A Range of Services

JFS SV HomeCare Services will offer a range of non-medical care for older or disabled adults and children in Santa Clara County, including:

- ✔ Personal Care
- ✔ Domestic Duties
- ✔ Transportation
- ✔ Companionship
- ✔ Meal Preparation
- ✔ Mobility

How it Works

Call Jewish Family Services at (408) 556-0600 and ask for the Home Care Specialist. They will do an intake interview on the phone and schedule a home visit.

24 Hour Home Care® does a home visit to create a personalized match with a home care aide, and then places a home care aide. Care begins as soon as the client is ready. Fees are $35.75 per hour.

Not Just for Seniors

Home care services are not just for seniors. These services are useful for people with disabilities, or those transitioning home from the hospital or recovering from an injury. Anyone needing short or long-term assistance in the home can benefit from these services.

Our staff follows up with each client and remains onboard to ensure satisfaction.

For more information on JFS SV HomeCare Services, call (408) 556-0600. After hours call (408) 550-8295. You can also email homecare@jfssv.org or visit jfssv.org/home-care-services.html for further information.

Turn over for FAQs →
Frequently Asked Questions

Are caregivers screened?
All caregivers are screened, insured, bonded, and hired by 24 Hour Home Care®, our collaborator.

Do caregivers receive specialized training?
All caregivers attend a mandatory five-hour orientation training session that includes a review of company policies and procedures. In addition, every caregiver is educated on incontinence care, protective undergarment changing, client emergency preparedness, cleanliness, universal precautions, and hands-on transferring. Ongoing training is offered through the "In the Know" program, which covers various topics such as Alzheimer's disease, care transitions, hospice, cancer, diabetes, and fall prevention.

Is home care just for seniors?
Not at all. Home care services can also be very helpful to people transitioning home from the hospital after surgery or illness, people recovering from an injury, people with disabilities, or anyone else needing short- or long-term assistance in their home.

Who monitors the caregivers?
24 Hour Home Care® and JFS SV HomeCare Services work together to monitor each caregiver and client.

What is the minimum number of hours that services can be provided?
There is a four hour minimum, but we allow complete flexibility with our scheduling so it does not lock you into a certain number of days per week or hours per week.

Why did JFS SV choose 24 Hour Home Care® to team up with?
There are many unique attributes that make 24 Hour Home Care® different from other agencies, including the ability to reach a staff person 24 hours a day, 365 days a year, a response time guarantee (a caregiver will be at the hospital or client's home within four hours for the first shift), a telephone system for tracking employee attendance and punctuality, a commitment to the community by donating a portion of proceeds to a client’s charity of choice, and track record of working with Jewish Family Services organizations in the East Bay and in Southern California. 24 Hour Home Care® was also named by Forbes as one of America's Most Promising Companies in 2013.

Whom can I call if I have additional questions about services and resources for older adults?
Call us at (408) 556-0600 or email us at homecare@jfssv.org. We can do an intake over the phone and schedule a home visit. If you need help urgently, after hours, on the weekends, or on holidays, please call 24 Hour Home Care® at (408) 550-8295.