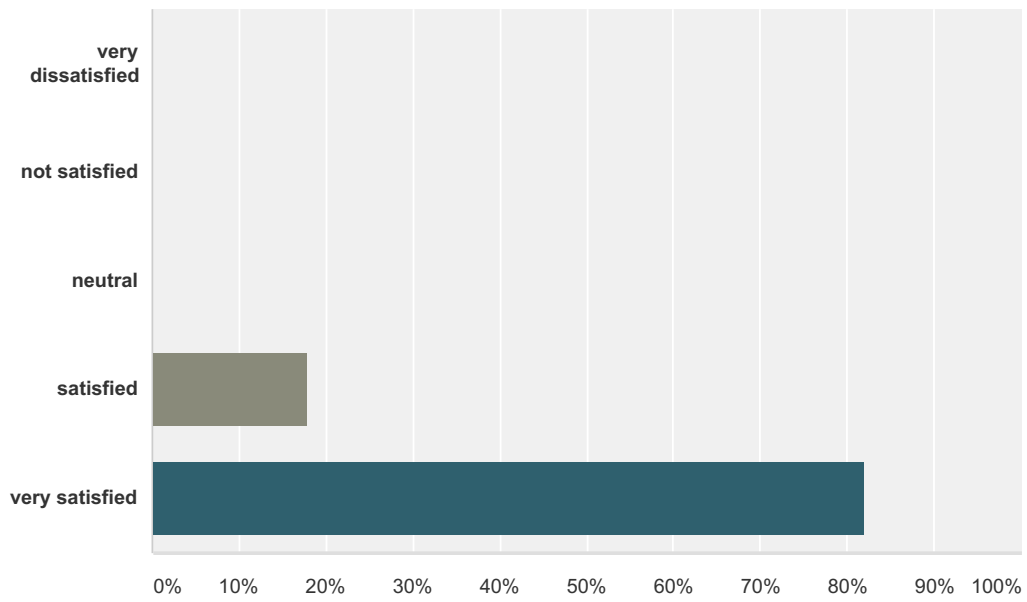


Q1 Overall, how satisfied are you with this nursing home?

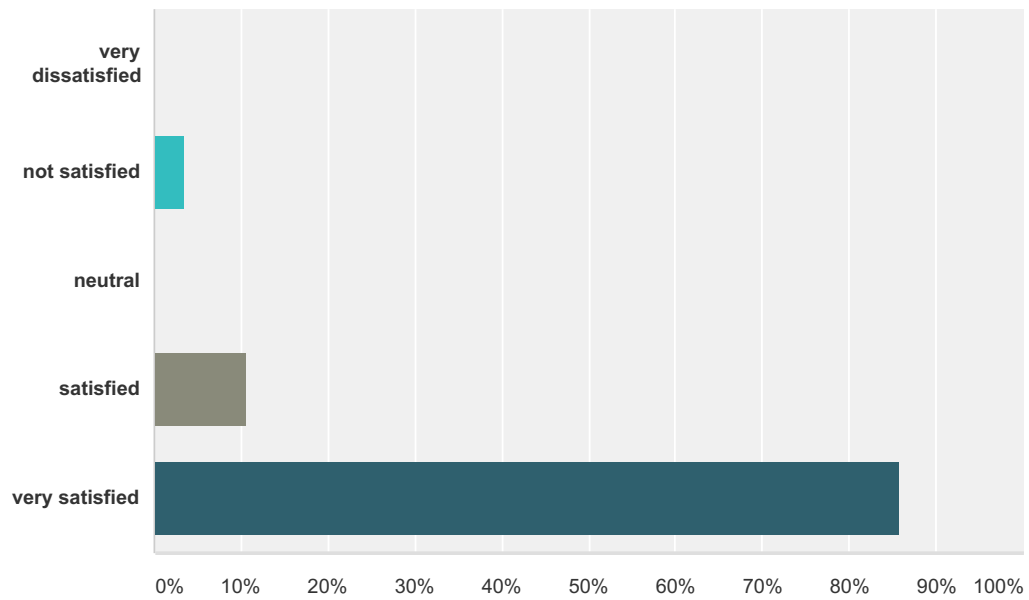
Answered: 28 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	17.86%	5
very satisfied	82.14%	23
Total		28

Q2 Overall, how satisfied are you that all the residents' needs are met?

