense

	Revenue	Expense
2016	\$179,252	\$158,226
2017	\$196,626	\$175,834
2018	\$264,727	\$219,314

Biggest Successes in past two years

- Making a profit and being able to help support the other ministries.
- Making more people aware of the Centennial Barn
- Successfully securing the liquor license and learning to operate a bar.

Biggest Challenges ahead

- Changing wedding trends have decreased interest in Barn style weddings and working to counter this
- Competing in an ever-changing market
- Filling the Barn with daytime business.

Opportunities for your program

When I let my imagination roam freely, the opportunities for the program are endless. I would like to see the program expand by creating some "Barn-owned events" like week day evening socials. This might include live music, light bites, cash bar and cover charge.

What other organization does the work that we do at the Centennial Barn?

There are many event venues in the area that host wedding, receptions and other milestone events. For example, there is The Grove, Wyoming Civic Center, Pinecroft, Canopy Creek Farms, Cooper Creek—Blue Ash, just to name a few. However, The Sanctuary is the only program that has a mission similar to ours. All proceeds from the rentals of The Sanctuary goes to support the programs at Community Matters in Lower Price Hill.

Ministry Name: Community Garden

Overview: Describe what you do and who you serve

Making use of the large green space next to St Clare Convent, Franciscan Ministries offers an organic growing space for community gardeners. Our community is racially, ethnically, and economically diverse. The Community Garden is host to over 95 gardeners - many of whom are recent immigrants and refugees from Bhutan and Nepal. The Community Garden not only provides individuals a place to cultivate vegetables and flowers, but also gives back to the community through donations of produce from community crop plots. The Garden donates approximately 1,000 pounds of produce each year to local non-profits. Gardeners rent their own growing space for a nominal fee and work together on the common plot and toward the good of the Garden as a whole.

History: briefly describe program's history

The Community Garden began as a program under the Centennial Barn in 2009. In 2016, it became its own program within Franciscan Ministries Inc.

At first it was a small group of local gardeners who came together to plant and harvest a single large plot which was completely tilled and turned over between seasons. At one point we hosted a group of urban farmers through the Findlay Market Urban farmers program. This group has since moved on. At about the same time, our first Bhutanese gardeners joined us. Over time, the overall number of gardeners grew and the desire for individual plots maintained from season to season emerged.

A few years back, a partnership began with Turner Farm. They held classes on gardening both at the Barn and in the Garden and with had their own educational plot. They have since discontinued the educational plot but continue to be a presence offering information and expertise to the garden.

Similarly, a partnership with Heartfelt Tidbits came about as the director coordinated plots for some of the refugee families she works with. Today over 60% of our plots are cultivated by Bhutanese and Nepali families.

In 2018 we expanded the Garden to be able to accommodate an additional ten plots – which was our usual number of families on the wait list each season. The expansion involved adjustments and additions to the fence line, the water line, and the addition of a gravel turn-around and seasonal porta-let.

Today, the Garden proper (the plots themselves) covers just over one acre of land (the full garden covers about two acres) on the 35 acre St Clare campus grounds. The Garden has 101 plots (including individual, family, group, and community crop plots).

Clients Served

2016	88 plots (38 local; 39 refugee families; 8 community crop; 3 educational/other) 1,193 lbs. of produce donated
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2017	91 plots (39 local; 43 refugee families; 8 community crop; 1 educational/other) 1,020 lbs. of produce donated
2018	101* plots (33 local; 60 refugee families; 7 community crop; 1 educational/other) 757 lbs. of produce donated *after expansion

Staff and Volunteers

Number of FTE	0.25
List staff positions	Director and an In-Garden Manager (<i>part-time, seasonal</i>)
Number of Volunteers	All gardeners are required to volunteer in Garden; 3 additional volunteers (2 from Turner Farm, 1 from Heartfelt Tidbits)
What do volunteers do?	Assist in general Garden maintenance and projects; cultivating community crop plots; gather and deliver produce donations

