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## **LUMBER RETURN POLICY**

### **Stock Items**

Miller Wholesale Lumber Company will do the best to serve our customers with the best quality lumber available. If you receive substandard lumber, please notify us **within 5 days of delivery** in order for us to replace it per the terms and conditions of the credit application and agreement. **After 5 days**, we will credit your account for resalable materials only, less a 10% restocking charge. CULL lumber will be credited at \$50.00 MBF.

### **Non-Stock Items**

Non-stock items (i.e. glu-lams, vigas, timbers, sidings, pattern stock, special cut rippers, studs, corbels, blocking or any special ordered material not considered a stock item by Miller Wholesale Lumber) will not be accepted for credit, tagged or held in our yard except for the exceptions detailed herein.

Timbers can be exchanged within 5 days of delivery if they are deemed not acceptable. After 5 days they will not be accepted for exchange. If you wish to send the timbers back at any point past the 5 days they will be credited at \$90.00 MBF.

Glu-lam beams will be held and tagged in our yard for resale for a period of no more than 90 days. After which no credit will be issued and they will be removed from our holding area. Glu-lam beams which are resold within the 90 days will be subject to a 20% restocking charge.

**All shortages must be claimed within 24 hours of delivery.**

*We hope you can appreciate this lumber return policy and we believe this policy can be an effective cost control device for your company as well as ours.*