Language Experts Terms and Conditions:

- 1. Full payment must accompany your online registration via our website and must be received at least fourteen (14) working days prior to the training start date.
- 2. You may cancel your training registration subject to the following conditions:
- If notification is received in writing at the Language Experts office <u>ten (10) working days or more</u> before the commencement of the training, the training fees will be refunded less a 15% administration fee.
- If notification is received in writing at the Language Experts office <u>less than ten (10) working days</u> before the commencement of the training, the training fees will be refunded less a 25% administration fee.
- 3. If you cancel 48 hours prior to , on or after the commencement date of the training, no refund will be made.
- 4. Language Experts reserves the right to cancel or postpone a course to alternate date. All registered participants affected by a cancellation/postponement will be offered the opportunity to transfer to the next available program.
- 5. Participants must complete each individual module/course within the scheduled timetable to qualify for a **Certificate** of Attendance/Participation. The fee per certificate is \$20.00 and payable in advance.
- 6. Fees include GST.