



Command



Control

**LEADERSHIP**

## MEDICAL TRAINING

- **First Aid Program** **\$60 per student**  
This course meets the national standards for the delivery of Basic First Aid. Students will learn to perform primary and secondary patient surveys, monitor vital signs, patient management and care, and basic first aid for medical and trauma emergencies. Students will receive a two-year certificate. *This is a four (4) hour course.*
- **Blood Borne Pathogen Precaution Course** **\$400 per course**  
This course meets the standard set forth by the Occupational Safety and Health Administration (OSHA). Students will learn about contaminated items and equipment and how to handle an exposure incident. Students will review an Exposure Control Plan and OSHA blood borne pathogen regulations. Students will receive a certificate of course completion. *This is a two (2) hour course.*
- **Emergency Oxygen Course** **\$400 per course**  
Students will learn how to effectively use emergency oxygen and corresponding supplies. Students will learn when and how to apply oxygen to patients during medical and trauma emergencies. *Prerequisite for training:* Agency must have a portable oxygen cylinder on site and be able to deliver oxygen. *This is a two (2) hour course.*

## SAFETY CONSULTING

- **Safety Audit** **Price quote available upon request**  
A safety evaluation would be conducted on business property to ensure that federal, state and local safety laws are being addressed and that fire and life safety laws are being enforced by management. Risk assessment would be performed to evaluate the safety of management and its employees. The business is measured on the risk of injury or liability to employees, vendors and customers. A final safety audit report would be developed and would address operational concerns and policies procedures. Recommendation on how to improve safe operations and compliance with laws would be provided.

## SPECIALIZED TRAINING

### SAFETY TRAINING

- **OSHA Hazardous Communication** **\$600 per course**  
This awareness level course provides employees with the knowledge of how to recognize hazardous materials and how to access information from a Material Safety Data Sheet (MSDS). Students will review federal laws pertaining to OSHA Standard CFR 29 and learn how a ordinary spill differs from a hazardous emergency spill and how to handle both. This course is required under OSHA regulations for employees that can come in contact with hazardous materials in the workplace. Students will receive a certificate of course completion. Maximum students 20. *This is a three (3) hour course.*
- **Sexual Harassment and Hostile Work Environment** **\$600 per course**  
Students will learn about the State and Federal laws that govern sexual harassment and hostile work environment. Participants will learn how a complaint is filed and how an internal inquiry or investigation should be conducted to minimum liability. Will discuss how the Federal Equal Employment Opportunity Commission (EEOC) and attorneys can play a part in this civil rights violation. Students will receive a certificate of course completion. Maximum students 20. *This is a three (3) hour course.*
- **Hazardous Material Decontamination Training and Drill** **Quote available on request**  
Before training can be conducted, this consultanting company will visit the work sites, evaluate the hazardous material, review safety documents and procedures. A training program would be designed to the needs of the client. This training program would consist of teaching the first responder employees about the hazardous materials locate on the site and how to evaluate a emergency incident involving those chemicals. Employees would learn how to perform a rescue and transport the patient to an emergency decon / treatment area. A training drill would be implemented for the employees to get hands on training with decontamination procedures and patient care. *The classroom training is a three (3) hour-course with a decon practical exercises lasting (2) two hours.*

### STAFF DEVELOPMENT

- **Managing Employee Behavior and Conflict Resolution** **Quote available on request**  
This course will deliver information on how an employee's behavior can impact the work environment. We will examine mistakes versus behavior problems of employees and show participants how they can spot the difference. Many supervisors pay too much attention to the work performance or poor behavior without looking at the symptoms before addressing the problem. This course will review the common personal problems of employees and show how we can overcome the conflict. The course objectives are to provide the employees with a win/win solution covering the five (5) step process for counseling and progressive discipline. *This is a (4) four-hour training course.*
- **Effective Communications** **Quote available on request**  
Every personal relationship and business organization state that their number one problem is always . . . . communications. This course discusses the communication problems in lack of communications or miscommunications that cause problems. Participants will learn how to improve communications and make it effective along with learning nonverbal communication signs that the body cannot hide. This workshop will review the different types of communications and how employees and employers can improve effective communications. *This is a four (4) hour training course.*

## SPECIALIZED TRAINING

- **How To Build A Team**

**Quote available on request**

This course helps the participants to understand how each member of a team is identified. We will discuss the needs of the employee and the organization and by concentrating on both we can build a strong team. We will discuss what motives employees and how any organization can continue to motivate the team to increase work performance. Once the team is built to a standard, we will share the top ten tips to delegate authority to team members to get results.

*This is a four (4) hour course.*

- **The Art of Reading Body Language**

**Quote available on request**

Have you ever wondered what someone was thinking or feeling? How can you tell if someone is lying or deceiving you? Can we really read body language and tell if someone is in to us . . . . the answer is YES, but you must learn to control the art of watching people. Participants will learn the secrets of nonverbal communication which can help understand how people are feeling during a board meeting or negotiating for a raise or even what is the boss thinking. The art of reading body language has been taken by poker players, human resource personnel, attorneys, law enforcement personnel, fire investigators, executive management and more.

*This is a four to seven (4 to 7) hour course.*

- **Conducting a Line-of-Duty Death or Serious Injury Fire Investigation**

We don't want to think about it but one day your department may have a line-of-duty death or serious injury. Participants will learn how important it is to protect the scene at the same time preparing for the emotions of internal personnel. We will discuss the laws that govern the safety of firefighters and how it is necessary to conduct a death or injury investigation to protect the injured employee(s) and reduce the liability of the organization. The course will explain how state and federal resources will conduct or assist in the investigation. Participants will learn what will become evidence during the investigation and how to protect and store it.

*This is a four (4) hour course.*