

To: Patients & Physicians

From: Practitioners & Administrators at Arise O&P

Re: MEDICARE REQUIREMENTS FOR DIABETIC FOOTWEAR for Medicare and Medicare Replacement Plans

Note: As a supplier of diabetic footwear, Arise O&P is required by Medicare to file specific medical documentation for its patients. Some of this information must come from the prescribing physician. Therefore, prior to scheduling an appointment with Arise O&P for delivery of diabetic shoes and/or inserts, patients must request and receive specific medical records from the prescribing physician who is treating the patient under a comprehensive plan of care for his/her diabetes. These medical records may be forwarded to Arise O&P from the physician's office via fax, email, U.S. mail or in person.

Physician Medical Records must validate and include:

- 1. The patient has diabetes mellitus; and
- 2. The certifying physician has documented in the patient's medical record <u>one or more</u> of the following conditions:
 - a. Previous amputation of the other foot, or part of either foot, or
 - b. History of previous foot ulceration of either foot, or
 - c. History of pre-ulcerative calluses of either foot, or
 - d. Peripheral neuropathy with evidence of callus formation of either foot, or
 - e. Foot deformity of either foot, or
 - f. Poor circulation in either foot; and
- 3. The certifying physician has certified that indications (1) and (2) are met and:
 - a. patient is being treated under a $\underline{\text{comprehensive plan of care for his/her}}$ $\underline{\text{diabetes}},$ and
 - b. patient needs diabetic shoes, and
 - c. there has been an <u>in-person visit</u> for diabetes management <u>within 6 months</u> prior to delivery of the shoes/inserts.

Please send medical records to Arise O&P via:

Fax: (763) 755-9510

Email: <u>admin@arise-op.com</u>

US Mail to: Arise Orthotics & Prosthetics, Inc.

11855 Ulysses St. NE #230

Blaine, MN 55434

Please contact Arise O&P at (763) 755-9500 with any questions. Thank you!