



**Letter from the General Manager  
Wednesday, March 18, 2020**

**Dear Water Works Board Employees:**

**I am happy to update you from my office here on our main campus today, as my doctor cleared me to return to work after being evaluated for the possible contraction of COVID-19. I appreciate your thoughts and well wishes during my short absence.**

**The reason for this update is to further our communication surrounding the changes that have been implemented over the last few days. Employees are exercising social distancing by staying home, working remotely, or continuing in their current job position with limited interactions with others. This is temporarily our new norm but, as a team we will come out of this situation the same as we entered it, being one of the best in the industry at providing supreme service to our customers.**

**As mentioned earlier, our jobs at BWWB are unique. Water is a key component to the economy and our personal lives. From cooling the generators and driving the turbines that produce electricity to ensuring fire officials are equipped to save lives, the need for water is at the center of it all. Additionally, we are continuing with Capital Projects that engage small businesses which helps them make payroll. The very medical facilities that are treating the patients impacted are relying on BWWB to continue providing them with a constant supply of quality water.**

**With that being said, your part in all of this is vital. If you have been asked to continue working through the current conditions, it is because the entire community is depending on you. With your help and expertise, I am confident as the General Manager that BWWB will remain in a great position.**

**We are happy that none of our employees will lose pay as we navigate through this global pandemic. Details surrounding additional compensation are still being worked out and will be communicated at the appropriate time. Thank you for all you do!**

**Sincerely,**

**Michael Johnson  
General Manager**