

HERTS VINTAGE CHINA TERMS OF HIRE CONTRACT

www.hertsvintagechinahire.co.uk

1. HIRE TIMES: -

STANDARD ORDERS WILL BE ON HIRE TO YOU FOR UPTO 3 DAYS. ANY EXTRA TIME REQUIRED MAY INCUR A SURCHARGE BUT THIS CAN BE DISCUSSED AT THE TIME OF BOOKING.

2. PAYMENT: -

A NON-REFUNDABLE 50% DEPOSIT IS PAYABLE AT THE TIME OF BOOKING INVOICE TO SECURE ANY ITEMS/DATE YOU REQUIRE. THE FULL AMOUNT TO BE PAID 14 DAYS BEFORE DATE OF HIRE. (OR LESS ARRANGED IN ADVANCE.) THIS CAN BE MADE BY MEANS OF BANK TRANSFER, CHEQUE, CASH IF ARRANGED IN ADVANCED. **All cancellations must be in writing. If you cancel more than 14 days before the agreed hire date you will receive 50% of the full hire charge back. The 50% deposit is non-refundable.**

3. ACCIDENT DEPOSIT: -

A REFUNDABLE DAMAGE BREAKAGES DEPOSIT CHEQUE IS ALSO REQUIRED, IN THE SUM OF £50 FOR ORDERS UNDER £200.
£150 FOR ORDERS OVER £200 BUT UNDER £1000.00
(ORDERS OVER £1000 TBC PER REQUIRMENTS)

If the DAMAGE DEPOSIT is not received we reserve the right to withdraw our acceptance of your order. No delivery will be made without receipt of the DAMAGE DEPOSIT.

*THIS WILL BE RETURNED WITHIN 7 DAYS ONCE THE HIRED ITEMS ARE INSPECTED AND CHECKED FOR DAMAGE. **THIS CAN BE DISCUSSED AND ALTERED AT TIME OF BOOKING WHEN ENTERING OUR CONTRACT.

THIS CAN BE MADE BY MEANS OF CHEQUE OR BANK TRANSFER.

4. DELIVERY OR COLLECTION: -

WE ARE HAPPY FOR YOU TO COLLECT YOUR CHINA AND ACCESSORIES FROM OUR HOME ADDRESS THEREFORE AVOIDING ANY DELIVERY OR COLLECTION CHARGES.

WE CHARGE *£0.50 PENCE PER MILE PER ROUND TRIP. **PLEASE ENQUIRE FOR FURTHER DETAILS.

* PLEASE CONTACT US FOR A DELIVERY/COLLECTION QUOTE.

LONDON DRIVING & PEAK TRAVEL TIME'S WILL BE PRICED ACCORDINLY.

5. ALL GOODS WILL ARRIVE WITH AN INVENTORY: -

IT IS VERY IMPORTANT THAT YOU CHECK YOUR ITEMS CAREFULLY UPON UNPACKING AND SIGN THE ACCOMPANYING INVENTORY ACCORDINGLY. PLEASE BRING TO OUR ATTENTION ANY PROBLEM WITH YOUR DELIVERY ITEMS AT THIS TIME. **Any Items Damaged OR Missing in Delivery must be bought to our ATTENTION before your event starts.** ALL GOODS WILL BE CAREFULLY PACKED TO ELIMINATE RISK OF BREAKAGES. PACKAGING MATERIALS MUST BE RETAINED AND ITEMS PACKED IN A SIMILAR MANNER IN THE CORRECT BOXES READY FOR COLLECTION. BOXES WILL BE CLEARLY MARKED FOR THIS PURPOSE

6. WASHING UP SERVICE: -

OUR HIRE CHARGES INCLUDED WASHING UP AS WE WOULD RATHER YOU ENJOY YOUR EVENT AND LEAVE US TO HANDWASH AND INSPECT ALL OF ITEMS FOR DAMAGE AT THIS TIME. **WE DO ASK THAT YOU RINSED ALL FLUID FROM TEACUPS TEAPOTS & MILK JUGS AND REMOVE EXCESS FOOD FROM PLATES BEFORE YOU PACK AWAY.**

****Failure to rinse items, can result in tea, coffee and other food stains that will damage the china, in this event a full replacement charge would be invoiced. ****

7. OTHER: -

A:- Where the deposit is not sufficient to cover replacement/repair cost, the hirer is still be liable for the damage balance.

B:- We also request to see some photographic ID and two utility bills dated within the last 3 months and the person's photo ID must be the named person on the utility bills and must be present on delivery/collection. (If you were hiring a car or van the security and ID would be similar – we're just protecting our investment.)

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Vintage Style Elegance

07518159027

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C: -HERTS VINTAGE CHINA HIRE CANNOT BE LIABLE FOR ANY INJURY OR DAMAGED CAUSED BY GOODS HIRED OR RELATED PACKAGING HOWEVER CAUSED. ITEMS ARE HIRED AT YOUR OWN RISK. ON LARGE EVENTS WE DO RECOMMEND YOU ARRANGE YOUR OWN INSURANCE.

D: - IF HERTS VINTAGE CHINA HIRE FEELS THE DELICATE VINTAGE ITEMS ARE NOT SAFE FOR TRANSIT AND HAS TO RE-PACK THE BOXES, THIS WILL INCUR ADDITIONAL CHARGES OF £25 . PLEASE MAKE SURE YOU PLACE PACKING MATERIALS BETWEEN ITEMS AS NECESSARY, AS DELIVERED.

E: - It is your responsibility to notify your venue that you have booked our item's and relay all of our terms and conditions to them. We are happy to liaise with them if they have any questions.

Replacement Costs: -

Accidents do happen but not as much as to be expected! Due to the age of our china we have had to cost our replacement costs as highlighted below.

Vintage Cup, saucer or side plate {part of a trio} £12.00 Per each Item Vintage Serving Plate £10.00 Vintage Large Plate £8.00 Vintage Milk jug £8.00 Vintage Sugar basin £8.00 Vintage Teapot £35.00 Vintage Platter £10.00 Vintage Serving Plates £10.00 Vintage Glass footed cake stand £25.00 Vintage China Cake Stands £15 each Vintage Glass Items £6.00 Per Item Vintage cutlery per £4.00 Per Item

*Vintage Props to be confirmed per item *vintage linen £15 per item

If one of our treasures becomes damaged, don't worry just please notify us as soon as possible. *Please wrap the damaged item in newspaper or similar and return with your order. *All Damaged Items Must Be Returned.

Missing items (which have not been returned broken) will be charged at £15per item cup/ saucer/ side plates, £15 PER Sugar bowl/milk jug, £20 per item for serving platter and plates, £20 per item for glass items, £50 for each Teapot, £35 per Cake stand. Each ITEM of CULTERY will be charged at £6 per Item. Linen per Item £30. This is to prevent our delicate vintage items being stolen.

We reserve the right to not hand over any hire items without deposit cheque OR Proof of Address and Identity at time of drop off or collection.

Please Sign Below to Agree to the Above Terms and Conditions and that you agree to be liable for any damage cost where the breakage deposit has not been provided or is insufficient to cover the costs.

NAME: - _____

SIGN: - _____

ADDRESS: -

TELEPHONE: -

EMAIL:-

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