

Shipping/ Returns

SHIPPING

- We make every effort to ship all orders within 24-48 hours of receipt (except for Saturdays, Sundays, and Holidays), however this is not always possible due to merchandise availability and other unforeseen events (IE. INCLEMENT WEATHER, POWER OUTAGES ETC).
- Champion Technology does not guarantee transit times.
- A tracking number will be emailed to you when your product has shipped.

RETURNS

We strive to arm you with the knowledge, backed by our decades of experience in the Cash Register industry; to enable you to purchase the right product for business at the lowest possible price. Therefore, we have established the following return policy in order to continue to provide you with the lowest prices possible. This policy is both fair and consistent with ethical and standard practices.

If Champion Technology Ships The Wrong Product

If Champion Technology ships you the wrong product by our mistake, please call **812-208-2726**. We will be promptly exchange it for the right product. Please contact us as immediately.

Products That Do Not Qualify For An RMA (Returned Merchandise Authorization)

Products that do not qualify for an RMA include, but are not limited to:

- Installed or Used products As it is not possible for Champion Technology to have full knowledge or complete details of your current system, we cannot accept responsibility for merchandise that is not compatible or does not function with your system. We always recommend that the buyer contact the manufacturers directly to determine that the product will be suitable in their environment, if in doubt. Buyer assumes all responsibility without exception, outside of a manufacturer's stated return policy or warranty. We apologize, but this is due to the huge variety and complexity of Cash Register systems and products. We have found that in the majority of cases where a product does not work as desired, it is not due to a product defect, but rather the wrong product, or a problem with the buyer's current system. If you need the number of a manufacturer that is not yet on our links page, please email us and we will forward that information to you promptly. We do not sell used or refurbished items, and therefore returned products that are used and/or installed cannot be re-sold. Occasionally manufacturers will guarantee (not to be confused with warranty) their products, and we will honor their guarantee, provided you follow their procedure for returning the product.
- **ABSOLUTELY NO RETURNS AFTER 30 DAYS FROM DATE SHIPPED.**
- **All Returned Products must have an RMA. Please call 812-208-2726.**
- **Items must be returned in its original packaging.**
- **The items will be checked for damage before refund is submitted.**
- **Receipt must accompany returned product.**
- **We reserve the right to charge a 20% restocking fee.**