

# Clinic Reservation Application & Agreement

*(Please read pages 2 & 3 of this document and sign where indicated)*

Owner's Name \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_  
Street City Zip Code

Pet's Name \_\_\_\_\_ Age yrs \_\_\_\_ mos \_\_\_\_ wks \_\_\_\_ Female  Male  Intact  Neutered/Spayed

Breed \_\_\_\_\_ Color(s) \_\_\_\_\_ Approximate Weight \_\_\_\_\_

Microchip # \_\_\_\_\_ Pet License # \_\_\_\_\_

Name & Phone # of Other Person Authorized to pick up Pet: \_\_\_\_\_ (\_\_\_\_)

**PETS MUST BE EXAMINED BY OUR VETERINARIAN AND CURRENT ON THEIR VACCINES  
 PRIOR TO SCHEDULING AN APPOINTMENT FOR DENTAL SERVICES.**

- VACCINE CLINIC Location & Date Requested *(See schedule on our website Calendar)*: \_\_\_\_\_
- DENTAL CLINIC Date Requested for Exam Only *(See schedule on our website Calendar)*: \_\_\_\_\_

If your pet has previously received any vaccinations, please submit proof of prior vaccines with this form. This will assist us in determining which vaccines are needed for your pet and for how long each vaccine will be good, (i.e., 1 month, 1 yr, 3 yrs).

### SERVICES / PRODUCTS REQUESTED

#### DOGS

*(Please check all that apply)*

#### CATS

<ul style="list-style-type: none"> <li>◆ Cursory Exam \$20 <input checked="" type="checkbox"/></li> <li>• Rabies Vaccine \$ 7 <input type="checkbox"/></li> <li>• DHPP (DA2PP) Vaccine \$23 <input type="checkbox"/></li> <li>• Oral Bordetella Vaccine \$18 <input type="checkbox"/></li> <li>• Lyme Vaccine \$25 <input type="checkbox"/></li> <li>• Microchip (includes lifetime registration) \$30 <input type="checkbox"/></li> <li>• Nail Trim (if time allows) \$12 <input type="checkbox"/></li> <li>• Anal Gland Expression \$10 <input type="checkbox"/></li> <li>• Roundworm De-Worming - 2 doses \$30 <input type="checkbox"/> <small>(1 dose administered &amp; 1 sent home)</small></li> <li>• Tapeworm De-Worming - 2 doses \$30 - \$70 <input type="checkbox"/> <small>(1 dose administered &amp; 1 dose sent home - price depends on wt)</small></li> <li>• NexGard -3 mo supply (all weights/sizes) \$54 <input type="checkbox"/> <small>(Chewable Flea &amp; Tick Control Medication) (if available)</small></li> <li>• Fecal Test (recommended annually) \$24 <input type="checkbox"/></li> </ul>	<ul style="list-style-type: none"> <li>◆ Cursory Exam \$20 <input checked="" type="checkbox"/></li> <li>• Purevax Rabies 1 yr Vaccine \$23 <input type="checkbox"/></li> <li>• Purevax Rabies 3 yr Vaccine \$49 <input type="checkbox"/></li> <li>• FVRCP Vaccine \$23 <input type="checkbox"/></li> <li>• FeLV Vaccine \$25 <input type="checkbox"/></li> <li>• Microchip (includes chip registration) \$30 <input type="checkbox"/></li> <li>• Nail Trim (if time allows) \$12 <input type="checkbox"/></li> <li>• Anal Gland Expression \$10 <input type="checkbox"/></li> <li>• Roundworm De-Worming - 2 doses \$30 <input type="checkbox"/> <small>(1 dose administered &amp; 1 sent home)</small></li> <li>• Tapeworm De-Worming - 2 doses \$30 <input type="checkbox"/> <small>(1 dose administered &amp; 1 dose sent home)</small></li> <li>• Centragard - 1 dose administered \$20 <input type="checkbox"/> <small>(Topical Roundworm &amp; Tapeworm De-wormer) (if available)</small></li> <li>• Fecal Test (recommended annually) \$24 <input type="checkbox"/></li> </ul>
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◆ The \$20 Cursory Exam Fee is added to the total amount for every pet and also covers all Haz Mat Disposal Fees & Online Transaction Fees

- Has your pet ever received any vaccines in the past? Yes  No   
*(Please submit proof of prior vaccines with this form if your pet has previously received vaccinations).*
- Is your pet fearful of strangers? Yes  No
- Has your pet been bitten by another animal or has it bitten a person within the past 30 days? Yes  No
- Is there a possibility that your pet may be pregnant? Yes  No
- Has your pet given birth to a puppy or kitten within the past 4 weeks? Yes  No
- Have you seen any worms in your pet's stool or does your pet scoot its rear end on the ground? Yes  No
- Has your pet been diagnosed with any abnormal health condition? Yes  No
- Has your pet been on any medication other than flea/tick control within the last 30 days? Yes  No
- Last date flea control medication was given to your pet (oral, topical, flea shampoo, flea collar, etc.): \_\_\_\_\_
- Has your pet ever had a seizure or adverse reaction to a vaccine, medication or anesthesia? Yes  No
- Has your pet experienced any of the following symptoms or shown any signs of illness or injury within the past 2 weeks?  
*(Check all that apply):* Sneezing  Coughing  Vomiting  Diarrhea  Constipation   
 Loss of Appetite  Weight Loss  Weight Gain  Other  *(Describe symptoms):* \_\_\_\_\_

