



P.O. Box 1500
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December 10, 2015

To Whom It May Concern:

I have had the pleasure of working with Southern Cross on a recent remodel of a financial institution. The scope of work required the majority of the interior being demolished, construction of new interior walls and rooms, installation of new ATM machines, and coordination of all interior furnishings/ finishes while maintaining a high level of security. The entire project had a timeline of 6 months due to the detailed amount of work required and the location was open for business the entire time. It is because of Southern Cross' continued efforts and professionalism that the project was completed on time and exceeded expectations. Achieva Credit Union is fortunate to be a repeat customer of Southern Cross and the workmanship outdoes itself on each job as it is completed.

Furthermore, the project manager that was assigned to our remodel was Tom Edwards. His dedication to the job, attention to detail, and overall care for our business is absolutely the reason why the project was successful. We would not have been able to stay open and provide the quality level of service for our members if it wasn't for Tom's careful planning and execution of tasks. Any request or need that we had was addressed immediately by Tom and we could trust that it was taken care of without follow up needed. Tom and Southern Cross continued to provide solutions as the project progressed that always kept our main goals and budget as a priority.

I would highly recommend contracting Southern Cross for all of your construction needs. You will not be disappointed in the level of service provided because they are good at knowing what you need before you even knew you needed it.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adrienne Eaton".

Adrienne Eaton

Corporate Project Manager

Achieva Credit Union