

Eagle Ridge Utility Contact List

Century Link	(Cable)	877-787-3987	http://www.centurylink.com
Comcast Cable	(Cable)	800-266-2278	http://www.comcast.com
Florida Power and Light	(Electric)	239-334-7754	www.fpl.com
Waste Pro USA	(Trash)	239-337-0800	www.wasteprousa.com
Lee County Utilities	(Water)	239-533-8845	http://www.leegov.com
Utilities of Eagle Ridge	(Sewer)	800-272-1919	

Welcome to Eagle Ridge. We have a Website that will be helpful to new residents; it is www.eagleRidge33912.com. Much of the useful information can be found on the **Resources** tab of our Website. Here are a few things that are particularly helpful.

1. **WASTE PICKUP** occurs on Thursday's and Fridays. Yard Waste and recyclables are picked up on Thursdays. All other trash will be picked up on Fridays. Please do not place items out to the street earlier than the day before. Yard Waste should be placed in containers if possible or bundled in bundles of less than 50 pounds. Do not mix Yard Waste and recyclables in the same container. Extra-large trash items may not be picked up until Saturday but put it out on Friday s so they know to come back with a larger truck on Saturday. After the trash has been picked up put the containers in the garage or out of sight on the side of the house. On weeks that have one of the 6 major holidays, pickup will be delayed by one day. (Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas, New Year's) minor holidays do not change the pickup day.
2. **We are a deed restricted community.** The Deed of Restrictions is available on the Website and should be read carefully by all new residents. It is important to the Association that all residents maintain their homes properly. Each month the Deed of Restrictions committee tours all of Eagle Ridge to confirm that our standards are being met. We will leave a reminder at your door citing any violations with an ample opportunity period to correct the violation. After that period, you may be subject to a fine.
3. **Contact Information:** If you have not already done so, please go to the Website and fill out a contact information form for our records. You will find it on the **Email and Contact Info** tab.
4. **If you have a question about the Association,** there is a **Contact Us** page on the website where your question will be directed to the appropriate person for a response.
5. **Newsletters and Emails:** Each month we publish a free newsletter called the ***Eye of the Eagle*** that is delivered to each residence. It contains newsy items about resident activities such as golf, bulletin board items and various resident submitted items. Also the Association sends emails to all residents that share their email address(s). These happen when needed to inform residents about Association business or neighborhood alerts.
6. **Vendor's List:** There is a Vendor's list on the Website **Resources** tab that lists vendors such as Painters, plumbers, electricians, lawn service etc. that residents have used and thought highly of the service provided. The Association takes no responsibility for any vendor listed.

Additionally there is a community Website called NextDoorEagleRidge where members can post classifieds and share thoughts and ideas with your neighbors. This Website is limited to residents of Eagle Ridge; ask me if you would like an invitation to join. There is also a Community Facebook page limited to residents; you can go to it an request posting privileges.

<https://www.facebook.com/groups/1393853727587820/>