

## **CHRONIC CARE MANAGEMENT**

Physician services over the telephone

Chronic Care Management (CCM) is a clinical program for managing chronic conditions and coordinating care over the telephone. With the CCM program, your doctor is able to spend more time on your care and you get more personalized attention even when you are not in the office.

### **Benefits of CCM:**

- Dedicated patient liaisons and advocates to serve the members;
- Assistance on managing appointments, filling prescriptions, getting tests done, making referrals and obtaining authorization;
- Chart review in advance of every visit to identify issues that should be discussed and addressed;
- Follow-up after each office visit to make sure you are feeling well and that your medications are working, tests are scheduled and referrals are contacted;
- Assistance on managing appointments, filling prescriptions, getting tests done, making referrals and obtaining authorizations;
- Care plan created for you by your physician and updated from time to time when your conditions change;
- Monitor your chronic conditions by your physician according to your care plan.

### **Cost of CCM:**

- The cost of CCM is \$45 monthly;
- Medicare pays 80% of the cost and secondary insurances may pay the remaining 20%;
- Medicare Advantage plans are required by Medicare to pay. The amount varies by the plan;
- Private insurances may or may not pay for the services;
- Self pay are welcome.

### **Contact:**

Direct Telephone: 239-244-2030