Move Out Survey

November 6, 2015

Dear William,

We hope your experience living at Mammoth Springs Apartments has been a positive one. We’re happy to have had you as a resident. We would appreciate your helping us serve our residents better by filling out this survey. Please make your responses as detailed as possible. When you are finished, simply mail the survey in the enclosed envelope. Again, thank you for having been a resident at Mammoth Springs Apartments and giving us the opportunity to serve you.

Sincerely,

Leslie Hansen
Regional Property Manager

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| --- | --- |
| *How was your experience?* |  |
| *Did we deliver what we promised?* |  |
| *Service and repair requests completed promptly?* |  |
| *Has our staff treated you courteously and fairly?*  |  |
| *Were you satisfied with your security?* |  |
| *What is your reason for moving?* |  |
| *Was there anything we could have done to prevent you from moving?* |  |
| *Please rate the following from 1-5.*1 – Poor, 2 – Below Average, 3 – Good, 4 – Very Good, 5 - Excellent |
| *Maintenance Responsiveness:*  |  |
| *Grounds Maintenance:*  |  |
| *Cleanliness of Hallways/Lobbies:* |  |
| *On-site Management Responsiveness:* |  |
| *On-site Management Friendliness:* |  |
| *Apartment Quality:* |  |
| *Any comments or suggestions would be appreciated.* |  |

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Telephone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_