

# ISLANDS WEST

2525 Gulf of Mexico Drive  
Longboat Key, Florida 34228  
Phone 941-383-1114 / fax 941-383-5570

August 14, 2009

SOUTHERN CROSS CONTRACTING, INC.  
6000 Deacon Place  
Sarasota, FL. 34238

Attn: John M. Proctor

Dear John:

I am writing on behalf of the Islands West Condominium Association to thank you, Tom Edwards and the other employees and subcontractors of Southern Cross for the work performed in the recently completed Sprinkler & Renovation Project for Islands West.

Southern Cross completed the Project on time and on budget (actually, with some cost engineering, below budget). The resulting work product is excellent, adding great value to Islands West. Tom's and your professionalism and cooperativeness greatly contributed to the success of our Project. And all of the employees of Southern Cross and its subcontractors were unfailingly courteous to owners and guests at Islands West and completed their work with a minimum disturbance to continuing occupancy.

We at Islands West could not have been more pleased with the process and results for our Project and thank you and all others at Southern Cross for your professionalism and efforts.

We highly recommend Southern Cross to anyone considering its services and Bob Briggs or I would be very happy to discuss our experience with Southern Cross with any prospective clients.

Sincerely



James R. Beuche, President

cc: IW Board of Directors  
Robert Briggs  
Thomas Edwards