



CONSTRUCTION COMPANY, INC.

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12 March 2007

City of South Bend
Administrative Offices
227 W. Jefferson St.
South Bend, IN 46601

Dear Sir or Madam:

I am writing this letter on behalf of BOLT Document Management. This fall when we decided to install a document imaging system, we contacted several area document/record management system professionals and received quotes from three (3) businesses. Bolt Document Management did not come in with the lowest proposal, but their presentation and commitment to LaserFiche sold us on them.

We met with both the Owner, Catherine and her husband, Jeff Nelson and found them to be very capable. They consulted with us to find out exactly what we wanted to accomplish, installed the hardware and assisted us on how to configure our documents. They have an excellent support staff. We had on-site training, not only for office personnel, but Project Managers out in the field. Their user support is unlimited. They make us feel very comfortable when we call them with questions. They also consulted and worked with our off site computer personnel when they installed LaserFiche to our current server.

The LaserFiche product is very user friendly. With the help of their support staff, we have had a very positive experience with BOLT Document Management and I have no hesitation in recommending them to you. If you would like additional information, please do not hesitate to call.

Sincerely,

A handwritten signature in black ink that reads "Marv Selge, Jr." The signature is written in a cursive, flowing style. The first name "Marv" is written in a larger, more prominent script, and "Selge, Jr." follows in a similar but slightly smaller script. The signature is positioned above the printed name and title.

Marv Selge, Jr.
President