## AGREEMENT & RELEASE OF LIABILITY

I, the undersigned, (hereinafter referred to as "Owner"), certify and declare that the information on page one of this three-page Clinic Reservation Application & Agreement", (hereinafter referred to as "Agreement"), is true and correct to the best of my knowledge, that I am at least 18 years of age, and that I am the legal owner of the pet described on page one of this document (hereinafter referred to as "Pet") or that I am authorized to act on behalf of Pet's owner in his/her absence to obtain medical care and/or other services for Pet.

To the best of my knowledge, Pet is not pregnant and has never had an allergic or adverse reaction to a vaccine, other medication, or anesthesia. Owner is also not aware of Pet having any underlying abnormal medical conditions. Owner understands that pregnant and/or lactating animals cannot be vaccinated and that anesthetic procedures should not be performed on pregnant or lactating animals unless it is needed to save the animal's life. Owner further understands that in order to have Pet vaccinated or undergo certain procedures, it must be healthy and have had no incidence of coughing, sneezing, vomiting, runny eyes, or diarrhea within the past two weeks. Owner understands that even if Pet is not exhibiting any symptoms or that no abnormal conditions are known, a vaccine reaction or reaction to any medication or anesthesia is always possible.

Owner understands that Heart - Healthcare & Emergency Animal Rescue Team (hereinafter referred to as "HEART") is comprised of veterinary professionals and other support staff and that at all times when referring to HEART, it refers to its entire staff, whether employees, independent contractors, or volunteers.

Owner understands that HEART shall exercise precautionary measures to help ensure Pet's health and safety; however, Owner understands that certain risks are involved with the handling, treatment, and/or care of animals, especially during and as a result of anesthetic and other medical procedures, and as such, it is possible that Pet may sustain injuries, illness, or even death at no fault of HEART. Owner understands that there are also risks and potential consequences involved as a result of Owner's refusal to allow any recommended treatment or care for Pet and/or as a result of Owner's failure to follow HEART's instructions for pre and/or post- treatment care for Pet, for which HEART shall not be held responsible.

Owner hereby grants permission and gives full consent and authorization to HEART to provide medical care and/or other services to or on behalf of Pet, now and in the future, including, but not limited to, examinations, vaccinations, nail trims, anal gland expressions, parasite control, microchipping, diagnostic testing (blood work, X-rays, and other diagnostic procedures), treatment for infections, lacerations, wounds, abscesses and other injuries and conditions, anesthetic procedures such as spaying, neutering, dental prophylaxis, dental extractions, and other surgical procedures, emergency care, and euthanasia in the event Owner is apprised and agrees that Pet is physically suffering to the point where further medical treatment or care would prolong Pet's suffering and would not provide quality of life for Pet. Owner understands that in the event of Pet's euthanasia, it is the responsibility of Owner to make arrangements for the disposal of Pet's remains in the event HEART is unable to do so. HEART is further authorized to handle, transport, house/board, hospitalize, and care for Pet as previously described in this paragraph, at other locations, hospitals, and facilities other than HEART's mobile unit.

Owner gives permission for photos and/or video tape recordings to be taken of Pet, Owner, and Owner's family, to be used by HEART for publicity or other purposes and understands that no compensation shall be made to any person or entity for the use of such photos or video tape recordings.

Owner understands that Pet's medical records generated by HEART shall be maintained by HEART for a period of three (3) years; that Owner will receive a copy of any respective Certificates of Vaccination or Certificate of Sterilization (if applicable); that Owner shall be responsible to maintain those copies and that in the event Owner requests a duplicate copy of either of those documents or any other medical records, Owner shall incur and pay an administrative fee to HEART of no less than Twenty-Five Dollars (\$25).

Owner understands that HEART may refuse to provide services to Pet at HEART's discretion, especially if HEART believes that Pet may have a medical condition which may compromise its health, safety, or welfare if HEART was to proceed with a certain procedure, treatment, or service. HEART may also refuse to provide services to Pet if it cannot be properly controlled by owner or if it exhibits aggression which cannot be managed by HEART staff.

Owner understands that Owner is responsible to pay, in advance, for all services & products provided to or for pet and that said payment is non-refundable if Owner fails to arrive at the scheduled appointment time for Pet. However, if Owner cancels Pet's appointment via written notification to HEART no later than seventy-two (72) hours prior to Pet's scheduled appointment/reservation, Owner will be entitled to receive a credit in the full amount paid by Owner to be used for the exact same service(s) or product(s) for Pet at a HEART clinic of the same nature within the following three (3) consecutive months, as long as HEART is still providing those services to the public at that time. Owner understands that if Pet was previously scheduled to receive anything other than vaccinations, fees for those services or items may increase at any time in the future and as such, Owner agrees to pay the difference in price at the time of re-scheduling Pet's appointment or, if appropriate and per HEART's instructions, at the time that services are actually rendered.

