



World of Wonders

Frequently Asked Questions

What are your staff to child ratios?

We follow state mandated ratios at all times however, we have our team leads and support staff that lower our ratios and offer support for teachers during the day.

What are your meal policies? What food do you provide?

We provide a morning snack (cereal or toast) each day and an afternoon snack as well as liquid milk at all meals/snacks. We have our parents provide lunches for their children to avoid food sensitivities/allergies and so children always enjoy what is packed. Each lunch should contain 2 servings of produce, grain and a protein.

Infant food is provided completely by parents until parents let us know we can serve center snacks and milk.

What times are you open?

We are open from 5:15am to 6:00pm, Monday through Friday

What is your formula/breast milk policy?

Infant parents may choose to provide formula or breast milk for their infant. All bottles should be pre-made with the date to be served, the child's name and for breastmilk the date expressed. Extra formula in the original container or frozen breastmilk is kept on hand at all times.

WOW has been designated as a breastfeeding friendly school. Mothers are always welcome on site to breastfeed their children.

What items does my child need at school?

All children need to have 2 changes of clothing at school at all times in case their clothing gets wet or soiled. Parents also provide diapers and wipes for children to avoid skin sensitivity. Children are welcome to bring a comfort object and nap time blanket/pillows.

How do I enroll?

Enrolling is just a few easy steps! Set up a tour, fill out our simple registration form in the office and pay your registration fee/deposit, return your paperwork and select your start date!

When do I pay and how can I pay?

Payments are due on Monday of the week, prior to WOW providing care. If you need an alternate payment day, this must be set up with the office prior to starting at WOW. We accept personal checks, cash, money orders and credit/debit cards. Please note with all credit/debit card payments there is a 3% convenience fee.



What types of funding do you take?

WOW accepts private funding, Title XX (state subsidized childcare) and the United Way grant.

What is your naptime policy?

All infants are on their own individualized sleep schedule. Toddlers, preschoolers, and pre-kindergartners have a sleep/rest period from 12:30pm to 2:30pm each day. If your child does not nap during this time they will be provided with quiet activities on their cot.

What events do you offer?

WOW has many events throughout the year including (but not limited to): dress up and pajama days, pizza days, parent's night out, our large fall fest and spring fling, winter concert, family feast and so much more. We will send you a calendar with all the events and update you monthly of any changes. Our calendar is also posted on our website.

When are you closed?

WOW only closes for major holidays or major weather events. We also close for 2 training days a year. All holiday/training closures are announced over 30 days in advance.

What is your outdoor play policy?

All children participate in outdoor time each day at WOW if they are over 12 months of age. Children under 12 months go outside if the weather is appropriate and they are awake and old enough to participate in the activity. We do not go outside if it is too hot, too cold, or there is inclement weather.

How do you communicate with parents?

We pride ourselves in our communication with parents. We are active on social media, email with parents, send out regular newsletters, send home daily sheets for all age groups of children and use the KidReports application to send you daily pictures and information.

What security measures do you have in place?

Each of our buildings has a locked door. Parents ring the doorbell each day and are greeted by a staff member. All parents, and authorized pickups (must be authorized by the parents) must have an ID on them as we may check it if a staff member does not recognize the person picking up.

How do you clean and sanitize areas of the school?

All classrooms are cleaned and sanitized each day as are all toys that children play with. Mouthed toys are immediately taken to be cleaned after being played with by each child. At WOW we use Quaternary ammonia to clean, a hospital grade sanitizer.

What is your disciplinary procedure?



Each moment at WOW is treated as a learning moment. When a child shows challenging behaviors, we use a redirection model and reinforce good behaviors. For older children we have talk with them and help them solve their problems with words and positive actions.

Can I visit the school?

Prospective parents are encouraged to set up a time to visit the school. Once your child is enrolled, you may visit the classroom at anytime during operating hours. Our open door policy allows parents to interact with their child and creates bonds between classroom learning and your home.

What type of educational activities do you do in your program?

At WOW we use the HighScope curriculum. HighScope has been used for over 40 years and is built upon letting children take an active role in their learning to build interest and scaffold their learning. Teachers work closely to create lesson plans that interest children and focus on over 40 different areas of development. More information about our curriculum can be found on our website under each age grouping.

When do you transition children to the next room?

At WOW we transition children when they are developmentally appropriate to move to the next room. Typically, children leave our infant department around 18 months and children join our preschool room 2 years prior to starting kindergarten.

As WOW is a parent run program, do I have to volunteer?

Parents are not required to volunteer anytime during the year however, we offer many opportunities for you to spend time with your child, help the program, or get involved with the running of the program. Monthly calendars are sent out with volunteer opportunities.

Although it is not required, we ask that all new parents attend one Board meeting to meet the other parents on the Board of Trustees. These meetings typically last an hour and are held on the 3rd Thursday of each month at 6:15pm. We offer free babysitting during these meetings.

What are your staff qualifications?

All staff receive health and safety trainings including CPR, First Aid, Child Abuse Recognition and Prevention and Communicable Disease Prevention. Additionally, staff must participate in 10 hours of child development training per year.

Many of our staff have degrees or are enrolled in higher education.

What background checks do staff have?

Prior to starting at WOW they are background checked. This includes FBI, BCI I and II, national SACWIS checks and more.



How do you approach potty training?

WOW does not require potty training for any aged child. When parents and child are ready to start potty training, we take a natural approach. We ask that you send your child in with lots of extra clothing and we will have them regularly use the bathroom facilities and help them change their clothing when soiled.