Green Cleaning In Hotels

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Green Cleaning In Hotels

Today’s Agenda

- Common Myths
- Define Green Cleaning
- How to implement the program
Common Myths

- Green Cleaning products don’t work
- Green Cleaning products are too expensive
- Green Cleaning is too complicated to implement in our operation
- Green Cleaning is a fad
Defining Green Cleaning
Defining Green Cleaning

- Concept / Approach to Cleaning

- A “lens” that focuses on reducing health and environmental impacts
Defining Green Cleaning

Cleaning to protect health without harming the environment

We can’t make it perfect, but we can make it better.
Developing a Green Program
Developing a Green Program Roadmaps

Don’t Reinvent the Wheel

- Green Key Program
- US Green Building Council
- Healthy Schools Campaign
- Int’l Facility Management Association
Developing a Green Program Roadmaps

- Green chemicals and hand soaps
- Carpet & Rug Institute for vacuums
- EPA for janitorial paper and liners
- Training and SOPs
- Communications
Developing a Green Program

Other Cleaning Products

- Microfiber products
- Recycling products
- Durable buckets and carts
- Snow & ice melt
- Pest management products
Developing a Green Program In Lieu of Standards

• Concept / Approach to Cleaning

• Which option best reduces health and environmental impacts

• Reward innovation
Implementing a Green Cleaning Program
Implementing a Green Cleaning Program

1. Build Your Strategy
   - What’s Your Goal
   - Barriers
     - Cost
     - Contracts
   - Who Can Help
     - Vendors
     - Advocates
     - Staff
2. Agreement
   - Define the process
   - Who will be involved
   - All at once versus a “pilot” project
   - Metrics
   - Identify special issues
   - Get an agreement
Implementing a Green Cleaning Program

3. Conduct “baseline” surveys and analyze data
   A. Chemicals
   B. Paper
   C. Liners
   D. Equipment
   E. Other Products
   F. Storage areas
   G. General Conditions
   H. Building Exterior
   I. Entryways
   J. Procedures
   K. Waste Management & Recycling
   L. Pest Management
Implementing a Green Cleaning Program

4. Developing the plan
   - Easy and no cost
     - Chemicals & dispensing equipment
     - Replace C-fold towels with roll towels
     - Entry mats
   - Stuff in the middle
     - Microfiber products
     - Vacuum cleaners
   - Expensive and hard to change
     - Riding floor scrubber
     - Carpet extractor
     - Training
Implementing a Green Cleaning Program

1. Build Your Strategy

2. Agreement

3. Conducting the “baseline” surveys and analyzing the data

4. Developing the plan

5. Getting buy-in
Implementing a Green Cleaning Program

6. Products & Equipment

- Chemicals
- Vacuum cleaners
- Floor machines
- Janitorial paper
- Can liners
- Micro-fiber products
- Mops & buckets
- Entryway mats
- Mats
- Mops & Buckets
- Other
Implementing a Green Cleaning Program

7. Procedures
   - Health impacts
   - Accommodating people with special needs
   - Environmental impacts
   - Efficiencies
Implementing a Green Cleaning Program

8. Training
- Determine what kind of training is needed
  - Workplace hazards
  - Product Specific
  - Process oriented

- Resources
  - Green Lodging News
  - HSC
  - GCN
  - Vendors
Implementing a Green Cleaning Program

9. Communications
   - Internal
   - Housekeeping staff
   - Others
     - Outside Contractors
     - Visitors / Guests
     - Media
Implementing a Green Cleaning Program

10. Feedback and Continual Improvement
   - Facility changes
     - Budgets
     - Space renovations
     - Changes in occupants
   - Occupant surveys
   - Monitoring
     - Repeat audits
     - Surface sampling
   - Testing new products
   - Ongoing training
Thank You!

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