



BIRMINGHAM  
WATER WORKS

**FOR IMMEDIATE RELEASE**

**CONTACT:** Rick Jackson

rick.jackson@bwwb.org

(205) 244-4221

## Press Release

### **Birmingham Water Works Closes Drive-thru Until Further Notice**

*Closure to support public staying home during pandemic*

BIRMINGHAM, Ala. (March 25, 2020)- In accordance with the City of Birmingham's 'shelter in place' ordinance that went into effect March 24, 2020, Birmingham Water Works supports the public staying home unless leaving for essential reasons and will no longer take payments via the drive-thru from March 26<sup>th</sup> until further notice. Payments can still be made via phone at 877-565-3802, by mail at **PO Box 830269 Birmingham, AL 35283** or online: [www.bwwb.org/myaccount](http://www.bwwb.org/myaccount)

Earlier this month, the utility announced that water service disconnections would be suspended during the COVID-19 outbreak in order for customers to practice good hygiene.

*Founded in 1951, the Birmingham Water Works Board serves 600,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network; it ranked among the top five water systems in the United States.*

*For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4000 or visit [www.bwwb.org](http://www.bwwb.org).*

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