Owner hereby releases and holds harmless, HEART, its elected & appointed boards and commissions, directors, officers, employees, volunteers, independent contractors and other staff, their heirs, agents, representatives, affiliates, partners, colleagues, and hosting or sponsoring partners (including departments of animal services which have respective jurisdiction, and municipalities and counties in which HEART clinics/events are held), from any and all liability and/or claims involving any injury, damage, or loss related to, connected with, or arising from the performance of any medical care or other services rendered to or on behalf of Pet, including, but not limited to Pet's transportation, housing/boarding, hospitalization, diagnostic testing, surgical or other procedures, vaccinations & medications, microchip implants, etc., or arising from any damage, injury, or illness sustained by any person or Pet as a result of attending any clinic or other event sponsored or attended by HEART at any location at any time, now, or in the future.

Owner further agrees to make no claims against the individuals or entities described in the preceding paragraph and shall indemnify and hold them harmless from any and all liability, claims, legal suits, or actions for damages of any kind, including attorneys' fees and other expenses incurred by Owner or another person, as a result of HEART's actions, Owner's actions, Pet's actions, and/or actions of Owner's minor children, as a result of or connected with attending any events/clinics, and including loss or injury sustained as a result of fire, vandalism, burglary, extreme weather, natural disasters, or acts of "Mother Nature" or God.

At any time Pet is receiving care which entails leaving/dropping-off Pet with HEART for any services, Owner understands that Pet will not be released to anyone other than Owner or person authorized by Owner to pick up Pet and that the release of Pet will not occur until the respective care/procedure has been completed by HEART and Pet has fully recovered from anesthesia (if applicable). Owner must pick up Pet within thirty (30) minutes from notification to Owner by HEART that Pet is ready to be pick up. In the event Owner exceeds the 30-minute maximum time period in which to retrieve Pet, a late fee shall be charged to Owner as reflected in the "Estimate & Agreement for Services". Owner understands that HEART does not have the means or capability of providing housing for Pet in the event Pet is not retrieved in a timely manner by Owner. In the event Owner does not retrieve Pet from HEART's possession prior to HEART's departure from the location at which the services were rendered, Pet will be taken to a boarding facility or public or private animal shelter for all further housing and care, and Owner is fully responsible for all charges and fees related to such housing, care, and/or impound, and is responsible to arrange for Pet's release by communicating directly with said respective facility. Owner understands that HEART is not responsible for Pet's care or well-being once it is transferred to any other entity or facility.

Notification of Abandonment Law:

California Civil Code Section 1834.5 states:

*(a) Notwithstanding any other provision of law, whenever an animal is delivered to a veterinarian, dog kennel, cat kennel, pet-grooming parlor, animal hospital, or any other animal care facility pursuant to a written or oral agreement entered into after the effective date of this section, and the owner of the animal does not pick up the animal within 14 calendar days after the day the animal was initially due to be picked up, the animal shall be deemed to be abandoned. The person into whose custody the animal was placed for care shall first try for a period of not less than 10 days to find a new owner for the animal or turn the animal over to a public animal control agency or shelter, society for the prevention of cruelty to animals shelter, humane society shelter, or nonprofit animal rescue group, provided that the shelter or rescue group has been contacted and has agreed to take the animal. If unable to place the animal with a new owner, shelter, or rescue group, the animal care facility may have the abandoned animal euthanized.*

*(b) If an animal so abandoned was left with a veterinarian or with a facility that has a veterinarian, and a new owner cannot be found pursuant to this section, the veterinarian may euthanize the animal.*

*© Nothing in this section shall be construed to require an animal care facility or a veterinarian to euthanize an abandoned animal upon the expiration of the 10-day period described in subdivision (a).*

*(d) There shall be a notice posted in a conspicuous place, or in conspicuous type in a written receipt given, to warn a person depositing an animal at an animal care facility of the provisions of this section.*

*(e) An abandoned animal shall not be used for scientific or any other type of experimentation.*

Owner understands that this Agreement & Release of Liability is a legal and binding contract which becomes effective immediately upon the date it is signed and shall permanently remain in full force and effect, regardless of the date or location/site of which HEART is providing any service(s). In the event that any word, term, sentence, paragraph, clause, verbiage, or provision contained in this Agreement shall for any reason be held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provisions of this Agreement, and this Agreement shall be construed as if such invalid or illegal or unenforceable provision or portion had never been contained herein. Upon such determination that any word, term, sentence, paragraph, clause, verbiage, or other provision is invalid, illegal, or unenforceable, the court or other tribunal making such determination may modify this Agreement so as to effect the original intent of the parties as closely as possible so that the transactions and agreements contemplated herein are consummated as originally contemplated to the fullest extent possible.

I attest that I have read, understood, and agree to the terms and conditions set forth in this 3-page document and that I am signing this document voluntarily, without duress, coercion, or undue influence exerted by or on behalf of HEART.

Signature: \_\_\_\_\_

Dated: \_\_\_\_\_