

Heavenly Holiday Travel
512.688.1079

CRUISE LINE: American Queen

DATE:

For Reservations Contact: Sharon Musselman (512) 688-1079 email: travel@sctexas.org
Sun City Texas Community Association, 2 Texas Dr. Bldg. A, Georgetown, TX 78633

Reservations and are made on a first come, first served basis and are based upon availability.
Prices and Availability can change until full deposit is made.

Clearly print your full name (first/middle/last) as it appears on your Passport.

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

Air Gateway: _____ Air Seat Request: () Aisle () Window () Next to Traveling Companion Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: _____

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Passport Number: _____ Expiration Date: (month/day/year) _____ Date of Issuance: (month/day/year) _____

Air Gateway: _____ Air Seat Request: () Aisle () Window () Next to Traveling Companion Citizenship: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: _____

CABIN PREFERENCE: Category: E ___ D ___ C ___ B ___ A ___ PS ___ AA ___ AAA ___ LS ___ OS ___

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection () No, I decline

If you choose not to purchase travel protection, you will incur penalties for changes or cancellation. Protect yourself and your investment by purchasing a travel insurance plan.

Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount: \$ _____

Cardholder Name (if paying by Credit Card): _____

Cardholder Billing Address: Check if address is the same as above _____

Cardholder Phone: _____ Amount: \$ _____

Credit Card Number: _ Expiration Date: _ _ _ _ CVV #: _ _ _
M M Y Y

SIGNATURE REQUIRED for acceptance of the below conditions and agreement to credit card use:

_____ Date: _____

I authorize my Travel Agent and Heavenly Holiday Travel, LLC to charge the above listed travel services for the above listed person (s) to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

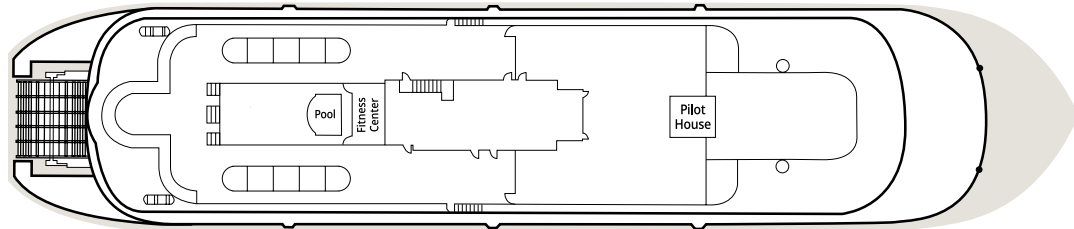
Neither Sun City Community Association, (herein, called SCCA) nor Heavenly Holiday Travel, LLC (herein, called HHT) its agents or representatives will be responsible for any injury, loss or damage that may occur to the Traveler or Traveler's property from any cause whatsoever. Under no circumstances will SCCA or HHT be liable for items or other incidental or consequential damages. SCCA or HHT shall not be liable for failure to perform its obligations under this contract as a result of strikes, riots, acts of God, or any other cause beyond its control. There is no other agreement or warranty between the Traveler and SCCA or HHT except as set forth in this document. The rights of SCCA or HHT under this contract shall not be deemed waived except as specifically stated in writing and signed by an authorized officer of SCCA. Complete and return this form to SC Lifestyle/Activities office located at 2 Texas Drive, Building A.

2019 DECK PLANS
SPECIFICATIONS

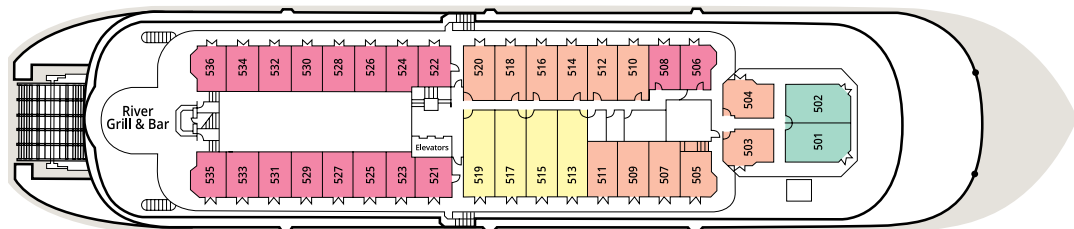
YEAR BUILT/REFURBISHED: 1995/2017 **LENGTH:** 418 FEET **PASSENGER DECKS:** 6
SUITES AND STATEROOMS: 218 **PASSENGERS:** 428 **CREW:** 172