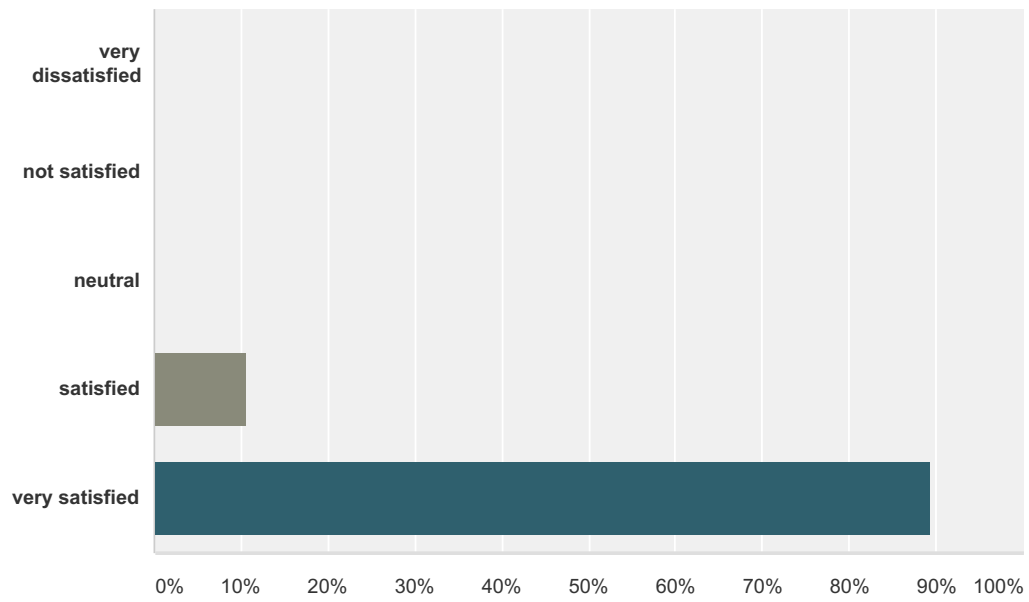
Answered: 28 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	3.57%	1
neutral	0.00%	0
satisfied	10.71%	3
very satisfied	85.71%	24
Total		28

Q3 That the facility is clean and well maintained?