Revenue and Expense - *an estimate (Garden budget is incorporated into Tau House budget)*

	Revenue	Expense
2016	\$ 3,040	\$ 5,324
2017	\$ 6,265 (<i>includes foundation grants</i>)	\$ 7,418
2018	\$ 14,093 (<i>includes foundation grants</i>)	\$ 14,602

Biggest Successes in past two years

- Expansion of the Garden was a huge undertaking
- Video produces by CET about Community Garden aired on ***Our Ohio***
- Finding and hiring of an In-Garden Manager who is also a professor of horticulture at Cincinnati State
- A recording was made of the Garden Contract being read in Nepali for the Bhutanese
- Since 2009, we have donated over 12,000 pounds of produce to local agencies.

Biggest Challenges ahead

- Continued challenges of communicating with refugees (*mostly during the spring months in facilitating the application and payment process in a timely manner in light of communication and transportation barriers*)

Opportunities for your program

- Additional partnerships / plots held by community groups (*like Global Music and Wellness*)
- Potential for collaboration with students from In-Garden Manager's classes

Who Else does what you do?

- There are many community gardens in the area, but, to our knowledge, ours is the only one that serves this combination of local and refugee gardeners. And not all community gardens have plots designated solely for donation of produce. We are told it is one of the largest organic community gardens in Ohio.

Ministry Name: Franciscan Peddler			
Overview: Describe what you do and who you serve			
<p>The Peddler receives donations of clothing, shoes, jewelry, household items, books, and a variety of other items. These donations are sorted as to the usability for the store. We serve the community at large who come to shop and support the mission. We also serve other agencies by sharing the donations we are not able to use. Our volunteers are served by having a mission oriented, friendly atmosphere in which to serve and contribute.</p> <p>The store is open approximately 49-50 weekends through the year. We are open Friday and Saturday from 10-4. The Peddler closes for winter emergencies, Holy Week weekend, Thanksgiving weekend and Christmas.</p>			
History: briefly describe program's history			
Over 6 years ago there was a vision to turn the pool space into a thrift store. This vision was seen as an Associate outreach project led by Joan Mills and implemented by many volunteers. The outreach was established to support Franciscan Ministries.			
Clients Served: Customers and social service agencies			
<p>The estimated amount of customer traffic on an average weekend is 150+ for 7,500 customer visits over the course of a year. Many of the customers visit each week.</p> <p>St. Vincent is the main agency customer, which receives our excess donations. We also have sent donations to St. Joseph, Friends of the Library, pregnancy centers, Healthy Moms and Babies, Charlie Street Corner, and others.</p>			
Staff and Volunteers			
Number of FTE	1 (not including volunteers, except for coordinator)		
List staff positions	Coordinator (volunteer - Sr. June) 20 to 30 hours per week Administrative assistant - 4 to 5 hours per week SFP finance person – handles cash start up and close out each week, pays the sale taxes, pays any expenses		
Number of Volunteers	42 people giving approximately 4,000 hours of service in 2018		
What do volunteers do?	There are volunteers who work during the week Monday-Thursday to sort the donations, to set up the store displays, etc. There is another group of volunteers who staff the store on Friday or Saturday. The volunteers are a combination of lay persons, Sisters and a few Associates.		
Revenue and Expense			
	Revenue	Expense	Donated to FM
2016			\$34,500
2017			\$38,000
2018	\$40,696	\$6,625.13 (doesn't include staff time)	\$ 15,963 (a second check for \$17,876 early 2019)

Biggest Successes in past two years

- 2017 Christmas boutique
- Rummage sale to move excess donations;
- Inventory control system
- Established process to rotate clothing in store
- Increased social media
- Auction relationship where items that are identified as high end are assessed by an on-line auctioneer. His cut is 20%. When jewelry is identified as gold, it is taken to a jewelry store where a volunteer has a relationship. The owner will melt down the gold and give us the money. He does not take anything for his assistance.
- Increase networking
- St Vincent relationship
- Now we have 9-12 agencies we assist