SUITE AND STATEROOM CATEGORIES

- | | | |
|--|---|---|
| OS OWNER'S SUITES WITH EXCLUSIVE VERANDA | PS PADDLEWHEEL STATEROOMS | D DELUXE OUTSIDE STATEROOMS WITH BAY WINDOW |
| LS LUXURY SUITES WITH PRIVATE OR OPEN VERANDA | A DELUXE OUTSIDE STATEROOMS WITH PRIVATE VERANDA | E INSIDE STATEROOMS |
| DS DELUXE SUITES WITH OPEN VERANDA | B OUTSIDE STATEROOMS WITH OPEN VERANDA | SO SINGLE OUTSIDE STATEROOMS WITH OPEN VERANDA |
| JS JUNIOR SUITES WITH OPEN VERANDA | C OUTSIDE STATEROOMS WITH OPEN VERANDA | SI SINGLE INSIDE STATEROOMS |


DECK 6 – SUN DECK

PILOT HOUSE ★ FITNESS CENTER ★ POOL ★ SMOKING AREA


DECK 5 – PROMENADE DECK

RIVER GRILL & BAR ★ CALLIOPE

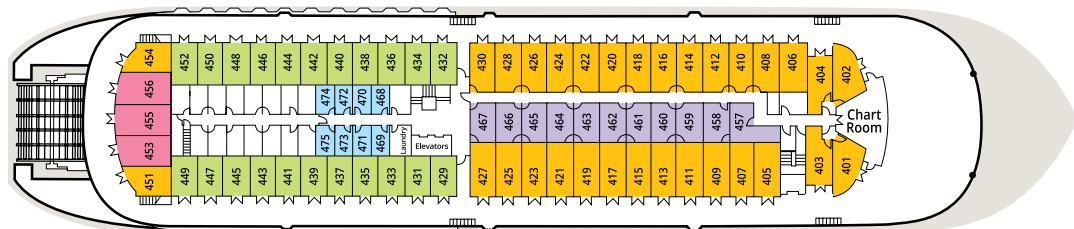
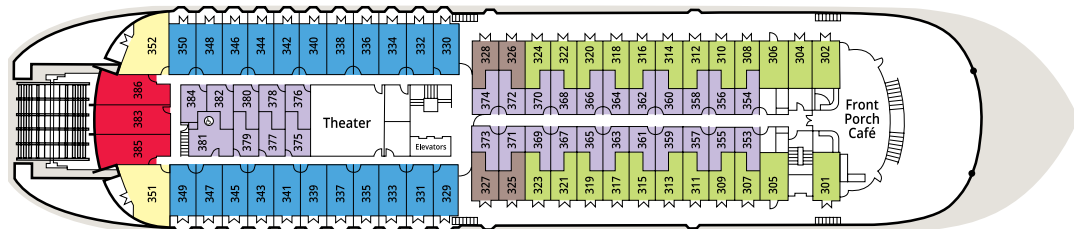
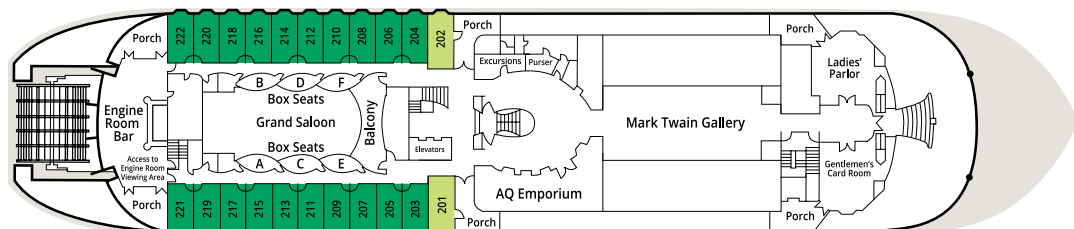

DECK 4 – OBSERVATION DECK

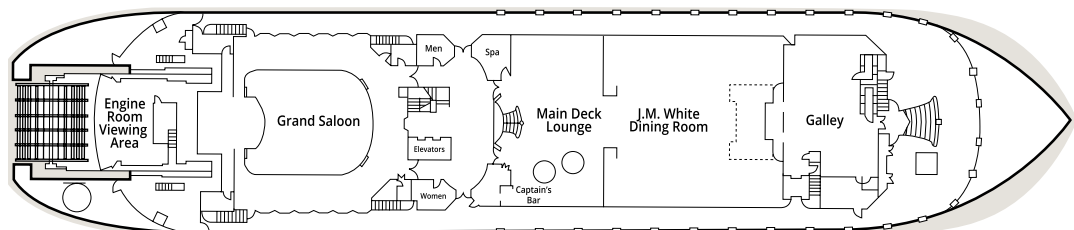
CHART ROOM ★ GUEST LAUNDRY (MID-SHIP) ★ ICE MACHINE


