

Owner's Manual



PERSONAL FIREPROOF AND WATERPROOF SAFES

44EF10W 44EF20W 44EF30W



This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and DEHP, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to

www.P65Warnings.ca.gov

V-2021-01



IMPORTANT NOTICES

- 1. Do not leave safe unattended while open.
- 2. Keep Children Away from safe.
- 3. Keep your safe locked and closed at all times when not in use.
- 4. Place your safe in a cool and dry location.
- 5. Remember to record the serial number of your safe from the tag on the back of your safe. You will need this serial number for all warranty or customer service inquiries.
- 6. Electronic media, photographic media and all audio-visual media should not be stored in the safe for fire protection.

A WARNING

Safe must be secured as detailed in these instructions. Failure to secure the safe can result in death or serious injury.

PRODUCT DIAGRAM

Photo of inside of safe



Photo of outside of safe



- 1. Bolts
- 2. Reset Button
- 3. Battery Compartment
- 4. Handle
- 5. Back-up Key Cover



- 6. Yellow Indicator Light
- 7. Red Indicator Light
- 8. Green Indicator Light
- 9. Back-up keys



OPENING THE SAFE FOR THE FIRST TIME







- 1. Remove the Back-up key cover away.
- 2. Insert the Back up key into the keyhole and turn clockwise. At the same time, turn the handle clockwise to open the door.

WARNING: Do not store your back up keys inside the safe.

BATTERY INSTALLATION AND REPLACEMENT







- 1.Pull out the battery compartment cover and lift up the battery box, carefully insert 4 AA batteries. Follow the positive (+) and negative (-) guides in the compartment. Then put the box back.
- 2. Snap the battery cover back into place.

NOTE: Green light flashing indicates the operation is correct and successful. During the use of safe, Yellow light flashing indicates low battery.

PROGRAMMING YOUR PASSCODE







- 1. Access reset button by removing red cap.
- 2. Press the reset button, there will be 1 beep with 1 green light flash.
- 3. Input 3-8 digits in 3 seconds, each input will result in 1 beep and 1 green light flash, then press "LOCK" to confirm. There will be 2 beeps with a flashing green light. It means new code was successful.
- 4. If the red light flashes twice with beeps, the code failed. Press reset button again and repeat code programming sequence.
- 5. If you forget your code, you can use your back up keys at any time to open your safe and reset the code.

NOTE: Factory Pass Code is "1-5-9-LOCK".

UNLOCKING THE SAFE





1. Press your new code (3-8 digits), each input results with green light flashes with 1 beep.



- 2. Press "LOCK" to confirm, there will be 2 beeps and the green light flashes twice. It means the operation is correct. Turn the handle clockwise to open the door.
- 3. If the red light flashes three times with 3 beeps, the operation is failed. Please enter your code again.

NOTE: If 3 invalid code attempts are made in succession, this will cause 5 beeps with the red light flashes 5 times and lock the user out for 60 seconds. You can still use your back up key at any time to open the safe.

If invalid code is entered again, it will be 5 beeps with the red light flashes 5 times and the user will be locked out 5 minutes.

TURNING THE KEYPAD SOUND OFF/ON WITH MUTE-SYSTEM

You can mute / unmute the keypad by entering the "CLEAR" button with 1 green light flash.

NOTE: 1. In the factory settings, the sound has been turned on.

2. During the self-locking, no operation is available.

LOCKING THE SAFE



To lock your safe, simply close the door and turn the handle counterclockwise.

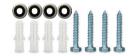
NOTE: Door may be difficult to close due to water seal and need extra force to close.

SECURING THE SAFE

For optimal security, this safe must be mounted to the floor. Failure to do so will compromise the safety, security and warranty of the safe. Place your safe in a cool and dry location.

HARDWARE INCLUDED

- (4) M8x47 mm (2"long) Lag Screws
- (4) Washers with Rubber Grommet
- (4) Plastic Masonry Anchors



TOOLS REQUIRED

Drill
3/8" Drill Bit
3/16" Drill Bit
10 mm Socket Wrench
Flat Head Screwdriver

Installation may vary, please contact your local Hardware Professional for additional installation recommendations.



WARRANTY

LOCK AND PAINTED SURFACE WARRANTY

Locks and painted surfaces are warranted to be free from defects in workmanship and materials for a period of two years from the date of purchase.

Heritage Security Products takes seriously its obligation to stand behind its product with this warranty as long as the safe is properly installed and cared for as instructed in the Owner's Instruction Manual. The warranty does not apply to safes or parts that have been misused, neglected or subjected to unusual or extreme conditions and/or environments, or to unreasonable wear and tear. Changing or modifying the safe in ways that affect its intended use will void this warranty. The safe must be registered within 60 days of the purchase and must be on file at the time of the incident. **Please go to www.Fortresssafe.com to register your product.**

Limitation of Remedies: In no case shall Heritage Security Products be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of the contents of the safe or vault door, loss of use of the safe or vault door, or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property.

Heritage Security Products provides this warranty in place of all other warranties and assurances whether expressed or implied. Heritage Security Products accepts no liability for incidental or consequential damage or loss by anyone as a result of using this safe.

This warranty is only applicable to the Safe itself and does not extend to the contents of the Safe. For optimal security and protection, safes should be bolted down. Please refer to your Instruction Sheet for details on anchoring your safe.



For Customer Service needs, please contact us at:

1-888-577-9823

Fax:1-585-486-1198

Email:cs@heritagesafe.com

KEY REPLACEMENT SERVICE

Upon Verification of ownership, replacement keys are available for purchase through customer service.

Contact Customer Service for more information.

Remember to record the serial number of your safe from the tag on the back of your safe. You will need this serial number for all warranty or customer service inquiries.

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