Biggest Challenges ahead

- Future management
- Create manual for various responsibilities
- Increase volunteers for cashier position
- Increase the base of shoppers
- Storage
- Transport of donations 24/7

Opportunities for your program

- Consider increasing store hours by adding another day
- Consider later hours one day a week or month
- More publicity; stories

Ministry Name: Haircuts from the Heart**Overview:** Describe what you do and who you serve

Haircuts from the Heart offers access to affordable hair care to those who might not otherwise be able to access this basic service. We provide haircuts for people who are homeless, elderly, disabled, or poor. Our services boost the self-esteem and dignity of participants, allow children to fit in at school, and give adults a "job ready" appearance. We do this through a mini-salon in the Mary Magdalen House in the St. Anthony Center in Over-The-Rhine, a mobile salon, and a student voucher program.

History: briefly describe program's history

1986: Sr Bonnie Steinlage, a Franciscan Sister of the Poor nurse and hospital chaplain, feels called to become a cosmetologist after hearing the Ash Wednesday gospel. *"When you fast, groom your hair and wash your face so that no one will know you are fasting but only your Father who is unseen; and your Father, who sees what is done in secret will reward you."* Matt 6:17-18

1988: After completing cosmetology school, Sr Bonnie works as a volunteer stylist at Mary Magdalen House. Mary Magdalen House is a shower house for the poor and homeless located in Over-the-Rhine. Sr Bonnie sets up a makeshift salon in a handicap bathroom and provides haircuts to thousands of people who are homeless.

1995: By 1995, crowded conditions at Mary Magdalen House spark the vision to open St John Daymaker Salon. With the support of the St John Social Service and a generous donation from Messer Construction, the salon is built and opens its doors.

1997: Despite the salon providing services to thousands yearly, there are simply not enough hands or hours in the day to provide hair care to everyone. Sr Bonnie initiates the Voucher Program. The Voucher Program collaborates with social service agencies and schools who identify low-income and homeless adults and youth in need of hair care. The recipients take vouchers to a partner barbershop, salon, or beauty school for services, and the partners are reimbursed by Haircuts.

1999: It is decided that Haircuts should become an independent non-profit agency to continue to provide hair care to people who are poor and homeless in our community.

2008: After a strategic planning meeting in 2007, the board and staff of Haircuts identify building a new larger salon and office as a necessary goal for the organization. With the financial support of the Franciscan Sisters of the Poor, Haircuts from the Heart decides to build a new salon and office inside the Mercy Franciscan St John Social Service Center (Mercy St John) located near Findlay Market.

2009: The new salon, located at Mercy St John, opens on April 1, 2009.

2012: The Franciscan Haircuts from the Heart Program becomes part of the newly incorporated Franciscan Ministries, Inc.

2015: Mercy St John closes, and Haircuts goes mobile. Our stylist travels to social service organizations on a bi-weekly and monthly basis to provide basic hair care services on site to the clientele at the agencies.

2017: Mary Magdalen House invites Haircuts to set up a Mini-Salon within its facility in the St Anthony Center. The Mini-Salon opened its doors in December of 2017. The salon is open Monday, Wednesday, and Friday. The Mobile Program continues on Tuesdays and Thursdays.

2018: A part-time stylist position is created to assist with the need at the Mini-Salon, and the Mobile Program continues. Haircuts, wanting to reach the youth population that can no longer be serviced in our salon space, pilots a Student Voucher Program with CISE (Catholic Inner-City School Education) schools, a handful of CPS schools, and a few social service agencies that work with youth.

