

Town of Rockford

April 2020

The Town of Rockford cares about our community and takes the health & well-being of our residents and employees seriously. As new information becomes available regarding COVID-19, the Mayor and Councilmembers will keep our staff well informed so they can respond appropriately. We thank you for your patience and cooperation as we continue to change and modify our operations as necessary. As new developments occur, please know that we are committed to taking care of our residents and employees first.

Town Hall will remain closed to the "walk-in" public until further notice.

Please use the designated utility bill drop box for check/cash payments or online at www.rockfordwa.com for electronic payments. Receipts will be mailed when requested. Any other business will be conducted by phone and/or email.

We appreciate your patience and understanding. During this time, please remember:

- 1. Check on your at-risk family members and neighbors.
 - 2. Try to support your local businesses.
- 3. Be assured, your drinking water remains safe. Public health agencies are reminding their communities that tap water can be used as normal and the COVID-19 has not been detected in drinking water supplies.

Well friends, what a trying and unsettling time! Certainly in my life, this is the most stressful time of living. I remember when Mt. St. Helens blew, and our community was covered in ash. We worked together, with the help of many volunteers, to clean up and put our town back to rights. It was a time when I was especially proud to live in Rockford. We took care of ourselves and our neighbors.

With this crisis, our ability to take control is limited. We can't just go out and "fix" the problem. I, for one, am frustrated by that. I want to make it all better. I have had to learn to stay put, and follow all the CDC guidelines to protect my family and neighbors.

However, I have still witnessed the goodness and caring in so many residents. The offers to help others continue, such as picking up food, medicine and other essentials. The volunteer fire department is involved in the regional meetings and ready to serve. Many of us are doing our best to keep the food establishments open by ordering to-go food. Again, I am so proud to live here and call you all my neighbors.

Quote from Fred Rogers: When I was a boy and I would see scary things in the news, my mother would say to me, 'Look for the helpers. You will always find people who are helping.'

Keep safe and wash your hands! Carrie

Stay Home, Stay Safe

If you, or anyone you know, is in need of anything, please contact Town Hall. There are several volunteers standing by to help or deliver items needed.

509-291-4716 or townclerk@rockfordwa.com

DON'T FORGET TO UNPACK YOUR OUTSIDE WATER METERS!

Public Works will start reading outdoor meters in April. Please be sure to have your meter unpacked no later than 04/20/2020. If you have any questions, or need assistance, contact Town Hall as soon as possible. Thank you.

DON'T FLUSH THAT!

Every little thing that goes into the toilet, or down your drain, comes out at the wastewater treatment facility. These non-biodegradable items cause damage to the treatment facility and prevent the process from working the way it should. It costs the town in wages and parts (and often professional services) to repair damaged areas. "Disposable" wipes, are NOT disposable and do not break down. Neither do Q-tips, cotton balls, diapers, pills, paper towels or feminine products, etc.

Nothing should go down the drains except human waste and toilet paper. Please help us protect our facility by following these guidelines. We need this investment to last for many, many years.

RECREATIONAL BURNING

Please be aware that burning for any purpose other than a recreational fire pit is **not permitted** in Rockford Town limits at any time. This is a regulation imposed by the Spokane Regional Clean Air Agency. If you see someone violating this burning restriction, please call 477-4727 or go to www.spokanecleanair.org to report the illegal activity.

Rockford Town Hall 20 W Emma Street 509-291-4716 M-F 9am-12pm, 1pm-4pm

MAYOR: Carrie Roecks

COUNCILMEMBERS: Clint Stevenson • Micki Harnois • Tim Fricke • William Benson • Brian Laude