Assessing the maturity of your resilience program

Measure resilience program maturity against industry best practices

Highlights

- Assesses current business resilience program against industry best practices and regulations to identify areas for improvement

- Helps reduce risk by recommending ways to improve the management of your resilience program

- Uses IBM proprietary models to provide actionable recommendations to help attain your business resilience goals

Are you confident that your existing resilience program has the capability to adequately support your growing enterprise-wide requirements—to manage risks, limit IT disruptions and close security exposures? Do you employ the skills and expertise required to analyze and identify vulnerabilities in your resilience program?

IBM Resiliency Consulting Services – resilience program assessment is designed to help you understand, measure and document the end-to-end maturity of your resilience program against predefined standards. Our service professionals will help you set best-practice goals and offer insights for achieving a more robust resilience program—for improving governance and strengthening end-to-end resilience program management. We compare your existing resilience program structure with IBM's proprietary resilience maturity framework to identify potential gaps and offer actionable recommendations to help ensure that your resilience program supports business continuity for your organization. We can also compare your program against industry standards, such as ISO 22301, which are integrated into our tools and methods.

Assessing your current resilience capabilities and identifying gaps

Our service helps you to evaluate and understand the strengths, weaknesses and maturity of your current resilience program. We start by assessing the maturity of your existing resilience program and comparing it against IBM's Resilience Maturity Model (RMM). RMM is a proprietary, time-tested framework that helps us to assess the maturity of your business resilience program against leading industry best practices and key international standards, such as ISO 22301. Comparison of your existing program against the RMM helps you determine and establish the resilience goals best suited for your business needs. After the assessment is complete, a gap analysis provides information on the improvements designed to achieve your business resilience program goals. The assessment also helps you to preview your readiness to pass an audit or certification test and prioritize actions for making improvements.

Providing recommendations for effective resilience management

The results from our assessment of your resilience program help us to identify areas that require improvement and prioritize them according to your business continuity requirements. Once your resilience program improvement objectives are established, our specialists provide recommendations to effectively help achieve your goals and successfully manage your resiliency program.

Using IBM proprietary models and expertise

Our service professionals use IBM's proprietary RMM framework to assess the maturity of your current business resilience program against leading industry practices and standards, such as ISO 22301. We use seven critical success areas—enterprise risk management, value assurance, program execution, governance, corporate culture, technology solution and business integration—to compare and establish your resilience program's maturity and a five-level scale to measure it against your desired future state of resilience. Based on the results, we help determine your resilience program's "maturity level" and provide you with actionable recommendations and steps designed to successfully achieve your set goals. We advise you on resource requirements and strategies that can meet your resilience objectives. At the end of the engagement, our specialists provide a detailed roadmap that can enable you to effectively take steps to achieve your enterprise resilience program governance requirements.

Why IBM?

IBM has more than 50 years of business continuity and disaster recovery experience. We employ more than 1,800 experienced business continuity professionals—including many focused specifically on resiliency consulting—who have the expertise to solve complex business continuity problems for clients around the world. Also, IBM's Resilience Maturity Model and the IBM Resilience Framework offer time-tested, value-added approaches to help you understand your current resilience capabilities, identify gaps and strategize for the future.

For more information

To learn more about the IBM Resiliency Consulting Services – resilience program assessment, please contact your IBM representative, or visit the following website: **ibm.com**/services/continuity

Additionally, IBM Global Financing can help you acquire the IT solutions that your business needs in the most cost-effective and strategic way possible. We'll partner with credit-qualified clients to customize an IT financing solution to suit your business goals, enable effective cash management, and improve your total cost of ownership. IBM Global Financing is your smartest choice to fund critical IT investments and propel your business forward. For more information, visit:
ibm.com/financing