Clients Served

2016	3,368 clients at 16 different mobile sites
2017	3,554 clients at 18 different mobile sites
2018	3,524 clients: 2,506 at MMH; 1,018 at 17 mobile sites

Staff and Volunteers

Number of FTE	1.75
List staff positions	Director; Salon Manager/Stylist (<i>full-time</i>); Stylist (<i>part-time</i>)
Number of Volunteers	1 regular; and a rotation of volunteers from Paul Mitchell School
What do volunteers do?	Provide haircuts

Revenue and Expense

	Revenue	Expense
2016	\$ 52,519 (<i>includes foundation grants</i>)	\$ 96,082
2017	\$ 16,245 (<i>no foundation grants</i>)	\$ 38,315
2018	\$ 66,186 (<i>includes foundation grants</i>)	\$ 54,146

Biggest Successes in past two years

- Opening the Mini-Salon within Mary Magdalen House at the St Anthony Center
- Hiring a part-time stylist

Biggest Challenges ahead

- Salaries continue to be the largest challenge to the program – the need is there, and more hours could easily be spent in the Mini-Salon and in the Mobile Program, but the funds just are not there to support this at this time.

Opportunities for your program

- Adding more stylists so that both Mini-Salon and Mobile can grow further
- Expanding into Kentucky IF a similar free rent situation like MMH were to come up

Who Else does what you do?

- To our knowledge, no one.

Ministry Name:**Our Lady of the Woods****Overview:** Describe what you do and who you serve

Our Lady of the Woods (OLW) is an affordability independent senior living facility for adults 55 or older who are low income. We serve seniors who are not yet ready for assisted living or skilled nursing but need some help on day-to-day activities such as doing laundry, housekeeping, cooking and medicine reminders. As an independent living facility, OLW is legally exempt from being licensed.

History: briefly describe program's history

OLW opened in Dec. 1992 by Sr. Antonita Mettert. Until 2012 OLW operated as an independent Ministry and reported to a Board of Directors. Franciscan Sisters of the Poor Sponsored OLW and we received yearly grants to help financially. In 2012 a merger was completed joining all the Ministries together thus making us part of the overall operation of Franciscan Ministries, Inc.

Clients Served

2016	Average 24 month
2017	Average 25 month
2018	Average 23 month

Staff and Volunteers

Number of FTE	7.6
List staff positions	Director, housekeeping, night managers, cooks and activity director
Number of volunteers	Seasonal 10-40 volunteers
What do volunteers do?	Yard work, light maintenance

Revenue and Expense

	Revenue	Expense
2016	\$442,540	\$388,503
2017	\$402,234	\$413,563
2018	\$384,397	\$407,224

Biggest Successes in past two years

The two biggest successes of the past two years are:

1. Instituting an increase in the monthly rent to a more current market rate.
2. By increasing the rent, we have been able to reduce the "ask" to the Foundation to supplement rent.

Biggest Challenges ahead

The two biggest challenges ahead are:

1. Maintaining a rate base that can support our mission and at the same time not be more than what our residents can afford.
2. Keep up the maintenance of our aging facility so we can continue to provide housing for seniors.

Opportunities for your program

Continue to build liaisons between agencies and OLW that will keep us fully occupied so seniors have a place to continue to live on their own.

Who else does what we do

Epic House (licensed group home) has nine residents but functions like OLW, aside from housekeeping and laundry, which are the responsibility of residents.

Task Force Activity and Recent Related Work

A task force was created to help OLW address under enrollment experienced in 2018. It led to work on the financial model, the operational model and an effort to better understand the market for our services. A new financial model was completed by Don Evers, and was presented and accepted by the Task Force. Implemented new rates in 2019.

The task force work spurred deeper exploration of the current operational model of OLW. Without a license, OLW is unable to draw funding from government sources. Follow up work included an analysis from Xavier students on current demographics and options for licensure.

Follow up has included contacts with the fire marshal, zoning, elder care attorneys from Benesch Friedlander, and guidance from an elder facilities expert (CEO of Cedar Village).

