

Maine Public Utilities Commission

Damage Prevention Investigator (Anticipated Vacancy)

Utility Analyst – Public Services Coordinator III

Job Class Code: YC01

Opening date: December 17, 2025

Closing date: December 31, 2025

Location: Augusta

Salary: \$90,000 - \$102,000 (commensurate with experience)

The Maine Public Utilities Commission (MPUC) Consumer Assistance and Safety Division is seeking a dedicated professional to educate stakeholders and enforce utility safety regulations as part of the agency's Damage Prevention team.

If you have experience in occupational safety, field construction, or utility operation, join us to serve the people of Maine by helping to maintain the integrity of our state's utility infrastructure and protect workers.

In this position, you will use your attention to detail, professional discretion, initiative, and people skills to conduct inspections, workforce training, and enforcement activities throughout the State.

Key Responsibilities include:

Conduct Field Investigations throughout the State of Maine to investigate reported violations of Commission Rules and ensure widespread and consistent compliance with the MPUC's Damage Prevention requirements.

Document and Report investigation findings by visiting potential violation sites, conducting interviews, and reporting findings to initiate enforcement.

Design and Conduct Outreach to regulated groups, industry stakeholders, and public organizations, enhancing public awareness of utility damage prevention best practices and broadening partnerships.

Participate in Enforcement Activities by working as part of a team to work with affected parties and track open investigations through resolution, participate with agency staff in hearings and other proceedings, and advise colleagues on policy development and rulemaking activity.

What we have to offer:

This position is an opportunity to make a difference to the people of Maine by doing work that ensures the integrity and safety of Maine's utility infrastructure. Our programs protect industry professionals, utility customers, and the public.

Flexibility: Work with your team to create a flexible schedule that recognizes team workflow accountability and balances work/life needs.

Professional Growth and Development: Gain access to a wide range of industry and public sector courses and training, participate in technical committee work, and collaborate with and learn from industry experts to grow and broaden your knowledge and skills.

Public Service: Do impactful and meaningful work alongside some of the most dedicated professionals in Maine in an inclusive and engaging culture.

Who we're looking for

The successful candidate will demonstrate progressively advancing experience in an occupational safety, field construction, utility operation, or other technical field.

Accountable: The position requires significant self-supervision and management of State resources. Your work history should demonstrate a high degree of organization, accountability for process and workflow management and timely completion of work, and significant independent judgement.

Detail-Oriented: Your work history and educational background will show that you can successfully conduct investigations or perform analysis with an emphasis on details that inform the overall picture.

Committed: You will be able to discuss your experience with or a significant interest in regulatory compliance and industrial or workplace safety, including the ability to present content to groups of various sizes in person. Candidates with a background in utility damage prevention and locating may be given preference.

Communicative: We're looking for someone with a proven history of working with people. You are equally comfortable on a construction site and presenting at a conference, and effective whether advocating a perspective with colleagues or smoothing a contentious discussion while maintaining your cool. Your experience will show that you're a great teammate who can work together to achieve shared goals.

Field-Focused: The position will require daily statewide and occasional regional travel, as well as occasional overnights. Your talents should include the capacity for productivity outside of a traditional office environment. A valid driver's license is required.

How to Apply

Application Instructions:

If you're eager to apply your interpersonal skills and attention to detail in a meaningful and impactful way, we encourage you to apply! Interested applicants need to apply online by selecting the "Apply for this opening" button. Applicants must upload a **cover letter** and a **current resume**. **Incomplete applications may not be considered.** If you require a paper application, please go to the following link:

<https://www.maine.gov/bhr/state-jobs/application-process>.

Contact Information:

For more information or questions, please contact Michelle Palmer, Maine Public Utilities Commission, at michelle.palmer@maine.gov or 207-287-1386.

We look forward to hearing from you!

Benefits of working for the State of Maine

No matter where you work across Maine state government, you will find employees who embody our state motto—"Dirigo" or "I lead"—as they provide essential services to Mainers every day. We believe in supporting our workforce's health and wellbeing with a valuable total compensation package, including:

- **Work-Life Fit** – Rest is essential. Take time for yourself using 13 paid holidays, 12 days of sick leave, and 3+ weeks of vacation leave annually. Vacation leave accrual increases with years of service, and overtime-exempt employees receive personal leave.
- **Health Insurance Coverage** – The State of Maine pays 85%-100% of employee-only premiums (\$11,857.68 - \$13,950.24 annual value), depending on salary. Use this chart to find the [premium costs](#) for you and your family, including the percentage of dependent coverage paid by the State.
- **Dental Insurance** – The State of Maine pays 100% of employee-only dental premiums (\$365.28 annual value).
- **Retirement Plan** – The State contributes the equivalent of 18.91% of the employee's pay towards the Maine Public Employees Retirement System (MainePERS).

tate employees are eligible for an [extensive and highly competitive benefits package](#), covering many aspects of wellness. Learn about additional wellness benefits for State employees from the [Office of Employee Health and Wellness](#).

Note: Benefits may vary somewhat according to specific collective bargaining agreements and are prorated for anything less than full-time.

As an Equal Opportunity employer, Maine State Government embraces a culture of respect and awareness. We are committed to creating a strong sense of belonging for all team members, and our process ensures an inclusive environment to applicants of all backgrounds including diverse race, color, sex, sexual orientation or gender identity, physical or mental disability, religion, age, ancestry, national origin, familial status or genetics. Reasonable accommodations are provided to qualified individuals with disabilities upon request.

Information provided during the application, interview and selection process will be verified.