Basics of Health Literacy

Organization	Website	Overview
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/mwtvatpd	The **AHRQ Health Literacy Universal Precautions Toolkit** helps healthcare organizations improve health literacy for all patients.
MedlinePlus: NIH National Library of Medicine	https://tinyurl.com/2tyevhtt	Comprehensive index that includes resources on Health Literacy, as well as patient education materials written in plain language.
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/44yrwa2n	Educational portal that contains professional education and training, patient engagement resources, and research tools.
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/5hewb72b	Focus on Health Literacy publications, guiding frameworks/models, as well as peer-reviewed articles, book chapters, and reports.
HLOL: Health Literacy out Loud	https://tinyurl.com/3c7tm53v	Renowned Health Literacy expert Helen Osbourne leads the podcast series.

Plain Language Writing and Communication – Culture

Organization	Website	Overview
National Academy of Medicine	https://tinyurl.com/4xwpftwh	Discussion papers and commentaries on current issues in Health Literacy.
CDC: Centers for Disease Control and Prevention	https://tinyurl.com/534t76e9	Understanding Literacy and Numeracy.
CMS: Centers for Medicaid and Medicare Services	https://tinyurl.com/4y9a6jea	Guidelines for effective writing to create successful patient education.
CDC: Centers for Disease Control and Prevention	https://tinyurl.com/4rrkmaur	Contains the **Clear Communication Index**. This is a research-based tool that can help create and evaluate public communication.
IHI: Institute for Healthcare Improvement	https://tinyurl.com/4zjc3rk7	**Ask Me 3®** is a patient education program that encourages patients and their families to ask necessary questions during medical visits.

Plain Language Writing and Communication- Culture

Organization	Website	Overview
Health Information Translation	https://tinyurl.com/2yvdfwjj	The website provides free, plain-language patient education resources. It is available in over fifteen languages.
NIH: National Institutes of Health	https://tinyurl.com/29kedk3h	This series is geared towards those who are novice with plain language writing techniques or need a review.
NIH: National Institutes of Health	https://tinyurl.com/2r95rmw3	**Clear & Simple** is a guide that helps create materials to communicate effectively with people who have limited health literacy.
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/3z4fu8h5	**PEMAT-** Patient Education Materials Assessment Tool.
Roots of Health Inequity	https://tinyurl.com/2b8bjwmu	Help to understand the role health inequities play in health literacy.

Training/ Education in Health Literacy

Organization	Website	Overview
CDC: Centers for Disease Control and Prevention	https://tinyurl.com/yf9jzex6	This guide helps to design clear, user-friendly health websites and digital tools.
IHA: Institute for Healthcare Advancement	https://tinyurl.com/53k2r6sf	**The teach-back toolkit** is designed to improve patient-provider communication.
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/yyff6apj	Health Literacy **Universal Precautions Toolkit.**
AHRQ: Agency for Healthcare Research and Quality	https://tinyurl.com/yc2mtyzd	Guiding frameworks, articles, and reports on health literacy.
CDC: Centers for Disease Control and Prevention	https://tinyurl.com/musnh9ce	Training in health literacy, plain language, and communication.
IHA: Institute for Healthcare Advancement	https://tinyurl.com/48bc873p	Health Literacy Certificate Program