

Amy Hill Physical Therapy and Pilates P.C.

Cancellation Policy/No Show Policy for Appointments

Thank you for trusting your Physical Therapy care to Amy Hill Physical Therapy and Pilates Practice. Our goal is to provide quality care in a timely manner. When you schedule an appointment we set aside enough time to provide you with the highest quality care. In order to do so we have had to implement an appointment/cancellation policy. The policy enables us to better utilize available appointments for our patients in need of Physical Therapy. Should you need to cancel or rescheduled an appointment please contact our office as soon as possible and or 24 hours prior to appointment. This gives us time to schedule other patients who may be waiting for an appointment. See our Appointment Cancellation/No Show Policy below:

Established Patients

Effective February 17, 2021 any established patient who fails to show or cancels/reschedules an appointment and has not contacted our office with AT LEAST 24 HOURS NOTICE will be considered a No Show and charged \$50.00 fee. If after a THIRD No Show or cancellation/reschedule with no 24 hour notice should occur the patient may be dismissed from Amy Hill Physical Therapy and Pilates P.C.

New Patients

Any new patient who fails to show for their initial appointment they will be charged \$50.00 at their rescheduled appointment.

The fee is charged to the patient, not the insurance company, and is due at the time of patient's next office visit.

We understand that delays can happen, however we must try to keep the other patients on time. If you are running late, please notify the office. IF A PATIENT IS 10 MINUTES PAST THEIR SCHEDULED TIME, WE MAY HAVE TO RESCHEDULE YOUR APPOINTMENT.

I have read and understand the Appointment Cancellation/No Show Policy and agree to its terms.

Signature (Parent/Legal Guardian)

Relationship to Patient

Printed Name

Date