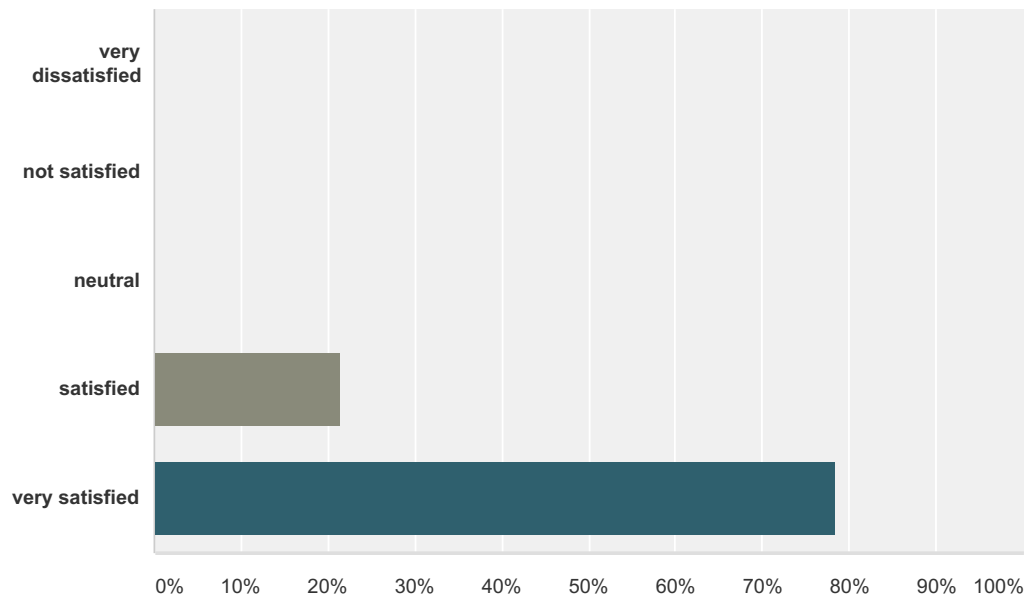
Answered: 28 Skipped: 0



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	10.71% 3
very satisfied	89.29% 25
Total	28

Q4 That residents clothing is clean and well looked after

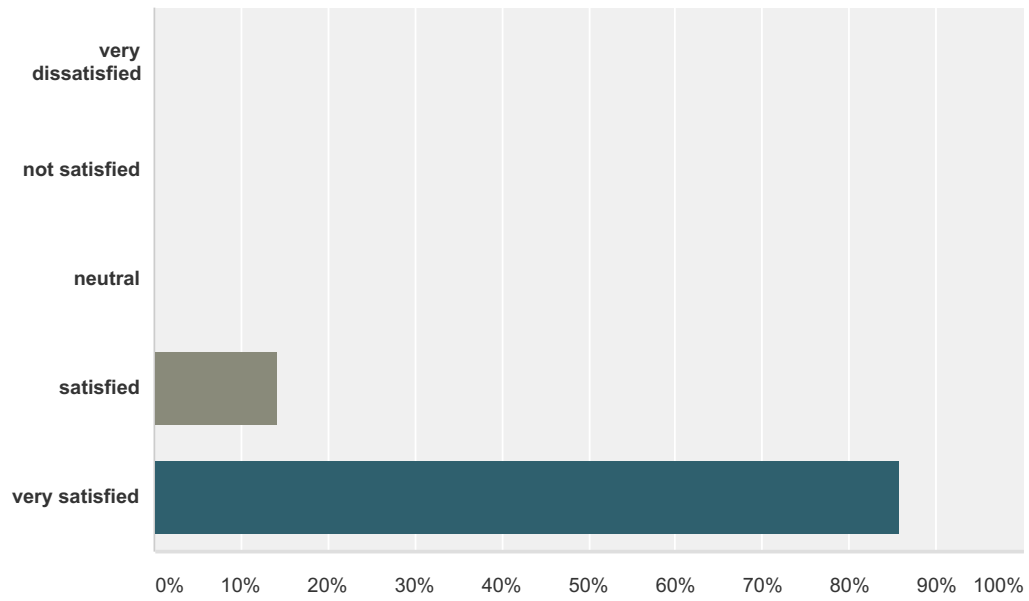
Answered: 28 Skipped: 0



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	21.43% 6
very satisfied	78.57% 22
Total	28

