

Moving Pros Network Dispute Settlement Program for Binding Arbitration – Enrollment

Moving Pros Network offers a dispute settlement program through National Arbitration & Mediation, Inc. (NAM) in NY. NAM has over 17 years of experience providing alternative dispute resolution services. It uses a panel of approximately 2,000 former judges and practicing specialists uniquely qualified and skilled in resolving disputes.

Why is our program good for movers? The NAM judges know the laws and regulations governing household goods carriers. They understand how things work under the different types of valuation, probably the most problematic area for consumers and movers. This means that movers will get a fair deal... they will not be at the mercy of a group of volunteers who make decisions without understanding the regulations, or make decisions based on emotion because they feel sorry for someone... decisions which are binding on the carrier. Every decision under our program is based on the law. Fair to the consumer and fair to the mover.

And our program will cost you less than programs offered by our competitors. A lot less.

When you cannot resolve a claim with a shipper, the shipper can contact us for program information and arbitration forms... you will get an email from us letting you know your customer has contacted us. If the shipper sends in their forms to NAM you will be notified and I will assist you by answering any questions you might have. There are no hidden costs with our program either. The program costs just \$199 a year.

Carrier participant agrees to abide by the rules of the program. Failure to respond to requests for arbitration will result in the carrier being removed from the program, at which point we are required to notify federal authorities that the carrier no longer participates in our program.

Carrier name: _____ MC# _____

Company officer name: _____ phone _____

signature: _____ Email: _____

credit card type: _____ cc number _____

expiration date: _____

fax back to 703-859-7633 or email back to info@movingprosnetwork.com