



Organizational Ethics Statement

Family Pride of Northeast Ohio, Inc. is committed to integrating strong business and clinical ethics into everyday practice. Ethical behavior is a cornerstone of the organization and, as such, is expected of our Board of Directors and Employees.

Family Pride's business ethics have been adopted from the National Association of Social Workers. Business Ethics are guided by enduring values that reflect basic and fundamental beliefs, ideas and actions about the organization.

Ethics Statement

- Family Pride of Northeast Ohio, Inc. will not discriminate against or refuse its services to anyone on the basis of sex, race, color, religion, national origin, age, disability, HIV/AIDS infections, sexual preference, ability to pay or notoriety of the referral source or client.
- Family Pride of Northeast Ohio, Inc shall at all times adhere to all confidentiality laws governing the agency and clients served.
- Family Pride of Northeast Ohio, Inc shall promote and market its services only to an extent that accurately reflects the organization's capabilities.
- Family Pride of Northeast Ohio, Inc. will make decisions regarding service expansion, collaboration, and affiliation in a manner consistent with our mission.
- Family Pride of Northeast Ohio, Inc is committed to remaining a good community citizen with sensitivity to the impact our decisions may have on surrounding neighborhoods.
- Family Pride of Northeast Ohio, Inc promote exemplary and accepted business practices with clients, significant others and business partners.
- Family Pride of Northeast Ohio, Inc shall adhere to written agreements and contractual relationships entered into by the organization and provide a collaborative process to seek resolution to any dispute that may arise.

- Family Pride of Northeast Ohio, Inc will use ethical and accepted billing practices with all clients, funders, and regulatory agencies.
- Potential conflicts of interest shall be identified and addressed directly by all Family Pride of Northeast Ohio, Inc trustees and staff on a voluntary basis. If a conflict is identified pertaining to any trustee or staff person, it shall be addressed immediately.
- The integrity of clinical decision-making is based upon the medical necessity of the persons-served and not on financial incentives.
- Family Pride of Northeast Ohio, Inc shall seek to ensure all admissions to the organization are appropriate to the level of care required by the individual.
- Family Pride of Northeast Ohio, Inc shall seek to ensure competent staff provides quality services and that they are licensed or credentialed to do so. Staff shall demonstrate high levels of professional conduct and personal behavior in all matters with clients, significant others and other professionals.
- Family Pride of Northeast Ohio, Inc shall seek to provide a safe environment for clients, staff and visitors.
- Family Pride of Northeast Ohio, Inc shall adhere to a “no reprisal” system for personnel to use in reporting waste, fraud, abuse and other questionable activities and functions as described in the agency’s Corporate Compliance Program.