

Refund Policy

Branch Restoration, Inc. provides services related to property damage restoration and/or environmental services. Deposits may be requested from Branch Restoration. Deposits are only refunded if work has not begun on a project (excluding any permit and/or filing fees). In most cases, payments are made after a work authorization and certificate of satisfaction has been signed by the customer, and services have been rendered. If our services do not meet your expectations, please contact our office at (212) 244-8441.

Payment made on services rendered that include a signed work authorization and certificate of satisfaction in of itself is acceptance of the work and that it was performed to your satisfaction; therefore, no refunds are issued on any payment for services.