Findings included:

- Zoning allows a maximum of 21, we have served more, didn't know this
- There are no fire walls (walls are wood frame) or sprinkler system—this is required by licensure
- Criteria for fitness for residency needs to be in writing and a policy for continued fitness for residency
- Attorneys expressed concern about smoking occurring in the building (it is allowed in a designated room, as half of residents are long time smokers)

Facilities expert said:

- Committed staff
- Very clean and well kept

- Good condition for age of building
- Managed frugally
- No handrails in halls
- No sprinklers
- Meeting a need for people
- Surprised VA and hospital social workers refer to us due to no license
- Treading a very narrow line in handling meds, putting in cups

His top 3 recommendations

- “If you want to sleep at night, I’d install a sprinkler system”
- If you do that you might as well see if you could possibly be licensed” (was unaware of lack of fire walls)
- Need to have better marketing and outreach relationship with hospitals and social workers, director may not have time for what this requires

Ministry Name: Tamar's Center		
Overview: Describe what you do and who you serve		
<p>Tamar's is a day shelter for women who experience homelessness, are victims of sex trafficking and suffer with addiction issues. Our program has over 130 individual clients and we serve 10-15 clients during the course of the day. The program works in two levels. The first level works to meet basic human needs by providing a place of safety and comfort for women are experiencing trauma and abuse. The Center provides, personal hygiene items and clothing a place to rest, shower and bathroom facilities.</p> <p>The second level works with clients to identify issues or problems that they want to address such as treating a medical issue or working toward permanent housing. We help clients make appointments, transport them if necessary and support them during the process.</p>		
History: briefly describe program's history		
<p>Founded in 2010 by Sr Grace Pleiman, SFP, Tamar's Place was a place of respite and hospitality for women who were trafficked and suffering with addiction issues. The program was staffed by volunteers and emphasized hospitality and comfort to women in need but offered little in the way of professional services.</p> <p>When Sr. Grace fell ill March 2016, Estelle McNair became the director of the program and was the first paid staff member. As the program expanded the services, Franciscan Ministries hired Aimie Willhoite, a licensed social worker as the Service Coordinator in 2016.</p> <p>In 2018 we restructured the program as a day shelter program expanding hours, offering cots for people to rest, meals for clients, and storage for clients' personal items. With support from a Greater Cincinnati Foundation grant the program hired Julie Mulcahey as the Day Shelter Manager in 2018.</p>		
Clients Served (repeat visits)		
2016	1408	
2017	1960	
2018	1753	
Staff and Volunteers		
Number of FTE	3	
List staff positions	Director, Service Coordinator, Day Shelter Manager	
Number of Volunteers	10	
What do volunteers do?	Volunteers help with variety of duties at Tamar's Center such as laundry, providing meals to clients, acting as an extra set of eyes and ears in the facility, and collecting and organizing donations.	
Revenue and Expense		
	Revenue	Expense
2016	\$18,332	\$18,236
2017	\$68,601	\$117,236
2018	\$199,668	\$144,705

Biggest Successes in past two years

- Moving from one room to a larger space at Phillipus
- Receiving e grant funding from the SFP foundation and two local foundations that have allowed us to expand staff and therefore services

Example of service story

Mary who is 22 years old is 6 months pregnant and struggles with heroin addiction. She lost her housing and has been living on the streets for over a year. Her relationship with the father of her child has been marred by violence and he was recently arrested for assaulting her. Due to her addiction and unstable housing she hasn't seen a doctor or had any prenatal care. Even when other organization have offered to take her the hospital, she has refused any help

Mary's dire situation was well known among social service agencies who had tried to engage with her in the past without success. When she came to Tamar's Center, rather than insisting that she go immediately to the hospital, we let her sleep, made sure she ate, and took a shower. Then as she grew to trust us we worked on small, manageable goals such as getting her an ID and birth certificate and making sure she had medical insurance. Within a few weeks she allowed us to take her to the HOPE Program at Good Sam Hospital. The HOPE program provides treatment to pregnant women who are addicted to opiates. She is now a patient at Good Sam receiving drug treatment for herself and her child.

Biggest Challenges ahead

While the larger space at Phillipus has many pluses, it has significant problems. It has an unsafe entry, is on the third floor, and has a problem with mold due to a leaking roof. The three flights of stairs are a risk to clients who may be disoriented from drugs or lack of sleep.

