# **Nelson Driving School, LLC Privacy Notice**

This privacy notice discloses the privacy practices for Nelson Driving School, LLC - <u>www.nelsondrivingschool.com</u>. This privacy notice applies solely to information collected by this web site.

If you have additional questions or would like further information on this topic, please feel free to write to our Webmaster at info@nelsondrivingschool.com. Nelson Driving School, LLC may update this policy from time to time. Please check the policy periodically for changes.

## What type of information does Nelson Driving School, LLC collect from this Website and how is it used?

Nelson Driving School, LLC gathers only the customer information that we need to administer our business and provide superior service.

The first type of information we may collect about you on the Nelson Driving School, LLC's Website is personally identifiable information, such as, your name, address, telephone number, and e-mail address. This type of information may be provided as part of an inquiry process and allows us to process your inquiry and respond back to you.

The second category is non-personally identifiable information. Data, such as, your IP address, browser type, domain name, and specific Nelson Driving School, LLC web pages through which you click, may be gathered in order to gain a better understanding of site development needs. This data is collected automatically and utilized in aggregate to help us look for trends so that we can improve our Website and your user experience.

#### What does Nelson Driving School, LLC do with this information?

Nelson Driving School, LLC does not rent, sell, or exchange personally identifiable information about its customers. Nelson Driving School, LLC may provide information to regulatory authorities and law enforcement officials in accordance with applicable law. Nelson Driving School, LLC may also disclose customer information when we believe in good faith that the law requires it. The only Nelson Driving School, LLC employees with access to your information is those who need it to do their jobs. Nelson Driving School, LLC are educated about policies and practices in regard to safeguarding customer information; preventing its unauthorized access, use or disclosure; and ensuring its proper handling.

#### How do I know my information is correct and secure?

Nelson Driving School, LLC takes reasonable efforts to ensure that the customer information it maintains is accurate, timely and secure. When personally identifiable information is transmitted online through the Nelson Driving School, LLC Website, we will use industry standard security measures called SSL (secure socket layer) encryption. Nelson Driving School, LLC will monitor and adopt, as appropriate, new technological developments that are designed to aid in ensuring the accuracy and security of customer information.

#### Does the Nelson Driving School, LLC Website use cookies?

"Cookies" are small pieces of information that are stored by the browser on your hard drive Nelson Driving School, LLC may store some information on the visitor's computer in the form of a cookie or similar file. The cookies that are configured by us do not contain any personally identifying information, such as your name, or sensitive information, such as you credit card number. The cookies allow us to recognize you when you return to our site and to provide you with a customized experience that we feel will be of value to you. For example, these files allow us to tailor your user experience to reflect your expressed interests and preferences.

#### Can I disable these cookies?

Most web browsers allow you to exercise control over cookie files on your computer by erasing them, blocking them, or notifying you when such a file is stored. Please take a look at your particular browser for instructions on this function. If you do elect to disable a Nelson Driving School, LLC Website cookie, please note that you may not be able to take full advantage of a personalized experience.

### **Refund Policy**

Nelson Driving School, LLC does not refund payments for tuition, testing fees or any other fees. No refunds are provided. No returns.

### **Delivery Method**

No shipping or delivery is required for products offered by Nelson Driving School, LLC.

### **Customer Service**

You can reach customer service in the following ways:

www.nelsondrivingschool.com

info@nelsondrivingschool.com

2300 James St, Suite 103 Bellingham WA 98225

(360) 756-8777