

Samsung HGxxHQ60A Firmware Update Instructions

The TV must have the latest firmware to work properly with the HTV Emulator

- **Check Firmware Level**

- When you first turn on a brand new HQ60A TV, it will start with the Startup Wizard. If so, select US and then FACTORY MENU. Once the blue menu comes up, power off the TV, wait a few seconds and Power it back on.
- Go to HOME MENU, SETTINGS, SOFTWARE UPDATE and verify the firmware version.

It must be at 1959 or higher. If not, the TVs firmware must be updated.

- **Download the New Firmware**

Download this firmware to a folder on your computer.

<HTTPS://www.protvfiles.com/HTVE/HQ60A/T-NKLAAKUCB.zip>

- Unzip the file and put the folder T-NKLAAKUCB and its subdirectories into the root directory of a clean USB stick.
- Insert the USB stick into one of the TVs USB ports.

- **Update the Firmware**

- Enter the Hospitality Menu, by pushing MUTE, UP ARROW, DOWN ARROW, ENTER. The blue screen will appear.
- Scroll to the bottom and select SYSTEM.
- Scroll down and select SW Update.
- Push Enter at Software Update.
- Push Enter at Update Now.
- When it's done updating, it will turn off and then turn back on.

- **Reset the TV**

- Enter the Hospitality Menu, by pushing MUTE, UP ARROW, DOWN ARROW, ENTER. The blue screen will appear.
- Scroll to the bottom and select SYSTEM.
- Select TV Reset
- Select TV Reset again. When done the TV will turn off.
- Wait 5 seconds and turn the TV back on.

- Follow the directions for the HGxxHQ60A HTV Emulator Setup Guide, available directly below under Guides.