

Sage 100 Version 2017

Integrated Solutions Compatibility Matrix

Revised as of September 23, 2019

The Integrated Solutions Compatibility Matrix is intended to cover all information as of September 23, 2019, regarding all Integrated Solutions compatibility with Sage 100 version 2017. Any version not listed should be assumed *incompatible*. If your configuration is not listed, Sage Customer Support cannot provide support for you. All hardware and system requirements must meet or exceed the minimum requirements as indicated in the *Sage 100 Supported Platform Matrix*. Only additional requirements are listed in this matrix.

Note: It is critical that before and during an installation, this document be thoroughly reviewed, along with the *Sage 100 Installation and System Administrator's Guide* and other documents found on the *How to install Sage 100 and locate installation and upgrade information* knowledgebase article. For this Web page log into the Sage Support Web site at: <https://support.na.sage.com/>

Throughout this document, other companies' Web sites are referenced; the content on those sites can change at any time. Sage has no control over, and cannot be responsible for the content of other companies' Web sites.

Note:

- A number of Sage 100 features or integrations require internet access. Some of the more common features or integrations are (not a complete list):
 - Sage Exchange Desktop - Credit Card Processing - Paya - Sage Payments
 - Sage Advisor Update
 - Sage Intelligence
 - Sage Federal and State Tax Reporting (Aatrix)
 - Sage Sales Tax (Avalara)
 - Paperless Office (email)
 - SData Interface
 - eBusiness Manager
 - Sage 100 Web Services
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- Please check for and apply any available Sage product updates from the Sage Support Web site at: <https://support.na.sage.com/>. For more information, consult your Sage business partner.
 - Integrated product version compatibility indicated in this document does not necessarily imply that the integrated product vendor supports noncurrent versions. Refer to the integrated product vendors' Web site for specific information on their supported versions.
 - Consult the integrated product's website for the most current information regarding that products compatibility with 64 bit versions of Windows.
 - For more information on Sage 100 Version support and retirement, see the Supported Versions document located [here](#).

Windows 7 Extended Support from Microsoft ends on January 14, 2020. Windows 7 will no longer be supported by Sage after January 14, 2020. Windows Server 2008 R2 Extended Support from Microsoft ends on January 14, 2020. Windows Server 2008 R2 and Windows Small Business Server 2011 will no longer be supported by Sage after January 14, 2020.

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Aatrix (Federal and State Tax Reporting)				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Aatrix 2019 Qtr 3	X	X 1099 Tax Reporting is only available in the Accounts Payable module.	<ul style="list-style-type: none"> ▪ Workstation O/S installation only ▪ Internet access is required 	

DSD / ScanForce Multi-Bin Basic				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
5.40	X	X		<ul style="list-style-type: none"> • Available with Sage 100c only • http://www.dsdinc.com/module/multi-bin-management/

Sage CRM for Sage 100 2017				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Sage CRM 2017 R1, R2, R3	X	X		<ul style="list-style-type: none"> • Quick Order Entry is available for use only with Sage 100 Advanced and Premium. • If using the Sage 100 SData Adapter, Sage CRM and the SData Adapter cannot be installed on the same Server. Install the SData Adapter to a different system.
Sage CRM 2018 R1, R2, and R3	X	X		
Sage CRM 2019 R1	X	X		

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Sage Abra Suite				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
9.2	X	X	<p>IMPORTANT HOT FIX REQUIRED: You must install the Abra Hot Fix to prevent data corruption from occurring in Sage 100, for more details see Sage Knowledgebase KB ID 49288</p> <p>Please thoroughly read the article for exact steps required to be done before and after installing the Hot Fix.</p>	<ul style="list-style-type: none"> ▪ Abra Payroll 9.2 to Sage 100 Link is required to integrate with Payroll module ▪ Contact Sage Employer Solutions group for integration options. ▪ Premium version only integrates with Sage HRMS or Sage ABRA Suite G/L Link using General Ledger Exchange or VI import

Sage HRMS				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
HRMS 2017 Q3SR1 (10.70.29) or higher	X	X		<ul style="list-style-type: none"> ▪ HRMS to Sage 100 Link is required to integrate with Payroll module ▪ Contact Sage Employer Solutions group for integration options ▪ Sage HRMS G/L Link integrates with Sage 100 using General Ledger Exchange or VI import
2016	X	X		

Sage Fixed Assets – Depreciation-Network				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2019.1	X	X	<ul style="list-style-type: none"> • Sage Fixed Assets version 2018.1 installs Crystal Reports Runtime SP21 and can cause printing errors in Sage 100. For more information see Sage Knowledgebase KB ID 89164 • IMPORTANT HOT FIX REQUIRED: Sage 100 2017 Program Fix FL5002T • An installation of the Fixed Assets “Network” Client is required on the same Server as Sage 100 Advanced and Premium Server for the integration to function properly. • Remote access; cannot be used across subnets without Terminal Server and/or Citrix 	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

