

TOWNSHIP OF AKRON, TUSCOLA COUNTY, MI
TERMS AND CONDITIONS
CREDIT CARD AND E-CHECK PAYMENTS

The Township of Akron has partnered with Point and Pay, LLC, a third party service provider, to provide you with convenient online payment services via credit/debit card or electronic check payments. IN ORDER TO USE THIS SERVICE, YOU MUST PAY A NON-REFUNDABLE CONVENIENCE FEE IN ADDITION TO THE AMOUNT OWED TO THE TOWNSHIP TREASURER. Please note that Point and Pay will appear as the merchant of record next to your payment on your bank or credit card statement.

The convenience fee is 3% for credit/debit cards with a minimum of \$2.00. The convenience fee for electronic checks is a flat fee of \$3.00. The Township of Akron does not retain any portion of the convenience fee charged.

The customer is solely responsible for providing accurate and complete information to use this service and for confirming any amount owed to the Township Treasurer. Completion of your payment is contingent upon both (1) the authorization of payment by your credit card company (or financial institution) and (2) acceptance of your payment by the Township Treasurer. If Point and Pay is unable to process your payment, Township Treasurer and/or Point and Pay will attempt to notify you at least once using the contact information you have provided. If your payment is not processed or authorized by your credit card company/financial institution or your payment is not accepted by the Township Treasurer, your payment liability shall remain outstanding and you will continue to be responsible for the amount owed. Fraudulent card use is a criminal offense. Point and Pay and Akron Township Treasurer respect your privacy and will protect your card information. If the Township Treasurer has reasons to believe that the person using the card is not an authorized user, the Township Treasurer will not process the transaction. Point and Pay accepts Visa, Mastercard, American Express and Discover cards along with the e-Check processing as long as the routing number and account number that is provided are correct.

Payment transactions can be processed in person or over the phone. A valid email address and/or phone number is required. Your payment will not be posted to the Township Treasurer's account at least (4) business days following the payment to make sure funds are collected. To make a payment, you will need to provide your name, address, contact information and parcel number that payment is to be applied to.

Please be advised that this service is at your own risk, is provided as-is and as available without any express or implied warranties. The service provider shall not be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from you not providing the correct information in

order to process payments that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation or transmission or any failure of performance.

The Township Treasurer is unable to process refunds for payments through Point and Pay, but if a refund is requested and valid it will be processed through normal account procedures. A refund check may take up to 30 days to receive. Any refund request shall be made in writing to the Township Treasurer with the reason a refund is requested.