## Technical Bulletin

## Retail Operations Self Inspection Checklist

An essential part of loss prevention is the recognition and removal or correction of hazards before a loss occurs. This checklist should serve as a tool, indicating those areas needing attention. A "No" response to any question indicates corrective action is necessary. This survey form should be completed monthly and reviewed by management to monitor the Loss Control Program.

## General

1. First Aid kit (supplies prescribed by a physician) available and content replenished as used? One or more employees (per shift) currently certified in first aid?
2. Emergency procedures and duties pre-planned, periodically reviewed with employees and posted in written form?
3. Local fire department acquainted with premises and operations?
4. Proper number, size and type of fire extinguishers clearly marked, mounted, and serviced annually? Employees trained in use?
5. Electrical systems and equipment provided with adequate overload protection and grounded?
6. Adequate outlets with covers provided with use of gang plugs prohibited?
7. Coffee pots, urns and hot plates equipped with pilot lights located away from combustibles and unplugged when not in use, especially at night, over weekends and holidays?

## Stock Storage and Handling

8. Housekeeping good, ie., aisles clear, storage orderly, debris removed daily or more often?
9. Shelves/racks well designed and firmly secured with orderly stock storage?
10. Minimum of 36 " maintained between top of rack storage and ceiling or roof joists in unsprinkled buildings?
11. Pallets properly stacked not over 4 feet high and exterior storage pallets at safe distance from buildings and openings?
12. Skylights or domes properly sealed to prevent water damage, and write meshed for security purposes?
13. Storage of combustibles kept at least 2 feet from heating or electrical equipment?
14. Sprinkler control valves secured in open position and not subject to tampering or mechanical damage?
15. Minimum of 18 " clearance between stock storage and sprinkler piping heads?
16. Floor drains or storage on skids or shelving?
17. Contract maintenance and inspection service provided quarterly for system?
18. Smoking prohibited throughout customer and storage areas and signs posted?
19. Proper and sufficient receptacles provided for discarded cigarettes in designated smoking areas?

## Life Safety and Major Public Areas

20. Emergency lighting system (battery or generator) provided, which will automatically activate in the event of a power failure?
21. Adequate exits, properly marked, illuminated, panic hardware provided, kept clear and accessible at all times? Open outward and unlocked during business hours?
22. Decal on safety or tempered glass installed in glass doors and entry ways?
23. Pinch points around doors properly guarded? Automatic door treadles maintained in good operating condition?
24. Walking and working areas and parking lots free of slip, trip or fall hazards and well illuminated?
25. Employees trained in assisting customers to leave building in an emergency?
26. Stock on shelves arranged so larger or heavier containers are on lower shelves?
27. Dangerous articles (sharp objects, chemicals, etc.) out of reach of children?

## Parking Areas

28. Snow, ice and refuse removed from parking $\operatorname{lot}(s)$ and walkway(s) with adequate drainage provided?
29. Car stops provided around building?
30. Signs in good condition and adequately secured?

## Crime

31. Cash registers "bled off" periodically during the day by authorized personnel? Emptied and left open during non-operating hours?
32. Cash on premises kept to a minimum by making frequent bank deposits with times and routes varied?
33. Premises alarm protection currently maintained in good operating condition?
34. Checks stamped "For Deposits Only" when received and listed in a log book?
35. Drivers discouraged from collecting cash or given secured drop boxes (welded to truck body)?
36. Employees instructed on procedures for opening and closing premises?
37. Exterior doors equipped with dead bolt locks and padlocks in channels of roll-up overhead doors?

## Material Handling

38. Mechanical material handling equipment used for heavy loads? Properly maintained in good condition?
39. Employees trained in proper lifting procedures?

## Loading Docks/Flammable Liquids

40. Flammable and combustible liquids stored in U.L. listed safety cans or metal cabinets?
41. Fixed docks, ladders, dock bumpers and bridge plates properly secured in good condition and have non-slip surfaces?

## Vehicle Operations

42. Written procedures regarding driver restrictions, (i.e., no family use, personal use, etc.), distributed to and reviewed with drivers of company vehicles?
43. Road tests given by qualified drivers prior to hiring and periodically during employment?
44. Driver files up to date; including application, Motor Vehicle Records, road test, written examination, physical examination, etc.? Driver logs examined for violations?
45. Pre-trip vehicle inspections used and followed up? A written maintenance program provided and adhered to with records retained?

Comments:

