

Testimonials

I've worked with Bob, Chris, Nikki and others at NWP for 10 years or so. I have always found them to be responsive, honest, and a pleasure to work with. Their management fees seem very reasonable and our office complex is VERY happy with the services they provide. Nikki is our direct contact now and has been great.

Jim Haisler – Secretary at Northwest Professional Center, Crystal Lake, IL

Northwest Property Management is great! We have been using them for our townhouse complex and Nikki our manager is always on top of things, very proactive! We love her! They always have the financials ready for review and you can contact her directly or thru the office, they always pick up.

Jan Kohl – Vice President at Mistwood Place HOA, Crystal Lake, IL

I have worked with Northwest Property Management for over 10 years. I have enjoyed our relationship in taking care of the HVAC/plumbing needs of their communities. The property managers I have had the pleasure to work with have always strived to handle issues as efficiently as possible.

Chad Johnson – Sherman Mechanical

I own part of a commercial property handled by Northwest Property Management and they've been consistently efficient, effective and good to work with for many years. Their staff member Nicole has been a pleasure to work with, no matter how complicated or urgent the problem.

Ardyth Eisenberg – Director at Northwest Professional Center, Crystal Lake, IL

The best people we ever had working for us. Nick has been a real bless in many ways, her skill set in dealing with people and handling problems on her own and always keeping us informed on what is happening. A true professional.

Michael Salamh – President at Mistwood Place HOA, Crystal Lake, IL

Brian from Northwest Management does an excellent job for our association

Jim Roder – President at Chesapeake Hills Condominiums, McHenry, IL

Northwest Property has worked with our homeowners association for approximately 10 years and I have served on the board for much of that time. We have found the NW Property staff to be responsive to our questions and concerns. They are more than willing to explore and develop strategies to address issues: maintenance, vendor selection, legal, contractual . . . that are unique to our community. The resources they have developed over the years have consistently been reliable. Their financial management practices have always been solid, as well. We anticipate a long and beneficial relationship with Northwest Property.

Mary Cramer – President at Regency Park Townhomes, Crystal Lake, IL

I have been using Northwest Property Management for a while now and they have been very helpful. They manage the company very professional and response quickly to any questions. Becoming a member for this company was a great decision. Never had a complaint. Highly recommend.

Jose Garcia - Roque Quality Landscaping

As a member of our Board of Directors, I am very pleased with Northwest Property Management. Our Property Manager, Pat, is very professional and quick to respond to every inquiry and issue. Since we signed on with Northwest Property Management, it has made my job as a board member so much easier. Northwest Property Management is heads above everyone else in service and they are very competitive in cost. I would definitely recommend them.

Thomas C. Jones – President at The Villas at Creekside HOA, Algonquin, IL

We established our partnership with NPM in the summer of 2018 for our community and it's the best move we have made. They're knowledgeable and diligent in the work they provide and would encourage any community to consider them for any of their association's needs.

Larry Gillie – President at Regency Estates of St. Charles HOA, St. Charles, IL

NW Prop has been our management co. for a few years and do a great job. They have helped us successfully get big projects done while creating a large reserve. They are very hands on and give us a lot of personal attention. All of their property managers are very professional and knowledgeable about their business and our association. Keep up the great job NW.

Brandon Scott – Vice President at Randall Trail Condominiums, Elgin, IL

NPFM has been the property manager for our 40 unit condo building in Geneva, IL ever since we moved in almost 6 years ago. I have been on the board of directors for almost all of that time, and president for over 4 of those years - working directly with NPFM on a regular basis. I am very familiar with two other condo associations in adjacent building and have heard about property management companies that we had prior to NPFM. To my knowledge, NPFM is vastly superior to other property management companies with whom I am familiar. They meticulously track and report association finances, provide support for building maintenance, manage contracts and vendors, and provide timely, appropriate responses to owner inquiries. Our NPFM representative, Eric, is integral to our high level of satisfaction with NPFM - he is very knowledgeable, responsive, and a resource that the board appreciates.

Dennis Gramlich, President at 100 River North Condominiums, Geneva, IL

I've had Northwest Property Management as my association's management company in two neighborhoods. They've been easy to work with and communicate well with the residents. I've found them to be responsive when there is an issue.

Tom Allen – President at Brighton Oaks HOA, Lakewood, IL

Northwest Property Management has been the contracted firm for our association for the past several years. The Board of Directors and the residents have been very pleased with the service they provide. We are particularly pleased with the financial management and monthly financial reports generated by them. Pat, our project manager, is competent, efficient, and reliable. He is quick to return calls and addresses all issues presented to him. As a board member, the manner in which he conducts a meeting is excellent. He listens to others, and offers solutions to problems and issues. Pat is an asset to Northwest Property and Management and to our association.

D. Orlando – Treasurer at The Villas at Creekside HOA, Algonquin, IL

As a Board member of a community managed by Northwest Properties I feel very fortunate to have the personal and professional service we receive from our manager Pat. He makes himself readily available not only to the Board of Directors but every member of our community. With Pat's expert leadership our HOA maintains and improves our community.

Lawrence Pioro – Director at Whispering Oaks, McHenry, IL

Our Condominium Association has used Northwest Property and Financial Management for over 12 years. Northwest Property and Financial Management are very experienced and always professional. I highly recommend their services.

Kathleen Jamison – Secretary at Lochshire of Barrington Condo's, Barrington, IL

Pat is our project manager at Chasefield Crossing in Crystal Lake. He is competent, efficient, and reliable. He takes care of everything that is presented to him. As a board member, the manner in which he conducts a meeting is excellent. He listens to others, and offers solutions to problems and issues. I can't praise Pat enough. He is an asset to Northwest Property Management.

Eileen Wolf – Treasurer at Chasefield Crossing, Crystal Lake, IL

Pat has done an outstanding job in caring for the needs of the community. He always responds very promptly when situations arise. Pat also stays ahead of things by his planning ahead. Great to work with. A great asset to the organization.

Claire Gigon - Secretary at Chasefield Crossing, Crystal Lake, IL

I am a strong supporter of Northwest Property Mgmt. They have been very good in managing our different Associations as because we are large, they have worked with our board on every issue and attempt to improve our property. I don't believe any other Management Company could do as good a job as they have and helped us in maintaining our property with the most sensible planning.

Beverly Santeler - Secretary at Moon Lake Village, Hoffman Estates, IL

I have worked with Northwest Property Management as a member of our Board of Directors for over a dozen years. They have been very knowledgeable and professional in handling the needs of our community, advising and guiding us on both large and small projects. They have worked with us to keep the Association on a good financial footing, as well as addressing any problems that arise with upkeep on the property. I would definitely recommend them to anyone looking to hire a property management company.

Carole E. - President at Chasefield Crossing, Crystal Lake, IL

As painting contractors HPO Painting Inc. has been working with Northwest Property Management for several years now. We have been very pleased with their professionalism and willingness to partner with us to get the job done right. They are courteous and experienced from property managers, assistants to the front desk. We're glad to have the opportunity to work with Northwest, not all property management companies are the same.

Eric H. – President at HPO Painting Inc.

My husband and I off-site owners of four (4) units for the past fourteen (14) years. I became involved with the Board approximately seven (7) years ago. The original property management company sold to another management organization. We were very disappointed with the management company and started seeking out another to fit the needs of the subdivision. We selected a company who we thought would be a good fit but we became faced with the changing of property managers and lack of communication. Again we needed to seek for another management company. Out of several we selected NWP Management Company. They have guided, explained, and helped us to get the community back on track for long term repairs and improvements. We are building our reserves with their diligence and guidance. They oversee the contractors hired to complete tasks and no less than once a month do a thorough walk thru of the complex. The communication is good and tracking of the homeowners with a mix of renters is consistent. We have accomplished more with NWP than we have with any previous management company. As a Board member our job is to oversee and express our additional concerns in regards to the whole of the community. We have 170 town homes and I feel the positive definitely outweighs the negative. We have good homeowner attendance and awareness than we ever had previously. I would recommend NWP.

Karen Vito – President at Cobblestone Woods, Crystal Lake, IL

Wedgewood Association, Inc., an HOA community of 262 home sites has been managed by Northwest Property Management (NWP) for a number of years. As Association President I'm aware of the many services NWP has provided. The assigned NWP Property Manager and entire staff have proven to be responsive, knowledgeable in all areas relating to HOA management, and professional in their relationship with the Board of Directors and homeowners. NWP has my most highest recommendation for HOA management services.

Norman Wentland – Wedgewood Association, Crystal Lake, IL

Northwest Property Management has been the contracted firm for the Millpond Condo Association for the past eight years. The Board of Directors and the residents have been very pleased with this business relationship.

We are particularly pleased with the financial management and monthly financial reports generated by Northwest Property Management. Issues pertaining to non-payment of association dues are quickly and professionally addressed, and the Association's rate of delinquent accounts remains very low.

Northwest Property Management has actively solicited bids for numerous vendors such as snow removal, trash hauling, and landscaping. Millpond has then been able to secure multi-year contracts locking in competitive pricing, and ongoing business relationships.

Claudia - President at Millpond Condo Association, Batavia, IL

Emerald Green Condo Association has been a client of Northwest Property Management (NWP) for the past 8 years, I am extremely pleased how they have handled our financials especially collections.

Their accounting department keeps us abreast from the time an account enters collection until we receive payment. With the hard financial times in the country, I can say they pursue every past due account to maintain our cash flow without requiring special assessments.

I highly recommend Northwest Property Management to the other condo associations desiring timely administrative support, accurate monthly financials, yearly budget proposals and an excellent collection process.

Megan - President at Emerald Green Condo Association, Warrenville, IL

Northwest Property Management and Financial has served our community with the highest degree of professionalism and experience. Our Association Board has had great success with vastly improving the property while increasing our reserves to new highs.

Paul - President at The Trees Condo Association, Woodstock, IL

It is a pleasure to work for Northwest Property & Financial Management and their prestigious group of clients. The Property management team provides us as a contractor with fair, decisive, and clearly stated direction & expectations. When issues arise, they work with us as a team to effectively problem solve and find prompt resolutions that are focused upon responsible outcomes for the property.

They have an excellent track record of client retention and business growth through client referrals. This stability and continuity is a great benefit to us as a contractor to work together on long-term value added relationships that aid in delivering superior communication and quality.

Sherm M. Fields - Regional Vice President at ACRES Group

Creekside has worked side by side with Northwest Property Management for over 14 years. Mainly in the areas of Landscape Maintenance, enhancements, tree work, irrigation, and snow removal. Northwest's team of management professionals are always responsive to the needs of the communities, as well as to the contractors. We would recommend Northwest Property Management as a high quality company that goes above and beyond to get the job done! We look forward to working together for many years to come.

John and Joel Stauss- Creekside Landscape

I have been serving for the last several years on the board of directors for two commercial office owners' associations that are both managed by Northwest Property & Financial Management, notably Chris Bergland and Robert Bergland.

The Berglands have brought a truly professional, diplomatic, and experience-based approach to our Associations. Because all of the board members are volunteers, having a competent commercial property manager and firm assures consistency, availability for consultation, and "history" that transfers from year-to-year.

The service, reliability, and overall experience has been extraordinary. They provide premium services that are thorough, innovative, and very customer friendly.

Any condo Association should consider themselves fortunate to have Chris Bergland and Robert Bergland of Northwest Property and Financial Management as their management company.

Terry R. Mohr, Esq. - Mohr & Sullivan, P.C., 1485 Commerce Drive, Algonquin, IL

AAA Painting Contractors, Inc. and Northwest Property Management have enjoyed a 25 year working relationship. Bob Bergland was one of my original clients who has become a great business associate through the years as both of our companies have grown. Both owners see the world through similar lenses. The corporate cultures have cultivated longstanding relationships with homeowner associations and employee longevity. Companies treat their customers the same way they treat their staff. Northwest Property Management has a great team with many years of experience and a strong, solidified customer base.

Mark Youngberg – President, AAA Painting Contractors, Inc.

My firm has had the opportunity to serve as legal counsel for several associations managed by Northwest Property Management. Through that representation, I have had the opportunity to work with Bob Bergland, as well as many of his other community association managers. Based upon my experiences, I have found Bob and the other managers at his company to be professional, highly competent, and practical. I have been impressed not only with their handling of legal matters, but also with their general day-to-day proactive management of their communities. In addition to an exceptional management staff, NWPM also has a great behind-the-scenes team. In particular, due to the keen observations and skills of Donna Clarke, NWPM was able to help one of our mutual clients collect on a heavily delinquent account, which had been foreclosed. Without Donna spotting the potential issue that led to a full recovery that association would have failed to collect approximately \$12,000.00. I would not hesitate to recommend NWPM to any association for management services.

Dawn Moody – Attorney, Keough & Moody, P.C.

In the 27 years that I have worked with Northwest Property, I have seen them grow from a small company with a few dozen customers, to one of the largest management companies in the area. Despite their growth, they have managed to hold onto a small company mentality, focused on individual attention to each of their customers' unique needs. They give each customer this same, individualized attention, regardless of their size. I work with Northwest Property on almost a daily basis and have always been impressed by their employees' knowledge of the property management business, their commitment to the communities they work for and their results-driven approach. I cannot say enough good things about this company!

Paul A. Krieg - Attorney Woodstock, IL

Northwest Property Management (NWP), has managed our Townhome Community for the past 10 years. At that time, we transitioned from a self-managed HOA. Before making the change, we conducted an extensive search to find the right company.

As a Board member, I have found them to be a stable company and great partners. We have been fortunate to have had the same property manager the entire time. Only because Janice was recently promoted to a new position has that changed. Our new property manager has been on board for a few months and has proven to be just as knowledgeable and professional. NWP is great about providing guidance to the Board and they are a valued member of our team.

Being a neighbor and a Board member charged with upholding an Association's Declaration is not always easy. Having the right management company makes all the difference. While homeowners may not always like the outcome, having the guidance of Northwest Property Management makes it easier for our Board to make good and fair decisions.

Mary – Secretary at The Kingswood Townhomes Owners Association, St. Charles

Our Homeowners Association has used Northwest as our property manager for about 15 years. Before that, we were self-managed. I have been President of the Association for many years, both self-managed and after that, with NWP as manager. Self-managed was difficult, as a Board it is just all amateur volunteers. We needed help, so we interviewed several firms and chose Northwest. We have never regretted it. They do a wonderful job for our association, and at a reasonable cost for their high level of service. Each time the contract is up for renewal we do so with pleasure. We recently had a manager change from our longtime manager Janice to our new manager Eric and the transition has been pleasant and seamless. Their expertise and advice, plus, doing all the heavy lifting with getting and reviewing work bids, handling owner interactions, etc., makes it a pleasure to be a Board Member, and not many association board members would say that. It's important to remember that the management company works on behalf of the Board, not for the owners or their renters directly. They are our interface to the owners and so field all their calls and occasionally have to play bad

cop+. They have to issue fine notices and enforce rules, so that the community remains an agreeable place to live. So, they are little like a Human Resources manager with 2 hats . one being customer service to the owners, the other being hall monitor to them when they are out of compliance with a community rule or policy. That will get peoplesq ire up and result in complaints . which are usually not warranted, if you knew both sides to the story. I heartily endorse Northwest as a Property Manager to anyone in the Chicagoland area. As a Realtor, I come across and hear about many Associations and their service levels, and I can assure you, the Northwest delivery on expectations is far superior to most.

John Glenn, MBA, Associate Broker, Realtor, SRES .
Coldwell Banker Residential Brokerage
President – The Kingswood Townhomes Owners Association, St. Charles