We were close to closing a deal with the church that would have offered us a large first floor space that could be renovated. Due to problems at the church, this fell through. A task force was formed to help us find new space.

It has been very difficult to find another location due to perceptions about our clientele and out need to be in the area of OTR where trafficking occurs.

Opportunities for your program

Franciscan Ministries has explored a partnership with the Welcome Home Collaborative, a program of Prince of Peace Lutheran Church for new space in a building near the St. Anthony Center and Mary Magdalen House. Tamar's Center would occupy the first and second floor of the building and location would allow us to leverage the services of other agencies that already provide meals and laundry facilities to our clients.

We are also working toward having a needle exchange program outside Tamar's Center. There are high rate of HIV/AIDS and Hepatitis B and C among our clients many of whom were infected through IV drug use. The goal of the needle exchange is to reduce rates of infection by encouraging people to exchange dirty needles for clean ones.

The Needle Exchange is operated by the Cincinnati Health Department and in addition to needle exchange offers Hepatitis A and flu vaccines, access to drug rehabilitation and housing opportunities.

Who else does what we do?

Women of Alabaster (WOA) is located at a half a mile from Tamar's Center and provides similar services to our program. WOA is open Monday- Thursday and provides meals a place to rest and showers. WOA does not have paid professional staff.

Task Force Activity and Recent Related Work

- 1627 Republic Street has been identified as a potential location for Tamar's with Welcome Home Collaborative, the building is gutted and needs complete renovation.
- A letter of intent to buy and renovate the building was submitted to a local funder. They have invited us to submit a full grant. The request is for \$400,000.
- In related work, another grant paid for staff and volunteers to have training from two psychologists in appropriately managing challenging clientele and the stress of the work. Feedback at the end of the yearlong series includes a need for further program development at Tamar's to mitigate risk and develop a more clearly defined professional service model. Contracting for this work is underway.

Ministry Name: Tau House (formerly Franciscans for the Poor)

Overview: Describe what you do and who you serve

Tau House offers both winter and spring *Alternative Break* opportunities as well as summer *Mission Trip* experiences. We focus on exposing our participants to the Franciscan traditions of simplicity, service, community, and prayer. Groups of five to thirty-five people, from parishes, schools, and colleges nationwide, come and spend a week or weekend living simply in community with one another while serving in various service agencies in the greater Cincinnati area. We provide the housing, food, and service assignments, as well as social, educational, and prayer opportunities throughout the experience.

History: briefly describe program's history

In 1996, Sr Marie Clement Edrich was working with vocations and went to a national conference where much of the talk was about volunteer programs. She returned and approached Sr Marilyn Trowbridge with the idea of starting something similar. Franciscans for the Poor was born.

Originally, much of the work was done in conjunction with St John downtown; participants volunteered there and often stayed in their transitional housing. This meant sleeping bags on the floor of empty apartments that only had a refrigerator and stove in them. When these housing spaces were unavailable, groups often were hosted by local protestant churches who allowed them to camp out in their gyms. Often, members of the congregation would provide an evening meal for the group.

After a few years, Sr Karen Hartman took over. Groups grew a bit in size and volunteer locations began to vary. Some of our current "regulars" began coming in these early years. Also around this time, we began using the St Augustine rectory space for housing.

In September 1998, FFTP was officially created as a not-for-profit organization. FFTP established a collaboration with a variety of social service agencies throughout Greater Cincinnati and Northern Kentucky. The primary goal was to provide people from various backgrounds an opportunity to work directly with and for persons in less fortunate circumstances.

A week-long Alternative Spring Break for college students was initiated 1999. In 2000, a long-term volunteer program was launched - volunteers committed to one year of volunteer service while living in community.

From 2001-02, Alternative Spring Breaks were growing in popularity and FFTP was beginning to outgrow St Augustine. Sr Karen happened to be at St Clement and saw a flyer saying the parish was discerning a use for their unused convent. Sr Karen saw the flyer on a Monday, met with the Parish Council on Tuesday, met with the Finance Committee on Wednesday, and had use of the Tau House for Spring Break by Thursday. Soon it became our home year-round as the program grew.