Q5 That residents are safely care for

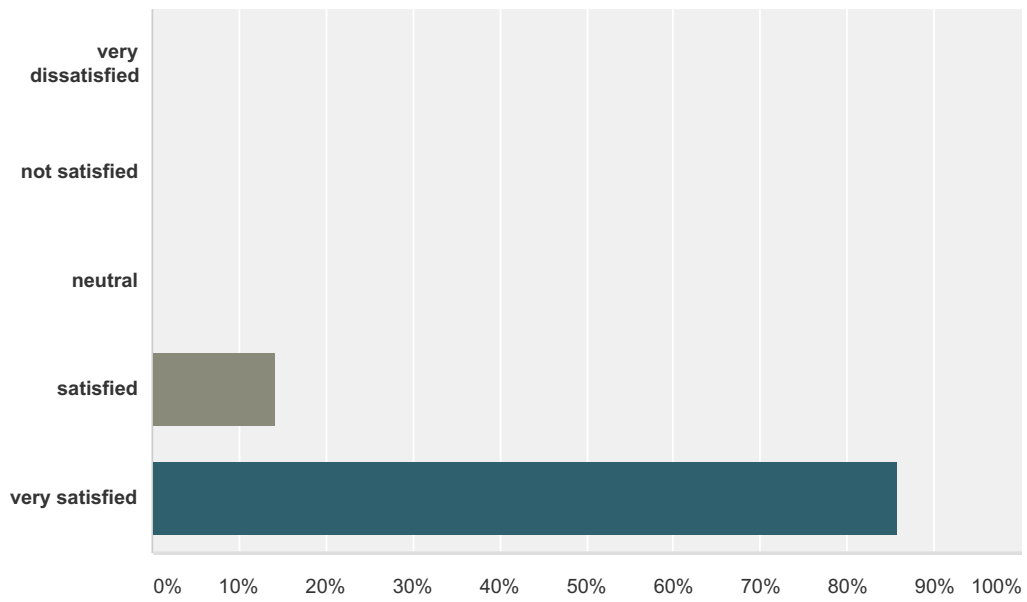
Answered: 28 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	14.29%	4
very satisfied	85.71%	24
Total		28

Q6 That residents' dignity and privacy is respected

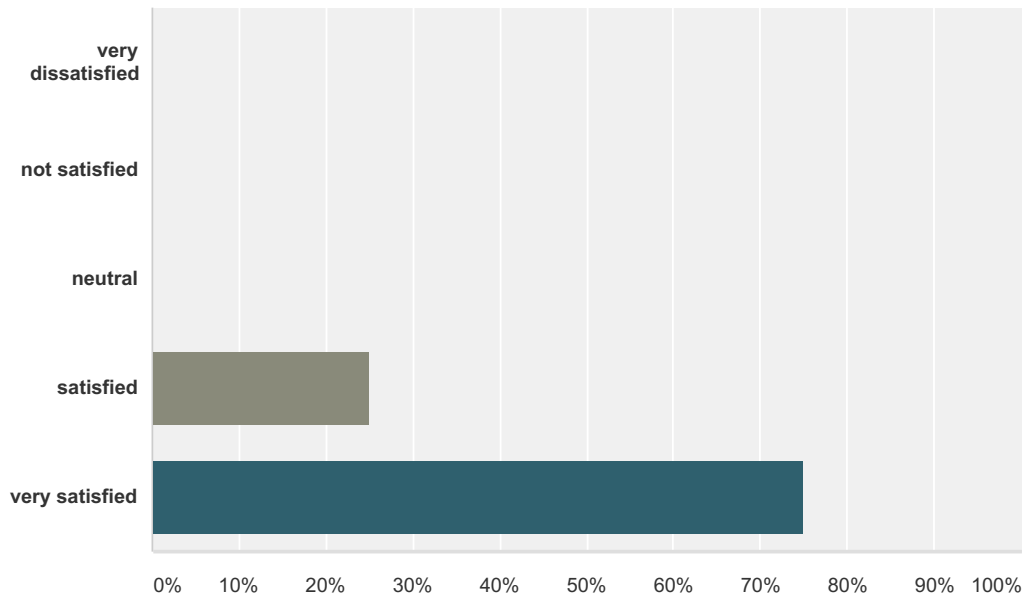
Answered: 28 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	14.29%	4
very satisfied	85.71%	24
Total		28

