

AFTER SCHOOL BOWLING

Q&A: Questions and Answers

CONTACT INFORMATION:

- Susan Diamond, After School Bowling, Program Coordinator
- Email: susand@daytonbowling.com
- Beaver-Vu Bowl, office: 937-426-6771
- Pla-Mor Lanes, during program hours: 937-253-3111
- Website: daytonbowling.com/asbp.html
- Facebook: <https://www.facebook.com/afterschoolbowlingclub>

GENERAL:

- **If my child is unable to attend the After School Bowling Program, should I contact you?**
 - Yes, this is greatly appreciated. Please contact Susan by email or phone with your child's name and school providing information of your child's absence due to illness or a prior commitment. This allows the staff to know who to expect on the Big Red Bus.
- **Where do I pick up my child at Beaver-Vu Bowl?**
 - In the multi-purpose room, behind Lanes 61-62, closest to Fairfield Road.
- **Where do I pick up my child at Pla-Mor Lanes?**
 - In the play/meeting room behind Lanes 7-8.

PAYMENT:

- **What are the different types of payment methods?**
 - Payment can be made with cash, check, and/or credit cards.
- **Who do I make the check out to?**
 - Beaver-Vu Bowl or Pla-Mor Lanes, based on where your child's bowling program is.
- **Can I pay in advance or upon child pick-up?**
 - Yes, parents are able to pay in advance and/or upon child pick-up.
 - Advance payments can be as far ahead as you choose (term, month, two weeks, etc).
- **If my child misses a day and I paid in advance for that day, what happens to my payment?**
 - The payment for the missed day will be a credit to the next day your child attends.
- **Where do I turn in the Program Registration Form and Fee(s) for my child to participate?**
 - The Form and fee(s) can be
 - 1) Turned in to your school office.
 - 2) Sent with your child to school to bring with him/her on the Big Red Bus.
 - 3) Brought to the school's assigned bowling center to register and pay the fee(s).
 - 4) Contact Susan with any questions about this process.
 - We coordinate with the school to pick up Registration forms, fees, and verify the participation list.

- **My child is returning to the program for a second term during the same school year. Does the Registration Fee need to be paid again?**
 - The Registration Fee is a one-time per school year fee, paid during the first session your student bowls with the After School Bowling Program. If your student is returning for a second session with their school, you do not need to pay the Registration Fee again.

BUYING SNACK AT THE CAFÉ

- **What is a Snack Card?**
 - Snack Cards are gift cards to be used in the Café and to place a bowler's snack money on.
 - Snack cards can be purchased at any time and are refillable. Snack Cards with a remaining balance will be returned to the owner at the completion of the term.
- **What is the benefit of a Snack Card?**
 - Snack Cards are helpful if you want to be certain your child will have money for snack each week and/or prefer your child not carry cash. We will safely store the card at the bowling center and inform parents when the balance is low.
- **Can cash be sent to purchase snack?**
 - Yes, cash can be sent along with your child for their snack purchase(s) in the café.
 - Please send along in a coin purse or wallet so money is not loose and in open view of others.

EARLY DISMISSALS AND SCHOOL CLOSINGS:

- **Does the Program still operate on Early Dismissals?**
 - YES, the bus will pick up students at the time of the early dismissal. Program pick-up time will remain between the times of 4:30- 5:30pm.
- **What happens if the school closes due to extreme weather?**
 - If school is closed or dismissed early due to weather, After School Bowling will **NOT** occur.
- **Where can I find out about program updates and information?**
 - Program updates and information can be obtained through any of the contact resources noted at the top of this FAQ list, as well as email alerts sent through Constant Contact.

BOWLING EQUIPMENT:

- **My child has his/her own bowling ball and shoes. Is there a place for him/her to store it during the term?**
 - YES! Lockers can be rented at a special program rate for the weeks of the program session. Lockers are based upon availability.