## **CANCELLATION POLICY**

Please make every effort to give us at least a 24-hour notice if you cannot make your scheduled appointment. It is our policy to charge any patient for a broken appointment.

When you give us 24-hour notice, your reserved time can be made available to another patient. When patients do not show for their appointment or do not give us adequate cancellation notice, we are not given the opportunity to reschedule that time with another patient who has a true dental need.

## Failure to give 24 hour advance notice

- \* We allow for one (1) broken appointment within 9 month period
- \* Any additional broken appointments within a 9 month period will be charged a fee that varies from \$25 to \$75 depending on the length of the appointment

## **<u>Definition of "Broken Appointment":</u>** A broken appointment is when you:

- \* Cancel or reschedule an appointment with less than 24 hours notice
- \* Do not show up for the scheduled appointment.

We appreciate your understanding and consideration regarding our appointment polic
I have read and understand the above mentioned policy

Patient signature (Parent or Guardian if minor) Date