In 2004, Sr Karen stepped down and leadership was taken over by a lay person. In 2007, with the program still growing, it soon became apparent that long-term and short-term volunteers sharing the House was problematic, and the long-term volunteers were phased out.

In January of 2012, FFTP incorporated into Franciscan Ministries, Inc. That year FFTP also began getting our name out into the community as a resource for shorter trips, as a resource to help groups locate and secure service opportunities without having to stay with us, and as a facility that groups could use as a retreat space.

Franciscans for the Poor was renamed Tau House in 2018 .

A collaboration was started in 2019 with St Columban Church in Loveland. Like St Clement, St Columban has a mostly unused convent on their campus. They have agreed to let Tau House use this facility when available, free of charge, when we have more groups interested in our program than we can accommodate in St Bernard. We will be using this space two times during the coming summer months.

Clients Served

2016	837 participants (271 w/week trips; 93 w/mini trips; 229 w/retreats; 244 w/service only) 9,552 volunteer hours served at 27 partner sites
2017	773 participants (308 w/week trips; 122 w/mini trips; 265 w/retreats; 78 w/service only) 10,212 volunteer hours served at 24 partner sites
2018	651 participants (274 w/week trips; 107 w/mini trips; 223 w/retreats; 47 w/service only) 8,825 volunteer hours served at 21 partner sites

Staff and Volunteers

Number of FTE	1.17
List staff positions	Director; Program Assistant (<i>part-time, seasonal</i>)
Number of Volunteers	Approximately 10-12
What do volunteers do?	Write SFP Welcome letters; act as SFP Pen Pals; Supper with the Sisters participants; on call nurse-consultant (<i>an Associate</i>); two St Clement parishioners who assist when able with laundry in the off-season when there is no Program Assistant; a family (with four young boys) who lives in St Bernard helps with watering our plants during the hot summer months and occasionally help with carrying in groceries for Tau House

Revenue and Expense - *an estimate (Tau House budget incorporates Garden budget)*

	Revenue	Expense
2016	\$ 117,317 (<i>includes foundation grants</i>)	\$ 105,675
2017	\$ 124,464 (<i>includes foundation grants</i>)	\$ 102,291
2018	\$ 136,036 (<i>includes foundation grants</i>)	\$ 97,171

Biggest Successes in past two years

- Growing use of the House by area colleges, parishes, and high schools for retreats
- Maintaining an excellent retention rate with groups coming to serve 87% of our groups who came in 2018 were returning groups

Biggest Challenges ahead

- Maintenance at Tau House as it ages, not accessible
- Limited amount of space in House and weeks in year that are prime for trips
- Growing number of “hoops” required by partner sites to volunteer with them

Opportunities for your program

- Possibility of hosting more groups if collaboration with St Columban in the future – if it goes well this summer and space works for us when we use it this year.

Who Else does what you do?

- There are about a half dozen national groups that offer summer Mission Trips / Work Camps across the country (Young Neighbors in Action, Catholic Heart Work Camp, Just 5 Days, to name a few). These camps are much larger than ours and more expensive also. They also all tend to have their niche that they focus on. For example, YNIA focuses heavily on educating about Catholic Social Teaching and Catholic Heart offers larger scale praise and worship experiences.
- There are a few organizations here in town that have relatively recently started to offer a somewhat similar in-town experience (St Vincent DePaul, Greater Cincinnati Homeless Coalition, Archdiocese of Cincinnati). These tend to be either focused on one volunteer location (StVdP) or heavily political (GCHC) or not as readily accessible to non-Catholic groups (AoC).
- Our groups regularly comment on how we are affordable, accommodating, and welcoming. They appreciate the facilities (beds!) and the variety of experiences we offer. They also enjoy the fact that we focus so heavily (but not heavy-handedly) on living simply in community.