Q7 That staff are professional and polite

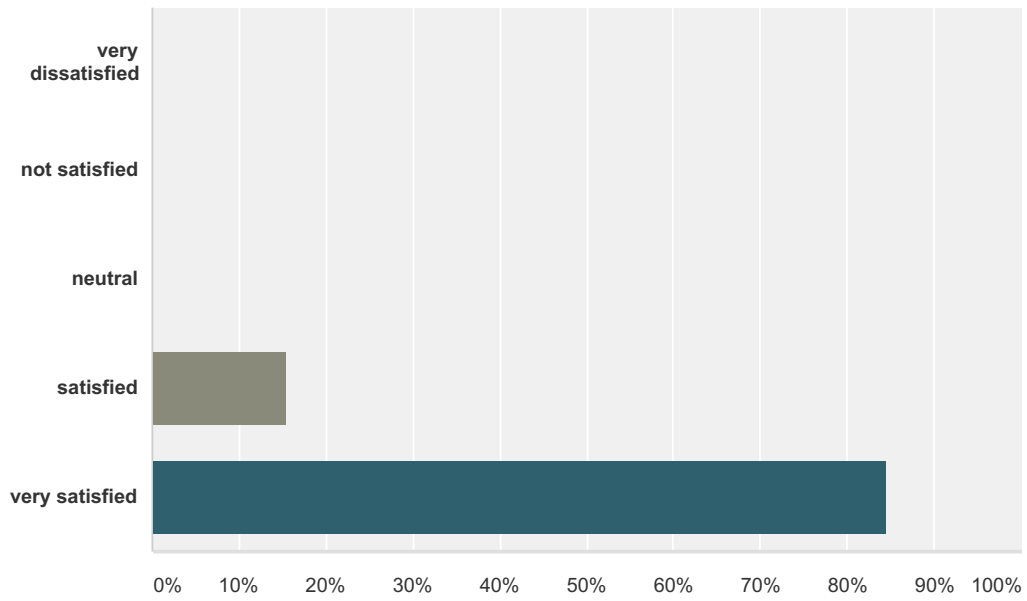
Answered: 28 Skipped: 0



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	25.00% 7
very satisfied	75.00% 21
Total	28

Q8 With the variety of activities offered

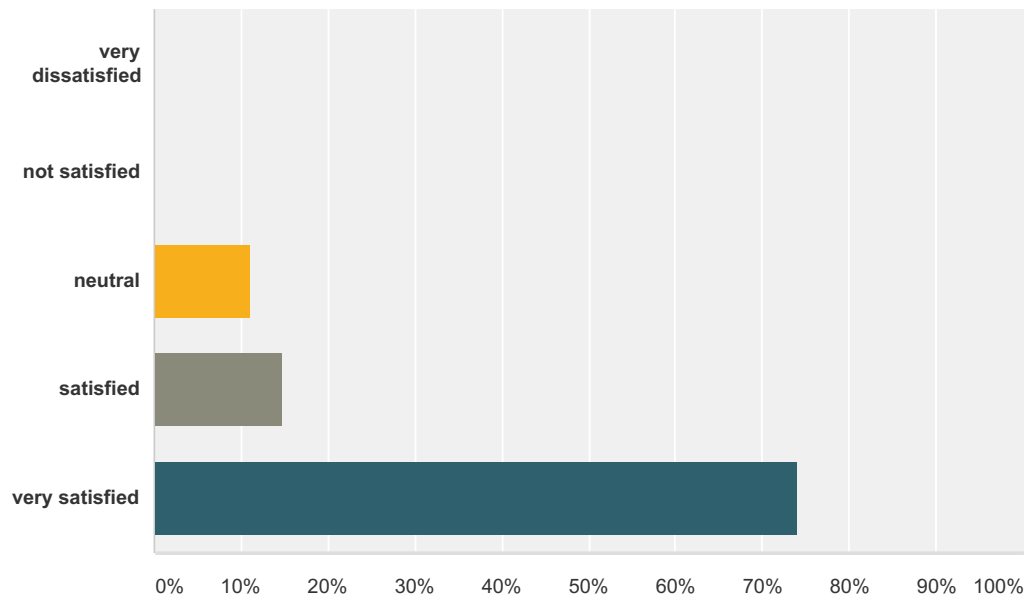
Answered: 26 Skipped: 2



Answer Choices	Responses	Count
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	15.38%	4
very satisfied	84.62%	22
Total		26

Q9 With the quality of the food, that it is appetizing, and nutritious?

