

Dear Peggy,

Thank you! Thank you! Thank you! Our decision to list our house with you and to also buy our new house with you were two of the best decisions that Leslee and I have ever made. You were an absolute pleasure to work with throughout the entire process. How you maintained your composure and your calm manner when so many things went wrong was really amazing. I wish that Leslee and I as well as our buyer and seller behaved as well as you did. You are a true professional and are to be commended for the great job that you did for us under very difficult circumstances.

I am sure that this is not the end of our association together. I promise you that you are the one we will call when we decide to sell our house again or to buy another one. We will also tell all of our friends and neighbors as well. You did a great job and Leslee and I will tell everyone we can think of. If you are ever in the situation where a potential customer would like someone to call regarding how you conduct business, please feel free to call on Leslee or I at any time.

Again, thank you for everything that you did for Leslee and I and I look forward to seeing you soon.

Regards,

Bill and Leslee Funo