

Franciscan Ministries | Executive Director's Report | 3rd Quarter 2022

Program Updates

Haircuts from the Heart is now fully operational with Margarita Whitson as the stylist. The position is part-time, but we have requested it become full-time in the 2023 budget due to demand. We have added several sites recently and the response to our renewed presence has been resoundingly positive.

Tamar's Center

In July, we began tracking the number of \$4 day bus passes issued to clients on a monthly basis.

In August, we began tracking outpatient drug treatment.

In September, we closed out all clients that had not been active for 12 months.

Despite the closing of several clients out of our client base computer system, new clients continue to show up at Tamar's Center. The number of "new clients" began to increase during 3rd quarter, mostly due to "word of mouth" from current clients and community homeless shelters.

- During the month of June, we created a Client Satisfaction Survey to capture client responses to their opinions of how we are doing. We began to collect the data in July. These surveys contain percentage scores to gauge areas that we are doing well in vs. areas that we need to pay close attention to/improve.
- During the month of August, we implemented "Tuesday's at Tamar's," which is a day for clients to come in and enjoy each other's company over a hot meal prepared by our volunteer chefs. Tamar's has a theme for each Tuesday. Some of the themes used so far were Cookout Tuesday, Craft Day (decorating bags), Spa Day, which included a foot soak on one week and a facial on another week, decorating cupcakes, painting nails, etc.
- During the month of July, Tamar's began hosting NA/AA meetings on site. Tamar's provides the meeting space and food. A current Tamar's client or another social services professional (who is also in recovery) facilitates these meetings. This meeting was changed to a recovery support group in September and is led by a Tamar's long-term client who is in recovery.
- We have updated our wish list to ask for lighter clothing during the hot months (stretch

Tau House- The summer was a success as always, with steady groups up to the commencement of school. We had several groups in October and one still remaining in November.

Community Garden- The garden is slowing down, but yielded a productive year.

Development- Our annual event, "Bidding for a Purpose" concluded 10/16 and raised \$4,484. The committee worked very hard and we are grateful to all who contributed. Although we fell shy of our goal, much was learned and plans for what events will occur in 2023 are underway.

The Franciscan Ministries' newsletter was released in September- please find a copy in the Board portal.

As always, thank you for your continued support of the ministries.

