TUS VANGUARD NEWSLETTER Volume 10, Issue 2

Antrixan



Special points of interest:

- 2018 Schedule
- Phone Contacts
- Speaker Bio

The Past is my Heritage, The present is my responsibility, The future is my challenge!

~~TUS VANGUARD MEETING~~

Wednesday, February 21, 2018 Social Time: 10am Business Meeting: 10:30am Speaker: 11am John Eisele Representing TEP

AMERICAN LEGION POST 36 5845 E 22nd St.

Join us for lunch after the meeting

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FEBRUARY GUEST SPEAKER JOHN EISELE



John Eisele is a 37-year resident of Tucson and is passionate about sustainability and environmental issues, particularly as it relates to "green" buildings and homes. After earning a BS Engineering degree from the University of Michigan, John has had a wide-ranging career, including 22+ yrs. with IBM, owning several businesses and marketing a variety of environmental products over the years. John is an enthusiastic member of the Tucson environmental community and is has been presenting the Home Energy Workshop to a variety of audiences for the last few years. He holds the vision of promoting energy efficiency as a means to lower our energy footprint and assist in mitigating the effects of climate change. ~~2018 OFFICERS~~

John Horn, President 869-1288 jwh946@gmail.com

Ron Hackman, Vice President 790-3740

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Karen Shudy, Secretary/Editor 883-8030 tusvanguards@hotmail.com



2018 SCHEDULE

April 18 May 16 October 17 November 14* December 5—Christmas Luncheon

*Due to the Thanksgiving Holiday We will meet one week earlier



We're on the web:

www.aavanguardscities.com





- 5 Bob Mencel
- 11 Lori Carlson
- 24 Roger Collier



Please contact : Judy Hunter, Ambassador

Email: jahunter@cox.net or call 743-3717 (if you are unable to reach Judy, please contact any officer) if you have information you wish to share regarding sickness, hospitalization or death of a Vanguard member or family member.



Any address, phone number or email changes.....please advise Karen Shudy. We would like to keep all information up-to-date

> **Helpful AA Telephone Contacts** *A-9 Death/ Emergency Passes 1-888-WE-FLY-AA (888-933-5922) *Flight listings & ZED fare PNRs 1-800-433-7300

*American Airlines Benefits Service Center AON Hewitt 1-888-860-6178

HR Services has a new "dedicated" phone contact for retirees 844-543-5747

To access the new **RETIREE JETNET** Go To: retirees.aa.com 1-888-207-2607

Need help from the Team Member Service Center? Phone: 1-844-543-5747

Hours: Mon - Fri 7am - 7pm CST

FEBRUARY

3 Richard and Carole Curtin 56 years24 Roger and Carol Collier 50 years

It's easy to be brave, when there is no danger, It's easy to be kind when there is no hardship. It's not moments of tranquility that define us, it's the challenging times and how we react to them!

Southwest, American Airlines pleased with Boeing's 737 Max 8

Southwest Airlines and American Airlines are pleased with the early performance of their Boeing 737 Max 8 passenger jets. Southwest officials say the aircraft is performing as expected and is 14% more fuel efficient than Boeing's 737-800s.

TSA screened a record 42M travelers over the holiday season

- Transportation Security Administration officers screened a record 42,043,588 passengers and 30,611,408 checked bags from Dec. 15 through Jan. 2. The agency reported that 97% of passengers waited in checkpoint lines for less than 20 minutes.
- (<u>USA Today</u> (1/5)

Conversocial recognizes American Airlines' high Twitter response rate

A report by Conversocial shows that American Airlines has a 32.5% response rate on Twitter, the highest of 10 US carriers studied for the report. JetBlue Airways and Virgin America had the fastest average response times at just under five minutes each. <u>Travel Weekly</u> (1/9)

American Airlines' IFE options include movies, games, TV and music

American Airlines passengers can access the carrier's in-flight entertainment options for free and the selections are updated monthly. Travelers can choose to listen to music, play video games like poker or Plants vs. Zombies, watch TV or take in a movie. Travel + Leisure (1/2018)

American Airlines' flight attendants able to compensate passengers in-flight

American Airlines will soon enable its flight attendants to compensate travelers with additional AAdvantage points. The iSolve software needed to award points on the spot will be added to flight attendants' tablets later this month. <u>Conde Nast Traveler online/Chicago Business Journal</u> (1/11)