DECK 3 – TEXAS DECK

FRONT PORCH CAFÉ ★ THEATER


DECK 2 – CABIN DECK

LADIES' PARLOR ★ GENTLEMEN'S CARD ROOM ★ MARK TWAIN GALLERY
 PURSER'S OFFICE ★ SHORE EXCURSIONS DESK ★ AQ EMPORIUM – GIFT SHOP
 ENGINE ROOM BAR ★ SMOKING AREA (AFT)


DECK 1 – MAIN DECK

GRAND SALOON ★ MAIN DECK LOUNGE ★ CAPTAIN'S BAR ★ J.M. WHITE DINING ROOM

Family-style suites and staterooms are an excellent choice for family and friends who wish to travel together, yet maintain a bit of privacy in their own space. Featuring separate entrances with interior connecting doors, and available in different configurations, category E staterooms 458 to 467 connect with the adjoining odd-numbered B outside staterooms 409 to 427. The unique layouts of Luxury Suites 513, 515, 517 and 519 feature a queen bed and a full-size sofa-bed to comfortably accommodate up to four guests in a single suite.

Wheelchair-accessible suites and staterooms: Available in a variety of categories, and range from 160 sq. ft. to 250 sq. ft. Staterooms 201, 202, 305, 306, 457, 520, 521 and 522 feature a standard tub/shower combination. Stateroom 381 features a roll-in shower. Shower chairs are available upon request. The *American Queen's* two elevators provide access to all decks, excluding the Sun Deck.

TRAVEL PROTECTION



Life's unexpected circumstances can compromise your clients' vacation plans, but they don't have to compromise their investment. American Queen Steamboat Company has paired with Allianz Global Assistance to offer a travel protection plan to cover your clients and their vacation investment.

The Frontier Plan*, provided by Allianz Global Assistance, offers a plan that can help your clients relax and enjoy their trip. It is recommended that they purchase travel protection to help provide reimbursement for up to 100% of prepaid, nonrefundable vacation cost, because there are no exceptions to American Queen Steamboat Company's cancellation penalties.

The Frontier Plan can help protect your clients' vacation investment. Ensure that they purchase their plan within 14 days of making their initial trip deposit in order to be eligible for preexisting medical conditions benefits. They have at least 10 days to review their plan and receive a full premium refund, provided they have not departed for their trip or filed a claim. Premiums are nonrefundable after that period.

FRONTIER PLAN BENEFITS

MAXIMUM COVERAGE PER PERSON (UP TO THE LIMITS BELOW)

TRIP CANCELLATION	100% OF INSURED TRIP COST (UP TO \$50,000)
TRIP INTERRUPTION	150% OF INSURED TRIP COST (UP TO \$75,000)
TRIP DELAY	\$750 (\$200/DAY)
MISSED CRUISE CONNECTION	\$750
BAGGAGE AND PERSONAL EFFECTS	\$2,500
BAGGAGE DELAY	\$500
EMERGENCY MEDICAL & DENTAL EXPENSE	\$50,000 (\$500 DENTAL SUBLIMIT)
EMERGENCY MEDICAL EVACUATION/REPATRIATION	\$250,000
TRAVEL ASSISTANCE & CONCIERGE SERVICES	INCLUDED

Travel protection plan premiums are based on trip cost, clients age, and state of residence.

*Terms, conditions, and exclusions apply.

Insurance benefits underwritten by BCS Insurance Company (OH, Administrative Office: Oakbrook Terrace, IL), rated "A-" (Excellent) by A.M. Best Co., under BCS Form No. 52.201 series or 52.401 series, or Jefferson Insurance Company (NY, Administrative Office: Richmond, VA), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series, depending on your state of residence. Plan only available to U.S. residents and may not be available in all jurisdictions. AGA Service Company is the licensed producer and administrator of this plan and an affiliate of Jefferson Insurance Company. The insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Jefferson Insurance Company. Non-Insurance benefits/products are provided and serviced by AGA Service Company. Consumer is responsible for charges incurred from outside vendors for assistance or concierge services. Contact AGA Service Company at 800-284-8300 or 9950 Mayland Drive, Richmond, VA 23233 or customerservice@allianzassistance.com.

TERMS AND CONDITIONS

This brochure is for travel agent informational purposes only. All information is correct at time of printing, and is subject to change without notice. American Queen Steamboat Company is constantly trying to improve our products, and changes are necessary in order to provide new and exciting opportunities for our guests.



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