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Sage Fixed Assets – Depreciation-Standalone				
2019.1	Standard Version Only		<ul style="list-style-type: none"> • Sage Fixed Assets version 2018.1 installs Crystal Reports Runtime SP21 and can cause printing errors in Sage 100. For more information see Sage Knowledgebase KB ID 89164 • IMPORTANT HOT FIX REQUIRED: Sage 100 2017 Program Fix FL5002T • Remote access; cannot be used across subnets without Terminal Server and/or Citrix 	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

Sage Fixed Assets – Lite Depreciation				
2019.1	Standard Version Only		<ul style="list-style-type: none"> • Sage Fixed Assets version 2018.1 installs Crystal Reports Runtime SP21 and can cause printing errors in Sage 100. For more information see Sage Knowledgebase KB ID 89164 • IMPORTANT HOT FIX REQUIRED: Sage 100 2017 Program Fix FL5002T • Remote access; cannot be used across subnets without Terminal Server and/or Citrix 	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

Sage Fixed Assets – Premier Depreciation				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2019.1		The Sage 100 Fixed Assets Module is not supported. Only the Sage Fixed Assets GL Depreciation Link is supported.	<ul style="list-style-type: none"> • Sage Fixed Assets version 2018.1 installs Crystal Reports Runtime SP21 and can cause printing errors in Sage 100. For more information see Sage Knowledgebase KB ID 89164 • Remote access; cannot be used across subnets without Terminal Server and/or Citrix 	

SAP Crystal Reports 2011 for Sage				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2011	X	X		

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Microsoft Office				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2016	X	X		<ul style="list-style-type: none"> 32 and 64-bit versions supported. See KB 53091 for more information.
2013	X	X		<ul style="list-style-type: none"> 32 and 64-bit versions supported. See KB 53091 for more information.
2010**	X	X	**Office 2010 will be retired by Microsoft on October 13 th , 2020 and will no longer be supported by Sage.	<ul style="list-style-type: none"> 32 and 64-bit versions supported. See KB 53091 for more information.

Microsoft Office 365				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium ER P Version Supported	Hardware and System Requirements	Remarks
Supported Desktop Versions	X	X		<ul style="list-style-type: none"> Sage 100 2017 does not integrate with the Online Web Versions of the Office applications.

Microsoft Fax Services				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
In supported operating systems	X	X	<ul style="list-style-type: none"> Modem connected to analog line Functioning modem driver 	

Sage Exchange Credit Card Processing, powered by Paya (formerly Sage Payment Solutions)				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All (Web service)	X	X	<ul style="list-style-type: none"> Internet access is required 	<p>Sage Exchange Desktop 1.x will be retired as of June 1, 2018. Users must upgrade to version 2.0. Refer to Sage 100 Knowledge Article 82209.</p> <p>To apply for a merchant account, contact your Sage Customer Account Manager at: 800-854-3415. For more information, go to: http://na.sage.com/us/sage-payment-solutions</p>

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Sage 100 Sales Tax. Powered by AvaTax				
Product Version	Sage 100 Standard and Advanced Version Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	X	X	<ul style="list-style-type: none"> ▪ Internet access is required 	<ul style="list-style-type: none"> ▪ For connector information, go to: www.avalara.com

Sage 100 Intelligence Reporting				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
7.50	X	X	<ul style="list-style-type: none"> ▪ Systems: Windows 7, Windows 8, Windows 10, Windows Server 2008 R2, Windows Server 2012, Windows Server 2016, and Windows Terminal Server. ▪ Citrix XenApp 6.5, 7.5, or 7.6 ▪ Hardware: CPU > 1.3 GHZ ▪ Memory: 2 GB RAM ▪ Hard Drive Space: 350 MB 	<ul style="list-style-type: none"> ▪ Intelligence requires Microsoft Excel 2010, 2013, 2016 (32 and 64 bit), or Office 365 (Desktop Version Only) ▪ Installs automatically with Sage 100 Workstation setup, reminder to make sure Excel is installed and activated before installing workstation setup, please see the <i>Sage 100 Installation and System Administrator's Guide</i> for more details

Sage Alerts and Workflow				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

Sage Budgeting and Planning				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

Sage Payment Center, powered by Paya (formerly Sage Payment Solutions)				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Web Service	X	X	<ul style="list-style-type: none"> ▪ Internet Explorer 11 ▪ Internet access is required 	To apply for a merchant account, contact your Sage Customer Account Manager at 877- 798-0795. For more information, go to: http://na.sage.com/us/sage-payment-solutions