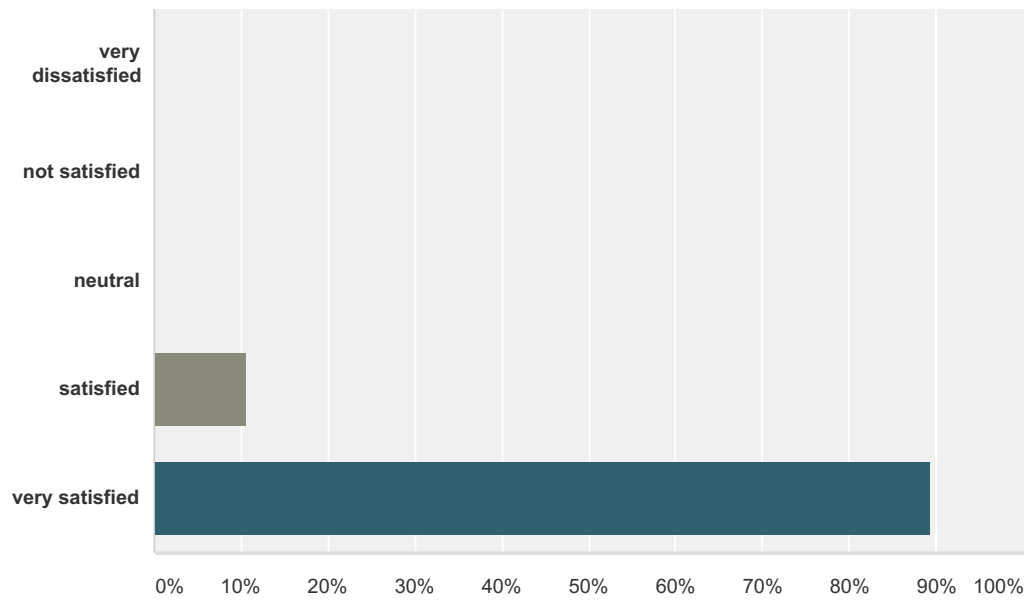
Answered: 27 Skipped: 1



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	11.11%	3
satisfied	14.81%	4
very satisfied	74.07%	20
Total		27

Q10 That you could talk to staff and management about any concerns

Answered: 28 Skipped: 0



Answer Choices	Responses
very dissatisfied	0.00% 0
not satisfied	0.00% 0
neutral	0.00% 0
satisfied	10.71% 3
very satisfied	89.29% 25
Total	28

Q11 Please write any comment you may have on the overall quality of care offered in the Áras.

Answered: 13 Skipped: 15

#	Responses	Date
1	Án Sastá	3/15/2015 2:47 AM
2	Excellent care provided. Thank you.	3/15/2015 2:26 AM
3	My father's health has improved immensely since he was admitted ... all the staff are totally committed to his care ...regained his dignity and confidence since coming here. I can't praise them enough.	3/15/2015 2:24 AM
4	We are very happy to have our mother as a resident. We can visit her at any time and always feel welcomed and kept up to date.	3/15/2015 2:23 AM
5	Án Sastá	3/15/2015 2:19 AM
6	We are very pleased with the attention and level of care my Dad receives. Dad is peg fed so quality of food does not apply	3/15/2015 2:16 AM
7	this place is very good. Nothing nasty to say. It's like home. Not interested in activities	3/15/2015 2:14 AM
8	Very happy here since the first day I came in.	3/15/2015 2:12 AM
9	We find no fault with the level of care provided ... visitors remark on the cleanliness ... Staff are very friendly and I feel secure and well cared for here	3/15/2015 2:11 AM
10	Very happy with my mother's care. A lovely homely place to live. Its more like an hotel than a nursing home.	3/15/2015 2:09 AM
11	was very difficult to feed while she was at home but due to the food in this home ... eats really good nutritious, tasty meals - I am so happy with this.	3/15/2015 1:59 AM
12	Án Sastá	3/15/2015 1:54 AM
13	No problems. I am always happy here and have been for years. I always depend on you for everything.	3/15/2015 1:51 AM