



# RS Steam Master

## Limited Warranty and Disclaimer

The specified services will be performed in a workmanlike manner, subject to the following: Client performs Client's responsibilities; if Client is not satisfied with any aspect of the cleaning and makes a complaint before the cleaning personnel leaves the premises, RS Steam Master will cause its personnel to re-service the specific area that is the subject of a good faith dissatisfaction, at no additional charge.

With respect to bedbug service, if specified above, bedbugs and bedbug eggs present on the treated surface will be eradicated upon completion of the treatment; Client shall inspect the affected area immediately upon completion of the service session and shall immediately notify the cleaning personnel of any area with good faith evidence of any bedbug or bedbug egg remaining and RS Steam Master will re-service that area at that time; RS Steam Master does not warrant that bedbugs will not be reintroduced from areas outside the treated area. RS Steam Master is not a pest control service. Delays in performance may occur due matters outside of RS Steam Master's reasonable control, including, illness, traffic, weather and acts of God, and RS Steam Master may reschedule or cancel a cleaning if necessitated by such delays.

**EXCEPT TO THE EXTENT EXPRESSLY PROHIBITED BY APPLICABLE LAWS, ALL OTHER EXPRESS OR IMPLIED WARRANTIES ARE WAIVED AND DISCLAIMED, AND RS STEAM MASTER'S LIABILITY HEREUNDER SHALL NOT EXCEED THE AMOUNT RECEIVED BY RS STEAM MASTER IN GOOD FUNDS FOR THE DISPUTED SERVICE AND IT SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES.**

### **Client's Responsibilities:**

Client shall provide timely, safe and unobstructed access to the areas to be cleaned, electricity, light and water needed for the cleaning, and garbage receptacles for any cleaning disposables. Client shall pay the fee in good funds as follows: pay the full fee at the end of the cleaning session; if Client cancels the cleaning after the cleaning personnel arrives at the premises but before the cleaning session starts, Client shall pay 50% of the full fee at that time. All fees are fully earned and non-refundable. Dishonored payments are subject to a \$50.00 administrative charge. Client shall pay all damages, costs and fees, including attorney's fees that RS Steam Master suffers or incurs as a result of Client's breach of this Agreement.

All future cleaning services shall be subject to the terms of this Agreement without requiring the re-signing of this Agreement. Communications to RS Steam Master must be in writing and may be delivered via email. This Agreement contains the entire agreement of the parties and supersedes all other communications and agreements and may only be amended in a writing signed by the parties. RS Steam Master is not obligated to (a) clean any area that is not cleared, (b) clean or remove any human or animal waste, medical waste, toxic, hazardous or dangerous materials or garbage, or (b) climb any height or lift or move any delicate, large or heavy object and, if the cleaning personnel moves any such items, they or RS Steam Master shall have no obligation for any damage to such items. New York law governs this agreement and all suits and actions related to this Agreement shall be in the State Courts of New York located in Nassau County. A copy of this Agreement shall be as binding, effective and enforceable as the original.

