

Crisis Advisors

Emergency Response Training

For: Charter Operators, Corporate Flight
Departments, Air Medical, Helicopter Operators,
Cargo, Tour Operators, Flight Schools, and Aircraft
Manufacturers

BREAKING NEWS ...

Is your company prepared?



Emergency Response Training



For Charter Operators, Corporate Flight Departments, Air Medical, Cargo, Tour Operators, Flight Schools, and Aircraft Manufacturers

Duration: 1 day

Location: onsite at your offices

Customized training for your company's Flight Operations



Training course overview:

- Accident, incident, emergency scenarios
 - Case studies – based on your fleet type
- Emergency Response Plan
 - Overview
 - Strategy and policies
- Airport / Fixed Based Operator (FBO)
 - Accident site response
- Dispatch / Flight Operations
 - Notification and activation
- Emergency Command Center
 - Coordination with
 - Accident site
 - Authorities
 - Crisis Management
 - Assess, understand, respond
 - Crisis Communications
 - Prewritten press releases and press conferences
 - Website and social media
- Family Assistance
 - Assistance to survivors
 - Working with family members
- Safety Investigation
 - Participating in the investigation



Emergency Response Manual

- Review and update
- Conformance with IS-BAO requirements

Emergency Response drill

- Practice your plan and decision making
- Learn as a Team - be prepared

Emergency Response assessment report

- Review of training conducted
- Running timeline of drill activities
- Recommendations and findings



Jason Kelly - President

Crisis Advisors

Jason is President of Crisis Advisors – an Emergency Response planning, training, and response company.

- Clients in 18 countries, on 5 continents
- Expert Emergency Response Team
- Crisis Advisors was founded in 2011

Continental Airlines

Jason served as Director of Emergency Management for Continental Airlines for 5 years, with worldwide responsibility for the Emergency Response program. Jason has extensive experience running an Emergency Response Department and Program before, during, and after accidents.

Continental Airlines flight 1404 accident

- December 20, 2008
- Denver, Colorado
- Boeing 737-500
- 115 passengers & crew onboard

The airplane crashed on takeoff and was destroyed by fire. 28 injured passengers and crew members were taken to 4 Denver area hospitals, over 50 care team members deployed to Denver. Jason was the Director of Emergency Management and Go Team Leader and was on-scene for 10 days working with surviving passengers and family members.

Continental Connection flight 3407 accident

- February 12, 2009
- Clarence Center, New York
- Bombardier Q400 operated by ColganAir
- 49 passengers & crew onboard

The airplane crashed into a house, killing all 49 on board, as well as 1 person in the house, with 2 other family members in the house surviving. Over 250 care team members deployed to BUF. Jason was the Director of Emergency Management and the Go Team Leader and was on-scene for 14 days working with family members of the passengers, crew, and ground fatality.



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