American Airlines, China Southern announce codeshare, interline agreements

American Airlines and China Southern Airlines have announced a new codeshare agreement, effective Jan. 18. A new interline agreement will give American Airlines passengers access to more than 100 destinations in China served by China Southern. Frequent Business Traveler (1/16)

American Airlines goes cashless at Miami airport

Starting on Thursday, American Airlines will no longer accept cash for transactions at Miami International Airport. The airline says the move away from cash will speed up ticket counter lines. "Moving away from cash allows American to assist customers more efficiently. It also reduces the complexity of work for our agents who will no longer have to worry about handling cash, find exact change or close out a cash drawer at the end of the day," airline spokeswoman Alexis Aran Coello said. "In general, our ticket counter agents support the transition to a cashless environment." Miami Herald (tiered subscription model) (1/16)

American Airlines expands route network

American Airlines announced 52 new nonstop flights in 2018, including hourly weekday shuttle flights between Chicago O'Hare International Airport and New York's LaGuardia Airport. "Many of the new routes are focused on connecting smaller cities to one of American's major hubs to create new city pairings for customers," said American Airlines executive Vasu Raja.

American Airlines seeks FAA's nod to keep D.C.-Mich. service

American Airlines is looking to get approval from the Federal Aviation Administration and US Department of Transportation to continue service between Ronald Reagan Washington National Airport and Capital Region International Airport in Ann Arbor, Mich. The airline needs an extension of its slot exemption at Reagan National to continue the service.

The Lansing State Journal (Mich.) (tiered subscription model) (1/23)

American Airlines reports cargo traffic grew 15% in 2017

American Airlines reported significant growth in 2017 and noted its introduction of new flights, aircraft and booking technology. The carrier's cargo traffic grew 15%, beating the overall industry's 9.3% growth for 2017. <u>Air Cargo News</u> (1/24)

American Airlines to add nonstop El Paso, Texas-Chicago flight

On April 4, American Airlines will add a second daily nonstop flight from El Paso, Texas, to Chicago. <u>KFOX-TV (El Paso, Texas)</u> (1/23)

American Airlines' Q4 profits exceed expectations

American Airlines reported \$10.6 billion in fourth-quarter revenue and a 5.6% increase in revenue per seat mile, beating analysts' expectations. <u>CNBC</u> (1/25)

Airline CEOs discuss industry growth in 2018

Airline CEOs spoke with CNBC about growth opportunities in the industry in 2018. "I know that this industry has been transformed," American Airlines CEO Doug Parker said. "You've seen an industry mature to the point, while it's still intensively competitive." United Airlines CEO Oscar Munoz noted that the airline's plans in 2018 will be "great for customers" and many more will have the opportunity to fly. "We're off to a good start and I'm really looking forward to a great year," said Southwest Airlines CEO Gary Kelly.

American Airlines to grow fleet, hire more employees

High quarter earnings and an expected boost from the recently passed tax overhaul has American Airlines planning to expand its fleet and hire more employees, CEO Doug Parker says. He also credits the company's success to a "continuous demand" from business and leisure travelers. <u>Fortune</u> (1/25)

American Airlines to offer complimentary alcohol on NYC-Chicago flights

Travelers aboard American Airlines flights from New York City to Chicago will be able to order free beer and wine beginning April 4. The flights will run 15 times every day. <u>WGRZ-TV (Buffalo, N.Y.)</u> (1/26)

With 130 weekly flights, American Airlines pleased with growth in Bahamas

American Airlines executive Jim Butler says he is "impressed" with the growth of its six routes from the US to the Bahamas. The airline operates 130 weekly flights to the islands, serving Nassau, Freeport, March Harbour, Eleuthera, Exuma and San Salvador. The Tribune (The Bahamas) (1/29)

Airlines donate \$28M to redesign Smithsonian aviation exhibit

Nine carriers, including American Airlines, United Airlines, JetBlue Airways, Alaska Airlines, Hawaiian Airlines and Southwest Airlines, have donated \$28 million to the National Air and Space Museum in Washington, D.C., to remake an exhibit on the history of commercial aviation. The America by Air exhibit will close this summer and is expected to reopen in 2021.

Stars and Stripes (tiered subscription model)/The Washington Post (1/31)